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**Chile**



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## **Chile**

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ORGANISATION FOR ECONOMIC CO-OPERATION AND DEVELOPMENT

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## BASIC STATISTICS OF CHILE (2004 UNLESS NOTED)

### THE LAND

Area (thousands sq. km)	756.6
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### POPULATION

Total (millions)	16.0
Inhabitants per sq. km	21.1
Net average annual increase over previous 10 years (in %)	1.2

### EMPLOYMENT

Total employment (thousands)	5 653
In %:	
Agriculture	13.0
Mining	1.3
Manufacturing	14.1
Services	71.6

### GROSS DOMESTIC PRODUCT (GDP)

GDP at current prices and current exchange rate (USD billion)	94.1
Per capita GDP at current prices and current exchange rate (USD)	5 898
Average annual volume growth over previous 5 years (in %)	4.0
In % of GDP:	
Agriculture	6.0
Mining	7.9
Manufacturing	15.9
Services	63.0

### INVESTMENT

Gross fixed capital formation (GFCF) in % of GDP	25.2
Average annual growth of ratio over previous 5 years (%)	2.5

### CONSOLIDATED PUBLIC SECTOR (IN % OF GDP)

Revenue	24.3
Primary balance	3.1
Nominal balance	2.1
Consolidated net debt (central government and central bank)	5.7

### INDICATORS OF LIVING STANDARD

Internet subscribers, per 100 inhabitants (2003)	27
Television sets, per 100 inhabitants (2002)	52
Doctors, per 1 000 inhabitants	1.1
Infant mortality per 1 000 live births (2003)	8

### FOREIGN TRADE

Exports of goods (USD billion)	32.0
In % of GDP	34.0
Average annual growth over previous 5 years (%)	13.3
Copper exports in % of total exports	44.8
Imports of goods (USD billion)	23.0
In % of GDP	24.4
Average annual growth over previous 5 years (%)	9.3
Total official reserves (million SDRs)	10 298.9
As ratio of average monthly imports of goods	8.4



## Executive summary

**C**hile continues to be a strong performer and the economy has recovered in earnest from the 1998-2003 slowdown. Macroeconomic management has been exemplary and policies have been framed in rules-based, credible settings. Public finances are particularly robust, making the economy resilient to shocks. Structural reform is on-going, unleashing opportunities for growth. But Chile's income gap remains sizeable relative to the OECD area. Lifting the economy's growth potential is therefore Chile's overarching policy challenge.

### Encouraging innovation

Chile fulfils important framework conditions for innovation, including macroeconomic stability and investor-friendly FDI and trade regimes. But R&D intensity is low and financed primarily by the government in a fragmented National Innovation System that is not conducive to long-term planning. Further enhancing human capital would facilitate the development and diffusion of knowledge. The creation of the National Innovation Council can do much to boost policy coordination but the allocation of government funds will need to be carried out in a cost-effective, transparent, contestable fashion and geared towards encouraging business-financed innovation consistent with Chile's comparative advantages.

### Continuing to foster pro-competition regulation

Regulatory reform in network industries is on-going. In electricity, recent reform has fostered competition and aimed at ensuring the security of supply in light of recurrent cuts in gas shipments from Argentina. Unbundling retailing from distribution would be advisable. In telecommunications, the central regulatory issue is how to encourage competition while setting efficient prices for dominant firms. Public-private partnerships have contributed to reducing Chile's "infrastructure deficit" over the years, but as this deficit is closing, governance will need to be enhanced to strengthen independent checks and balances and safeguard the budget from undue exposure to contingent liabilities.

### Making better use of labour inputs

Human capital accumulation, on and off the job, is essential for boosting productivity. Policies should aim to raise educational standards to the level of international top performers as a means of accelerating Chile's catch-up with the more prosperous countries in the OECD area. The quality of labour training can be improved to encourage the upskilling of those already in the labour force. Labour force participation can be raised by removing restrictions on full-time work and reforming the legislation on labour dispatching and subcontracting, which could encourage the use of more flexible labour contracts, while improving options for affordable childcare and pre-school education.

## Assessment and recommendations

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*The overarching policy challenge is to lift the economy's growth potential*

---

The Chilean economy has recovered in earnest from the 1998-2003 slowdown. The external environment has been supportive, with still abundant international liquidity and buoyant commodity prices, notably for copper. The rebound in private investment has been vigorous, raising the investment-to-GDP ratio to 25% in 2004, well above the level prevailing on average during Chile's "golden age" of rapid GDP growth (1985-97). Registered unemployment is only now beginning to come down, despite the closing of the output gap, largely because labour force participation, particularly for females, has up until recently outpaced job creation. The overarching policy challenge is to ensure that the momentum of the recovery, in particular the strength of private investment, is sustainable and translates into a durable increase in the economy's growth potential in the years to come. This can be achieved by encouraging innovative activity, continuing to strengthen pro-competition regulation, particularly in network industries, and lifting labour force participation and productivity. By doing so, Chile's income gap with respect to the OECD area is likely to close at a speedier pace. Chile's per capita income (adjusted for purchasing power parity) is currently less than 40% of the OECD average and less than 30% of that of the United States, leaving ample scope for further catch-up in relative living standards. The greatest long-term gains would be expected from progress in accumulating human capital, where Chile lags the most.

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*Economic management remains strong, making the economy more resilient to external shocks*

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Chile's performance remains strong, underpinned by the authorities' competent stewardship of the economy. The perception of sound macroeconomic management is now well entrenched, and Chile is the only sovereign borrower in Latin America, other than Mexico, to enjoy an investment-grade credit rating. This achievement should not be underestimated. In particular:

- Fiscal policy has so far been guided by the structural budget surplus rule, introduced in 2000, but not set in law, calling for a budget surplus of 1% of GDP adjusted for the effects on public finances of the business cycle and fluctuations in the price of copper.
- Framed in a now fully-fledged inflation targeting set-up, *monetary policy* has been implemented in a forward-looking manner. Inflation is converging to the mid-point of the inflation target band of 2-4% and is expected to remain tame over the near term. The gradual withdrawal of monetary stimulus since September 2004 is appropriate.
- *Structural reform*, facilitated by a comparatively high degree of political cohesiveness, continues to aim at unlocking opportunities for growth, making the economy more

resilient to external shocks, more diversified in its export base, and less vulnerable to the vagaries of international commodity prices.

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*Fiscal institutions have been strengthened, but the future of the structural budget surplus rule is uncertain*

---

The delegation to expert panels of responsibility for the estimation of trend output growth – a key parameter in the calculation of structural budget balances – as well as the reference price for copper, has greatly contributed to boosting transparency and confidence in the policy framework, by in principle helping to protect it from political interference. Insulating the fiscal stance from terms-of-trade fluctuations is a considerable achievement in the Latin American context, where reliance on natural resource-related revenue is often the main culprit for fiscal pro-cyclicality. Nevertheless, the authorities are not in favour of setting the fiscal rule in law, although they are taking steps towards maintaining the calculation of the structural budget balance as an integral part of the budget-making process in the years to come. This should encourage continued adherence to fiscal rectitude by successive administrations, regardless of their political orientation. *While the principle of the structural budget rule should be maintained, the actual level of the structural budget balance will need to be set for the near term. In doing so, it will be important to take into consideration the pressures on the budget that are likely to arise in the years to come in connection with the pension system, in addition to the financing needs of the central bank, whose capitalisation remains unresolved.*

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*Further pension reform will be required and the pre-funding of future contingencies is advisable*

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Recent analysis suggests that the dynamics of central government debt pose negligible fiscal risk over the medium term, predominantly by virtue of its current low level in relation to GDP. The transition costs associated with the pension reform of the early 1980s are fading. But, based on partial information available to date, the coverage of the pension system and the density of contributions are low: only about 55% of the labour force currently contributes to a pension fund and, of these, one-half do so for no more than 60% of their working lives. As a result, there is considerable uncertainty about the future cost to the budget of the guarantee of a minimum pension to those workers who have contributed but at a level that is insufficient to ensure a retirement income at or above the minimum pension. A related issue refers to the assistance pensions, which are not an entitlement, and hence do not pose a fiscal risk per se. But the value of these pensions is currently about one-half of that of the minimum pension, and this discrepancy may well not be politically sustainable over the years. Closing this gap is likely to affect the incentives facing individuals to save for retirement and would in turn affect the density of contributions and the cost to the budget of alternative social protection policies over the longer term. *It is therefore important to find an appropriate balance between the incentives for saving for retirement and the desirable breadth of social protection, which should be high on the policy agenda. Dealing with these contingencies calls for pre-emptive action, which could involve some pre-funding, benefiting from the currently healthy fiscal position. Options for increasing the density of contributions, in particular for females and the self-employed, could also be considered. Fostering*

*transparency in the disclosure of information on, and regular updating of, actuarial projections, preferably as an integral part of the annual budget-making process, would contribute to mustering the necessary public support for further reform in this area and allow individuals to save more, if necessary.*

---

*Fiscal consolidation has allowed for a counter-cyclical policy stance while reducing public indebtedness*

---

Fiscal management has been beyond reproach in recent years. The main achievement in this area is the maintenance of a counter-cyclical policy stance. This owes much to the gradual reduction in the public debt overhang, resulting from continued adherence to the structural budget surplus rule and its well-functioning, credible mechanism for smoothing copper-related fluctuations in revenue through the Copper Stabilisation Fund. The consolidated net public debt (central government and central bank) came down to less than 6% of GDP in 2004 from nearly 34% of GDP in 1990. The stock of debt is much higher when taking into account government guarantees of public enterprise liabilities, as well as the “recognition bonds” issued to cover the transition costs associated with the pension reform of the early 1980s. *It will therefore be important to build on the achievements of recent years by resisting pressure for greater activism in the years to come justified on the basis of low indebtedness and the need to satisfy multiple social demands.* In particular:

- *The steady decline in indebtedness has generated an “interest dividend”, allowing scarce budgetary resources to be channelled to cost-effective, externality-rich social programmes, consistent with attainment of the government’s social objectives, while maintaining a relatively low, pro-business tax burden. But Chile’s record in education, evaluated by international standardised tests, as well as some health indicators, leaves ample room for improving the efficiency of government spending in these areas. It will be important to ensure that future increases in public social spending translate into better outcomes and that sources of finance be found predominantly through the reallocation of budgetary resources away from lower-priority outlays, rather than by raising the tax take.*
- *Low public indebtedness has also contributed to making the Chilean economy less dependent over time on external financing and hence more resilient to adverse shocks, although private external debt is large. Domestic debt management has been prudent and could continue to gradually reduce the stock of USD-denominated liabilities and replace inflation-indexed debt by CLP-denominated debt paying a nominal coupon, contributing to the development of the domestic fixed-income market. The authorities are aware that vigilance will be required to ensure that the withdrawal of USD-indexed debt does not put undue pressure on the foreign exchange market. Also, the pace at which inflation-indexed instruments are redeemed will need to be guided by a judicious assessment of the demand for these securities by pension funds and insurance companies, which hold the bulk of traded government debt.*

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*Monetary policy remains cautious and medium-term inflation expectations appear well anchored*

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The inflation targeting framework for monetary policymaking has been strengthened over the years and is functioning well. In 1999, the central bank abandoned its policy of also

targeting the nominal exchange rate, which it had pursued since 1984. In doing so, it has allowed the exchange rate to play a greater role in the stabilisation of activity in response to external shocks. In 1999-2000, the monetary framework for fully-fledged inflation targeting was put in place, including the upgrading of the central bank's modelling and forecasting capabilities and the strengthening of its communications strategy to enhance transparency and credibility in the policy framework. There are nevertheless options for consideration within the central bank's policy research agenda. With headline and expected inflation already safely anchored in the 2-4% target range, the central bank could consider the pros and cons of targeting core, rather than headline, inflation and the associated adjustments to the width of the target band.

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### *Boosting innovation is high on the government's policy agenda*

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The authorities place innovation policy among their policy priorities on their agenda for growth. Chile's main strengths in fostering innovation are: its relatively investor-friendly legislation on FDI; the presence of reasonably competitive pressures arising from product market regulations, discussed in the 2003 Survey; a liberal trade regime, which facilitates the diffusion of foreign technology embedded in imported capital goods and inputs; and robust macroeconomic performance, with stable inflation and low interest rates, which fulfils a strong framework condition for innovation. But, at 0.7% of GDP in 2002, Chile's R&D intensity is low by international standards. Also, innovation activity is financed and carried out predominantly by the government. Options for private-sector financing of innovation, such as risk and venture capital, are limited. Human capital is low. *To tackle these problems, it will be important to select among different, often competing, alternatives those which are most cost-effective and with the greatest potential for fostering the diffusion of innovation.*

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### *Innovation policies will need to be more cost-effective and in line with Chile's comparative advantages*

---

To foster innovation, the authorities are focusing on the creation of new sources of finance and on reforming the architecture of Chile's innovation system. These are laudable policy objectives. In particular:

- Central to the government's policy agenda is an increase in the availability of public funds for innovation with the use of revenue from the new mining tax, introduced in May 2005. But this will not in itself result in an appreciable improvement in innovation performance. While there is no "best practice" approach to balancing the policy mix, the experience of OECD countries suggests that an increase in direct government support for innovation can easily run into governance problems, with the risk of capture of government funds by interest groups. *The monitoring of individual programmes will need to be stepped up pari passu with the increase in financing to ensure that government support is cost-effective and funds are allocated in a contestable, transparent manner.*
- Innovation policy, regardless of the support instruments used, should be consistent with Chile's comparative advantages. Greater R&D intensity could contribute to improving the value-added content of exports, but scarce public funds should not be used to "pick winners". Innovation would have a high pay-off in most sectors if it focused on the



diffusion of state-of-the-art technologies adapted to business needs and geared towards fostering network externalities. This would favour support for general-purpose technologies with the broadest sectoral application possible, in particular information and communication technologies. Greater emphasis on support for applied research would be consistent with this objective.

- The authorities are aware of the need to reduce institutional fragmentation. The overhaul of the institutional architecture of Chile's innovation system, coupled with the creation of the National Innovation Council linked to the Presidency to advise the government on innovation policy, will bear fruit to the extent that it contributes to greater policy coherence and fosters synergies among different stakeholders and funding agencies. But governance challenges should not be underestimated. The creation of an additional institution in an already complex set-up without the appropriate rationalisation of the existing instances for policymaking and service delivery may do little to address the problem of fragmentation and overlapping of functions and responsibilities.

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*The investment climate can be strengthened through further regulatory reform, particularly in network industries*

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Chile's strong performance, and in particular the step-up in productivity over the past decade, is due to a large extent to the strengthening of pro-competition regulation since the early 1990s. But these achievements do not obviate the need for further reform. In particular:

- It is too soon to evaluate the impact on competition of new legislation approved in early 2004 for the electricity sector (*Ley Corta I*). New legislation (*Ley Corta II*) has also been approved to ensure the security of supply, against a backdrop of recurrent cuts in shipments of natural gas from Argentina. These are steps towards removing regulatory obstacles to the expansion of generation capacity. Further liberalisation of electricity retailing would be welcome to allow retailers to design efficient price schedules adapted to consumer preferences.
- In the telecom sector, the emergence of competition has been instrumental in reducing prices and facilitating access by the population to affordable services. The central regulatory issue in the sector is how to foster competition while simultaneously setting efficient prices for dominant firms. Further network unbundling, if pursued, should therefore be consistent with the regulation of dominant firms. Because entry is decided on the basis of average costs, unbundled parts of a network should also continue to be priced at average cost and the remaining cross-subsidies would need to be eliminated.
- Public-private partnerships have contributed to reducing Chile's "infrastructure deficit" over the years. But, as this deficit is closing, the social rates of return on new projects are likely to decline. This calls for even more judicious project evaluation and enhanced governance to strengthen independent checks and balances and safeguard the budget from undue exposure to contingent liabilities.

---

### Boosting labour productivity is vital to improve relative living standards

---

Chile's income gap relative to the OECD area reflects not only a deficit in labour utilisation, owing to relatively low labour force participation, particularly for females, but more importantly, lower labour productivity, which has risen over time but continues to lag behind that of OECD countries. Anecdotal evidence suggests that in mining and some agribusiness activities, now among the most dynamic sectors in the economy, labour productivity is already on a par with the best performers in the OECD area. *The challenge is to raise productivity elsewhere in the economy, including in services through human capital accumulation, on and off the job.* In particular:

- Educational attainment has increased but performance remains poor in comparison with OECD countries. The government is aware of the weaknesses in this area and has taken measures to address them. Government spending on education is on the rise, facilitated by the interest dividend arising from continued prudent fiscal management and the ensuing reduction in public indebtedness. Options for facilitating access by the low-income population to higher education include a recently approved reform of student loans, extending government guarantees for loans from private banks. This is important because returns to education are estimated to be high. *Policies should aim to raise educational standards to the level of international top performers as a means of accelerating Chile's catch-up with the more prosperous countries in the OECD area. But an increase in outlays will deliver stronger performance only if maintained over time and accompanied by monitored improvements in the quality of teaching.*
- The availability of labour training financed through tax rebates and, more recently, the increase in grants for small enterprises in lieu of tax relief, are steps in the right direction. But such incentives would still fail to reach some groups of self-employed persons and their family members, who are most likely to be outside the formal labour market and for whom the return on investment in human capital accumulation is likely to be low. *While the scope for subsidising job-related training is debatable, policies should continue to focus on improving the quality of labour training and governance in service delivery.*

---

### Labour force participation needs to rise

---

To lift labour force participation, which is low by international standards, even among prime-age males, greater flexibility is needed for the allocation of working time. Part-time work is important for a significant group of female employees and the availability of good-quality, affordable childcare and pre-school education could encourage labour force participation in the case of families with dependent children. *Regulations on full-time work should allow working time to be reduced by any number of hours, and not necessarily by up to one-third, a limit that currently triggers some special provisions.* Moreover, reform of legislation would be welcome in the case of labour dispatching and subcontracting. Based on current practices, client enterprises are responsible for work supervision, while the dispatching firm retains a legal role as an employer. *It is advisable to introduce legislation to formally clarify these responsibilities. At the same time, strengthening the legal framework for subcontracting could encourage a more widespread use of flexible labour contracts.*

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*In sum, Chile's vigorous recovery in 2004-05  
bodes well for the resumption of sustained growth  
over the longer term*

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This Survey's general assessment is that Chile continues to perform strongly. The pace of the recovery in 2004, particularly in investment, leaves little doubt that the 1998-2003 slowdown was predominantly cyclical. External conditions have been favourable. More importantly, policies – framed in rules-based, credible settings – have put public indebtedness on a declining path, allowing fiscal policy to play a more stabilising role than in the past, anchoring longer-term expectations and prudently managing natural resource wealth. This is exemplary, and the current administration's main legacy. A lasting challenge for future administrations is to carefully balance the need for preserving fiscal rectitude and satisfying social demands in a low-debt environment, where the opportunity cost of government largesse may be underestimated. Structural reforms under consideration need to be discussed in a broader context that would take into account of linkages and synergies among different policy areas. Innovation policies can be strengthened in pursuit of durable growth, but the likely increase in direct government support will need to be assessed against the objective of raising R&D intensity at the enterprise level. Further regulatory reform will contribute to a better investment climate to the extent that it continues to foster competition. Raising human capital, both in schools and in the workplace, improving the use of labour inputs and lifting productivity will be essential for closing Chile's gap in relative living standards.

## Chapter 1

# Fostering long-term growth: The challenges ahead

*The recovery from the 1998-2003 slowdown is now well entrenched. Private investment rebounded particularly strongly, raising the investment-to-GDP ratio to 25% in 2004, well above the level prevailing on average during Chile's "golden age" of rapid GDP growth in 1985-97. Nevertheless, lifting the economy's growth potential remains Chile's overarching policy challenge. This can be addressed by encouraging innovative activity, continuing to strengthen pro-competition regulation, especially in network industries, and raising labour force participation and productivity. In doing so, Chile's income gap with respect to the more prosperous nations is likely to close more rapidly. Currently at less than 40% of the average OECD income level, Chile's per capita income (adjusted for purchasing power parity) leaves ample scope for further catch-up in relative living standards.*

## Trends in growth performance

### **The recovery**

The Chilean economy has recovered in earnest from the 1998-2003 slowdown, which now appears to have been predominantly cyclical (Annex 1.A1). Real GDP grew by over 6% in 2004, above its estimated trend rate, aided by a rebound in private consumption and, particularly, investment. The investment-to-GDP ratio rose as a result to over 25% in 2004, its highest level since 1998 and well above the average during Chile's "golden age" (1985-97). A favourable external environment, coupled with sound macroeconomic policies, has helped. The price of copper has soared since mid-2003, reaching a 17-year high in mid-2005, and the ensuing gains in the terms of trade have added fuel to the recovery. The external current account is in a healthy surplus. The labour market is strengthening with rising real earnings and falling registered unemployment.

Macroeconomic stabilisation over the years is bearing fruit, and the maintenance of a responsible policy stance in the years to come will meet an important framework condition for balanced growth. Sound policies have also made the economy more resilient, and Chile has withstood external shocks well since the end of the 1990s (Annex 1.A2). Fiscal policy has aimed at a structural budget surplus of 1% of GDP since 2000, leading to a further reduction in indebtedness. Monetary stimulus is gradually being withdrawn, as headline and expected inflation are converging to the mid-point of the inflation target range of 2-4%. The macroeconomic policy stance is appropriate, given the economy's current position in the business cycle. Against this background, this chapter will identify the remaining key impediments to stronger growth and priority areas for action.

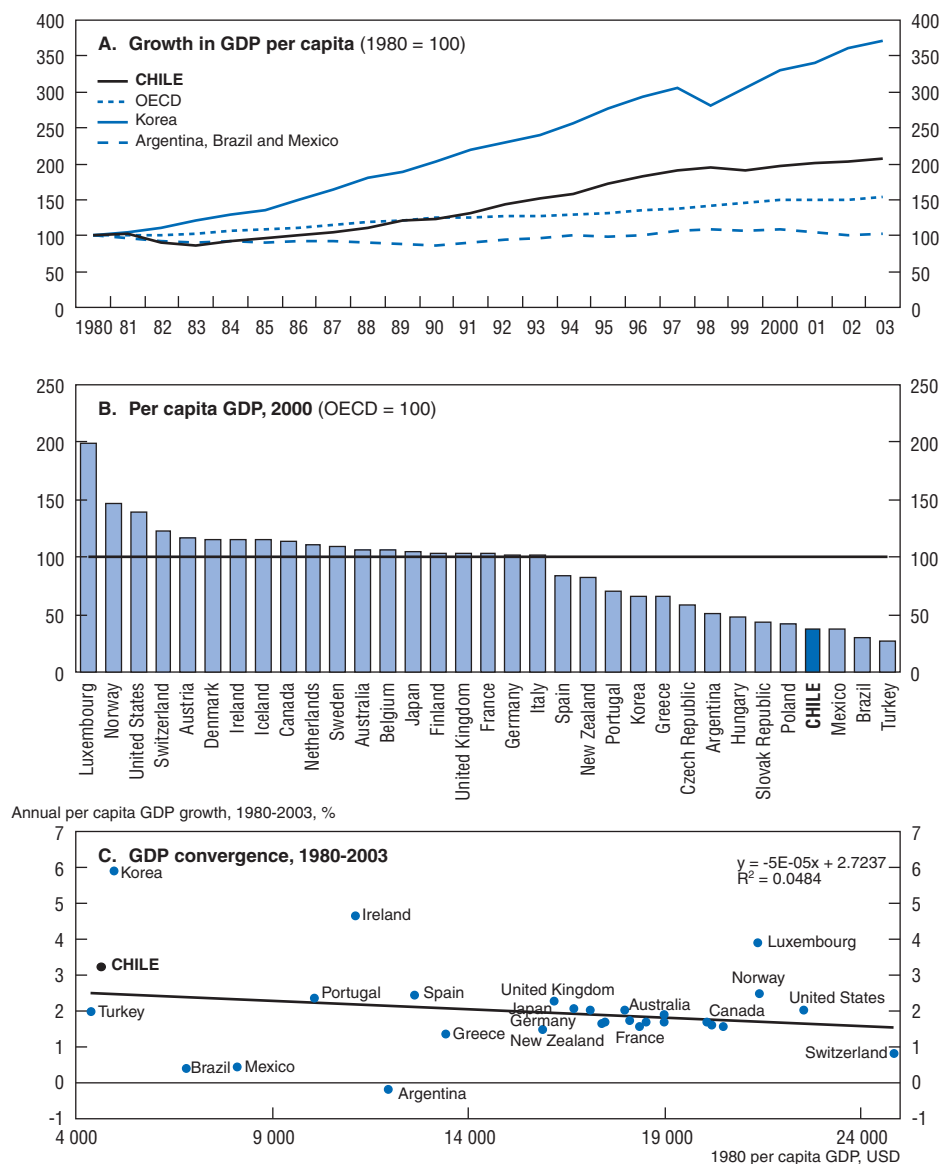
### **Output growth: Factor accumulation or productivity gains?**

Chile's growth performance was particularly strong during 1985-97 (Figure 1.1).<sup>1</sup> This period is often referred to as Chile's "golden age", with GDP growth averaging about 7% per year and income per capita virtually doubling. This achievement contrasts with the Latin American trend of economic stagnation and macroeconomic disarray during most of the 1980s in the aftermath of the Debt Crisis. But Chile's per capita income (measured in purchasing power parity exchange rates) is currently at about 40% of the average OECD income level, and less than 30% of that of the United States, leaving ample scope for further catch-up in relative living standards in the years to come.

Trend GDP growth is recovering. Estimations provided by the expert committee (Chapter 2), based on a production function approach akin to that used by the OECD for member-countries, suggest that trend output – a more accurate measure of growth performance over longer periods of time – has fallen gradually during the 1998-2003 slowdown to about 4.3% in 2004, considerably lower than during Chile's "golden age" (Figure 1.2). Other methodologies based on the univariate smoothing (*e.g.*, Hodrick-Prescott filtering) of annual growth rates also yield comparable estimates of trend GDP growth, which is expected to pick up gradually towards 5% per year during 2004-10.<sup>2</sup>

Figure 1.1. **Growth performance, 1980-2003**

At 2000 purchasing power parities



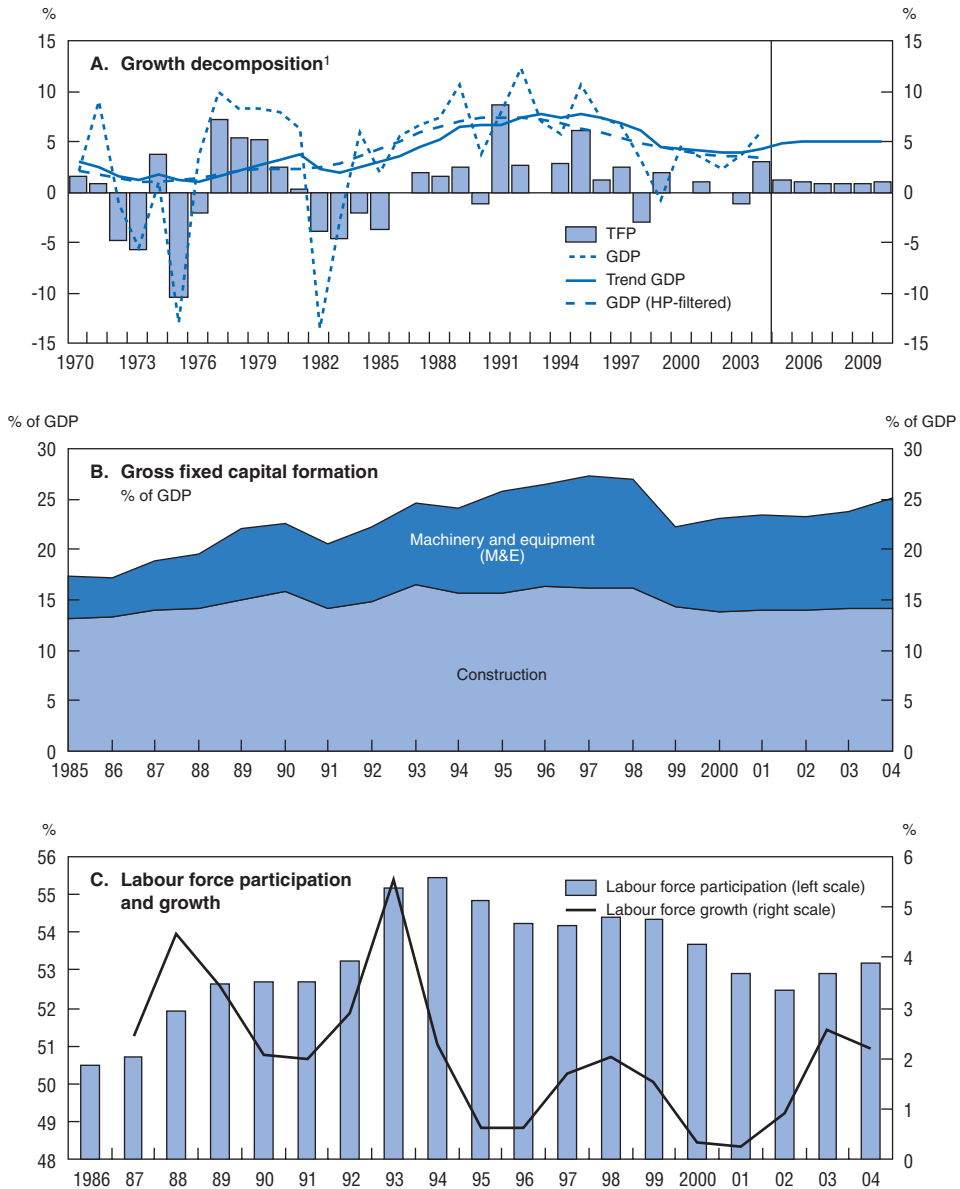
Source: Central Bank of Chile, Central Bank of Brazil, OECD Annual National Accounts Statistics, World Bank and OECD calculations.

Total factor productivity (TFP) – the efficiency with which inputs are combined to produce output – is estimated to have accounted for about one-third of GDP growth in the 1990s (Box 1.1). These estimates vary and are of course subject to measurement errors. But they suggest that there is ample room for lifting trend GDP growth by some combination of faster growth in the quantity and quality of labour inputs, physical capital accumulation and more efficient ways of combining inputs, which can be achieved through technological deepening.

Chile's investment rate, conventionally used as a proxy for the rate of accumulation of physical capital, rose to 25% of GDP in 2004, on a par with the high-investment countries in the OECD area, and close to the levels prior to the 1998-2003 slowdown. Physical capital



Figure 1.2. **Growth decomposition and trends in investment, and labour force participation and growth, 1970-2010**



1. Trend GDP growth is adjusted for labour quality and capital utilisation.

Source: Ministry of Finance, Central Bank of Chile and OECD calculations.

accumulation has been facilitated by the maintenance of a stable macroeconomic framework, with low inflation and real interest rates, and improving growth prospects. Investment in infrastructure, including transport, energy and telecommunications, has been robust. FDI inflows have contributed to capital accumulation as well as the transfer of technology and managerial expertise from parent companies abroad. Chile's R&D intensity is nevertheless low in comparison with OECD countries (Chapter 3).

The accumulation of quality-adjusted labour inputs is constrained by low labour force participation and human capital. The working-age population has been rising faster in Chile than in most OECD countries due to higher birth rates in the past. Labour force

### Box 1.1. Estimates of TFP growth in Chile and Latin America

Estimates of TFP growth are sensitive to the methodology used and the period of analysis (Table 1.1). TFP growth is estimated to have been about 2.0-2.7% per year in the 1990s in Chile, or about one-third of the rate of output growth. Elias (1992) estimates TFP growth to have explained 40% of growth during 1940-80. Loayza, Fajnzylber and Calderón (2004) estimate TFP growth to have accounted for about 40% of GDP growth during 1960-2000, whereas the accumulation of labour inputs accounted for between 58-72% of growth in the 1970s and 1980s. Growth decomposition exercises by Gallego and Loayza (2002) for 1986-2000 and de Gregorio (2004) for the 1990s put TFP growth at about 30% of output growth in these periods.

Table 1.1. Recent estimates of TFP growth in Chile

Source	Period	Growth (in %)		Adjustments
		Output	TFP	
De Gregorio (2004)	1990-99	6.3	2.0	No
Loayza, Fajnzylber and Calderón (2004)	1991-2000	6.6	2.7	Labour quality and capital utilisation
Fuentes, Larrain and Schmidt-Hebbel (2004)	1990-2003	5.2	2.6	Labour quality and capital utilisation
	1990-97	7.1	4.4	Labour quality and capital utilisation
	1998-2003	2.1	0.4	Labour quality and capital utilisation
Beyer and Vergara (2002)	1991-95	8.7	3.7	No
	1996-2000	4.1	0.1	No
Gallego and Loayza (2002)	1986-2000	6.6	1.9	Labour quality and capital utilisation

#### Cross-country comparisons

Estimates of TFP growth in Chile are in general not out of line with trends in Latin American comparators. Despite methodological differences, growth decomposition exercises for Latin America suggest considerable variation in the contribution of TFP to growth over time. Elias (1992) shows that the TFP contribution to GDP growth in the average Latin American country is about 30% during 1940-80. Collins and Bosworth (1996) decompose growth for 88 countries, suggesting that TFP was responsible for about one-half of Latin America's growth in output per worker during 1960-73, somewhat higher than in industrial countries. In the period 1973-94, however, the contribution of TFP to growth fell dramatically in the region.

Loayza, Fajnzylber and Calderón (2004) decompose growth for 20 Latin American countries in the period 1960-2000, adjusting for the quality and utilisation of inputs, and show that the contribution of TFP to growth declined from the 1960s to the 1980s, but recovered subsequently. Most of the changes in GDP growth are estimated to have been associated with changes in TFP growth, with the accumulation of labour and capital being more stable over time. TFP growth in the average Latin American country is estimated to have accounted for about 90% of average output growth in the 1990s. De Gregorio (1992) uses data for 12 countries in the period 1950-1985 and reports a positive correlation between GDP growth rates and TFP contributions to overall growth.

**Box 1.1. Estimates of TFP growth in Chile and Latin America (cont.)****A few caveats**

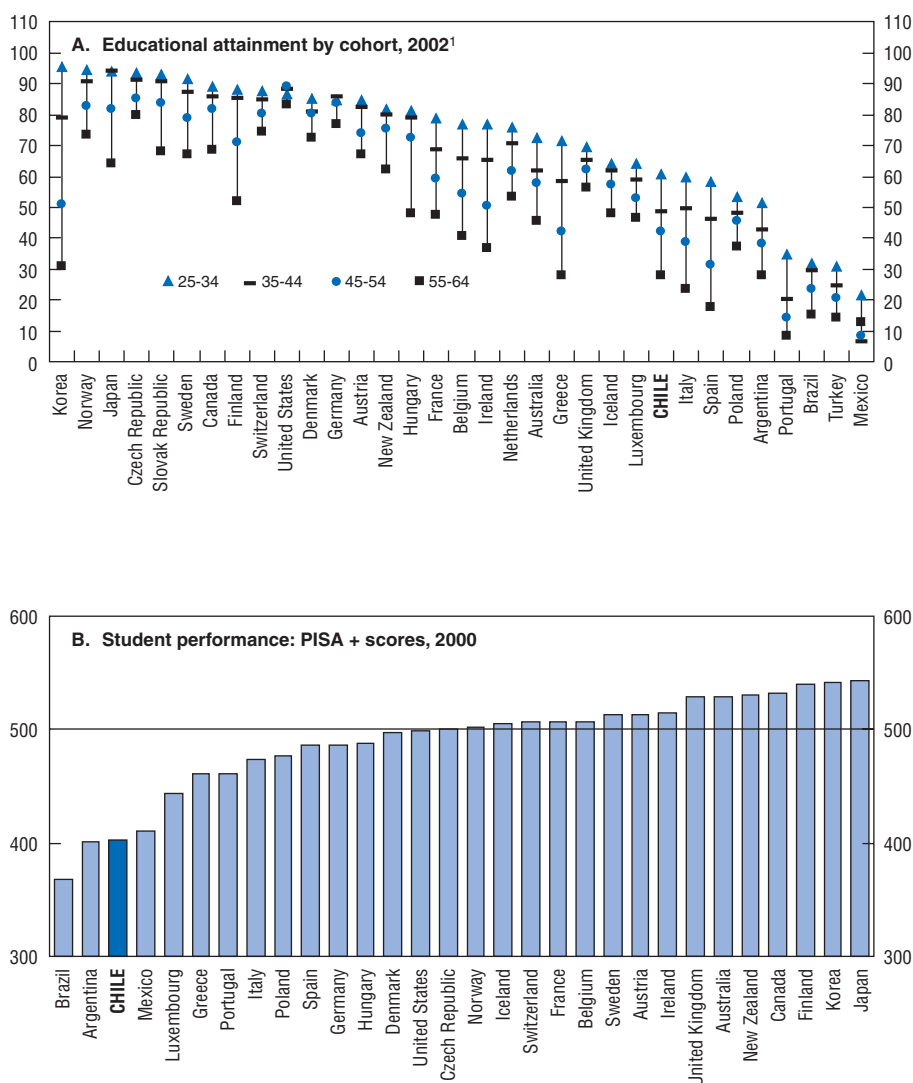
Growth accounting has obvious limitations. The main caveat is that the measurement of the TFP component of GDP growth is sensitive to measurement errors because it is calculated by definition as a residual (i.e., the difference between output growth and a weighted average of the growth rates of both the quantity and quality of factors of production). As a result, for example, TFP will be overestimated if improvements in the quality of capital or labour are underestimated. For example, failure to account for improvements in educational attainment tends to overestimate the contribution of TFP to growth. Estimates of TFP growth are also pro-cyclical to the extent that inputs are underutilised during cyclical downturns. This is the case of the calculation of TFP growth in Chile, as reported by the expert committee, because the unemployment rate is used as a proxy for capital utilisation due to data constraints.

participation is nevertheless low by international experience, although it rose particularly fast in the early 1990s, especially for females.<sup>3</sup> The quality of labour inputs has improved (Figure 1.3), as far as gauged by the increase in educational attainment over the years. But other countries have outperformed Chile in this regard: upper-secondary school attainment rates are much higher for younger cohorts in countries such as Greece, and especially Korea, which nevertheless have similar enrolment rates for older cohorts. The stock of human capital remains comparatively low: as noted in Chapter 5, Chile's population aged 25-64 years had on average less than 10 years of schooling in 2002, compared with an OECD average of nearly 12 years. The quality of education is also low, as evidenced by Chile's relatively poor performance in standardised tests, such as PISA.

Labour productivity has risen in Chilean manufacturing over time but not as fast as the OECD average (Figure 1.4). This is a cause for concern, because failure to close the productivity gap results in the perpetuation of cross-country income differentials. However, there are important differences in productivity trends across sectors; productivity has risen faster in mining and agriculture, now the most dynamic sectors in the Chilean economy. Anecdotal evidence suggests that labour productivity in mining and some agribusiness activities is already close to the levels observed in the best performing countries in the OECD area. But in other sectors, such as industry, financial services and some network industries, such as electricity, gas and water, productivity gains have been more modest. This underscores the scope for improvement in these sectors, and services in general, including through further structural reform, as discussed below. The decomposition of Chile's income gap reflects lower labour productivity, but also lower labour utilisation, owing to lower labour force participation, particularly for females, which is only offset in part by longer working hours (Figure 1.5).<sup>4</sup>

To reduce current regional disparities, higher labour mobility would contribute to increasing the speed of convergence in relative living standards among the Chilean regions.<sup>5</sup> During 1997-2002, only about 1% of the population moved between regions in a given year, a relatively small share even by Latin American standards (Chapter 5). The degree of regional specialisation of economic activity among the 13 Chilean regions – with a predominance of mining in the North, agriculture and fishing in the South, and industry and services in the Metropolitan Region of Santiago – poses constraints on regional labour

Figure 1.3. Educational attainment and student performance



1. Percentage of the population in each cohort that has attained at least upper-secondary education. The reference year for Argentina and Brazil is 2001.

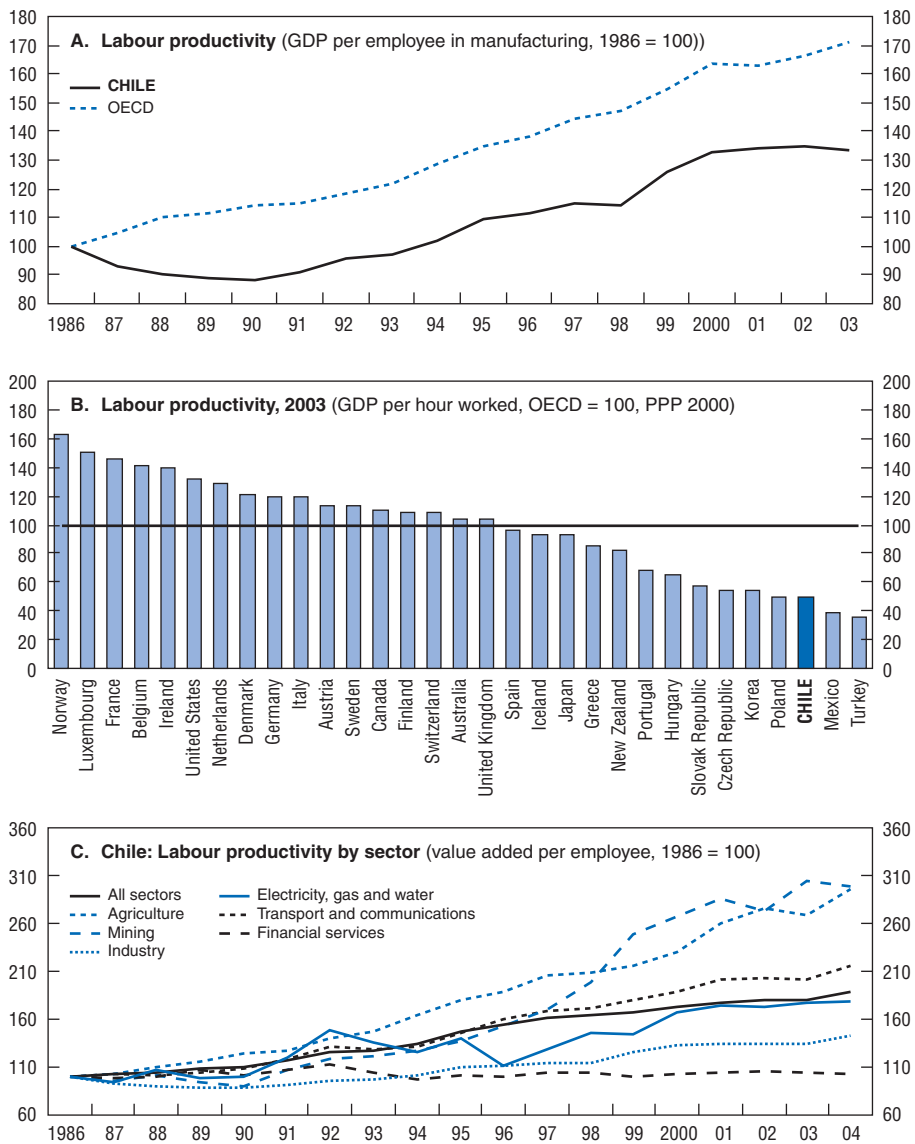
Source: OECD, *Education at a Glance* (2004a), and PISA+ 2000.

mobility. But it may also be affected by policy. For example, the targeting of housing subsidies, which has contributed a great deal to poverty alleviation, and the requirement that subsidised housing cannot be sub-let or sold, are believed to have reduced the scope for labour migration towards more prosperous, high-employment regions. Anecdotal evidence suggests that regional mobility is higher among seasonal workers in agriculture in central Chile, who migrate across regional borders following harvests.

### The role of trade openness

There is broad agreement that Chile's economic performance owes much to external conditions, including favourable terms of trade and access to foreign financing, including foreign direct investment (FDI), as well as openness to foreign trade, with a gradual reduction in trade tariffs and non-trade barriers since the early 1970s. Empirical evidence

Figure 1.4. **Labour productivity, 1986-2004**

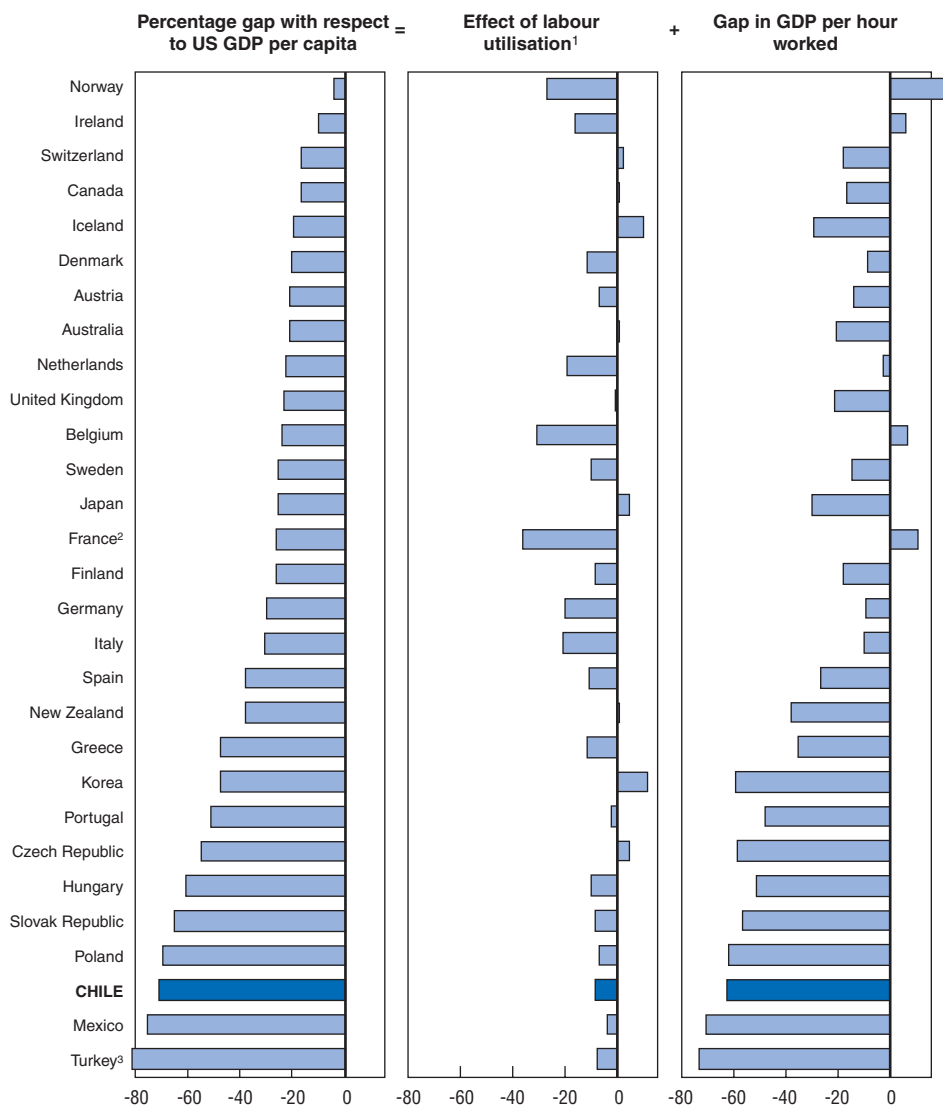


Source: Central Bank of Chile, World Bank, OECD Productivity database (December 2004), OECD STAN database and OECD calculations.

suggests that export growth boosts value added in the non-traded sector and that exporting firms tend to be more productive than firms that do not export.<sup>6</sup> However, Chile's exports remain undiversified: primary goods, especially copper, account for a large share of exports (Figure 1.6).<sup>7</sup> With international demand for primary goods typically growing more slowly relative to other goods, the potential for outward-oriented growth enhancement may therefore be constrained in the future, despite efforts to secure market access through free-trade agreements and the maintenance of a flexible exchange rate regime. Chile has signed free-trade agreements with, among others, the European Union and the United States, and is in advanced stages of negotiations with China, India and Japan. But it can be argued that, because Chile is already a very open economy, the impact of future free-trade agreements on the economy will likely be small.<sup>8</sup>

Figure 1.5. **Sources of real income differentials, 2003**

Percentage point differences in PPP-based GDP per capita with respect to the United States



1. Based on total hours worked per capita.

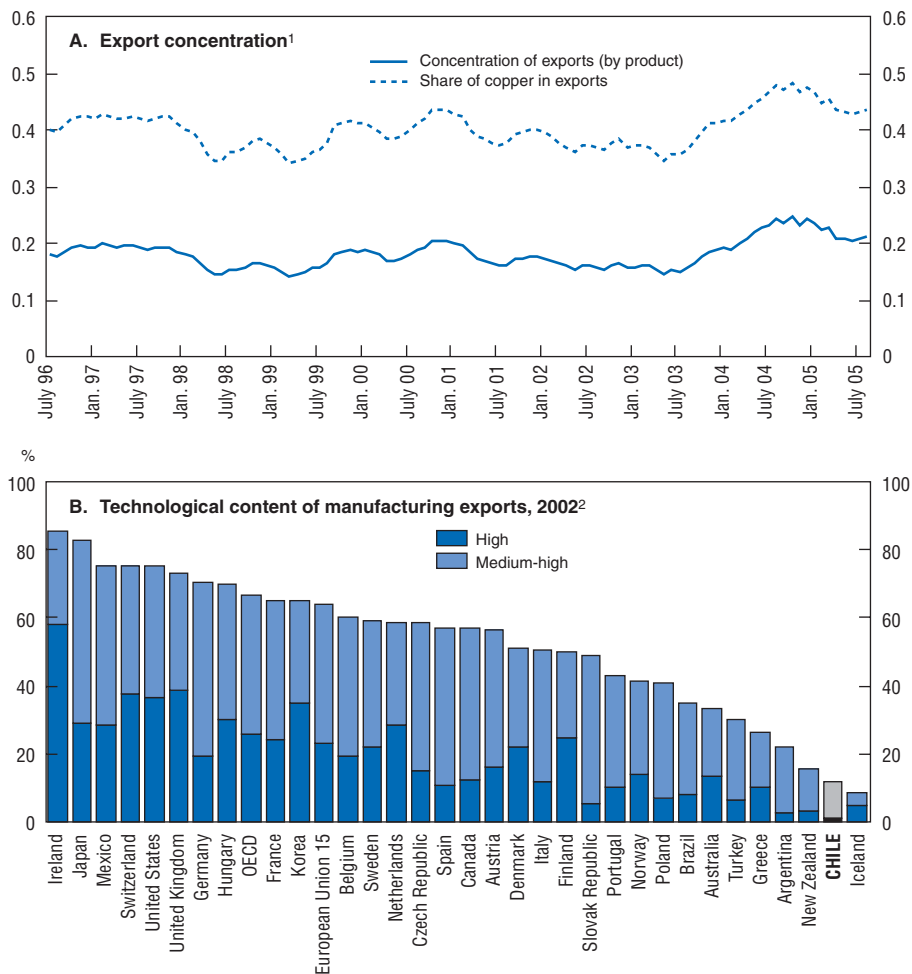
2. Includes overseas departments.

3. GDP for Turkey is based on the 1968 System of National Accounts.

Source: Central Bank of Chile and OECD Productivity database (December 2004).

The high-tech content of exports is also low, even by Latin American standards.<sup>9</sup> This suggests that there is considerable scope for developing comparative advantages in higher value-added goods and services. It should be noted, however, that high-tech export ratios often neglect the fact that traditional exports may be produced using modern technologies, generating growth-enhancing productivity gains. This appears to be the case in the more dynamic sectors, such as fishing and mining, as discussed above, although evidence in this area remains largely anecdotal.



Figure 1.6. **Concentration and technological content of exports, 1996-2005**

1. Refers to 6-month moving averages. Export concentration is defined as the Herfindahl index using disaggregated export data.

2. Exports with high technological content refer to ISIC Rev. 3 codes 353, 2423, 30, 32 and 33; and exports with medium-high technological content refer to ISIC Rev. 3 codes 31, 34, 24 (except 2423), 352, 359 and 29.

Source: Central Bank of Chile, OECD STAN database, UN Commodity Trade Statistics database (UN Comtrade) and OECD calculations.

## The challenges ahead

Chile's overarching policy challenge is to maintain GDP growth at a sustained high pace over the longer term to ensure a faster catch-up in relative living standards. This can be achieved by encouraging innovative activity, continuing to foster pro-competition regulation, particularly in network industries, and lifting labour force participation and productivity. These policy areas are interdependent and the actions to be taken are mutually reinforcing, creating synergies. Sustainable growth also depends on raising Chile's environmental standards (Box 1.2). The greatest long-term gains would be expected from progress in accumulating human capital, where Chile lags the most.

### Encouraging innovation (Chapter 3)

Innovation is important for long-term economic growth because it affects not only labour productivity but also the efficiency with which inputs are combined. The scope for

### Box 1.2. **Environment Performance Review: Challenges and recommendations**

Chile has strengthened its institutions and policies to protect the environment notably since the establishment of the National Environment Commission (CONAMA) in 1994. CONAMA coordinates the government's environmental policies, prepares environmental regulations and fosters integration of environmental concerns in other policy areas. Much of Chile's progress in this area since the early 1990s has been driven by concern about the impact of pollution on the health status of the population and the need for corporate environmental responsibility, particularly in firms exporting to OECD countries.

An important achievement has been the reduction in air pollution, although it remains a serious problem in the Metropolitan Region of Santiago and in the mining areas. General emission standards for industrial processes and emitters of toxic air contaminants are lacking. Water pollution has also fallen but quality in some water bodies remains poor, and there are no water quality objectives.

The authorities are aware of the gap in environmental standards that exists between Chile and the OECD countries. Challenges remain in strengthening environmental management and integrating environmental concerns in sectoral policies. To meet these challenges, it will be necessary for Chile to: i) thoroughly and efficiently implement its environmental policies; ii) further integrate environmental concerns into economic, social and sectoral policy decisions; and iii) strengthen its international environmental cooperation.

Source: OECD (2005a).

growth enhancement is highest to the extent that the social returns to innovation exceed the private returns earned by the innovator. Chile already fulfils a number of framework conditions to facilitate the diffusion of knowledge. First and foremost, macroeconomic performance has been robust, with stable inflation and low real interest rates. Also, as discussed in detail in the 2003 *Survey*, FDI legislation is relatively investor-friendly, and product market regulations (PMR) are reasonably pro-competition. Moreover, Chile's liberal trade regime facilitates access to foreign technology embedded in imported capital goods and inputs, which are important conduits for the diffusion of knowledge.

However, innovation activity has a few deterrents. R&D intensity – the usual metric for innovation – is comparatively low, at about 0.7% of GDP in 2002, and financed primarily by the government. Empirical evidence for OECD countries suggests that it is business, rather than government-financed, spending on innovation that is most growth-enhancing. The business sector in OECD countries spent on average about 1.4% of GDP on R&D in 2001, about double the level of non-business spending. About 30% of government spending on R&D in Chile is directed to pure research, although it can be argued that government support for applied research may be more cost-effective and conducive to the diffusion of innovation and the creation of network externalities. Innovation policy is formulated and implemented in a fragmented manner, with a multiplicity of funds for the delivery of government support. Risk and venture capital markets provide important sources of external financing for innovation, but are relatively underdeveloped in Chile. Unsurprisingly, low R&D intensity is reflected in a relatively poor innovation performance, at least as gauged by the number of triadic patents (i.e., those approved in the United States, and filed in Japan and the European Union) held by Chileans.<sup>10</sup>

To secure additional financing for spending on R&D, the government intends to use revenue from the mining tax introduced in May 2005. This is to be combined with an overhaul of the country's National Innovation System, aiming primarily at fostering policy coordination and long-term planning. Introduction of the mining tax was justified on the basis of the non-renewable nature of these natural resources (Box 1.3): the authorities felt that the payment of a mining tax ensures that the government receives a nominal payment for the depletion of a non-renewable resource. A previous attempt to introduce a mining tax was met by stiff congressional resistance and failed to be approved in 2004. The mining companies were also believed not to be paying their fair share of taxes as they have been making use of accelerated depreciation rules allowed under the original investment covenants to reduce their taxable income. The mining companies viewed the proposal with suspicion, despite assurances by the authorities that the change in legislation was not an attempt to retroactively change the investment regime.

While growth-enhancing, the gap between social and private returns to innovation creates a market failure. Private investment in innovation would therefore fall short of the socially desirable level. But the disincentive for private innovation can be mitigated at least in part by protecting intellectual property rights (IPR), although the role of IPR protection in fostering innovation is far from clear-cut.<sup>11</sup> In the case of Chile, although IPR legislation is reasonably investor-friendly, copyrights are poorly enforced. While strong IPR protection may encourage technology transfers by foreign investors, which are an important vehicle for the diffusion of innovation, it can limit access to necessary knowledge or research tools, or allow patenting to be used as a strategic barrier to potential competitors. Judgement over the appropriate strength of IPR protection therefore needs to be finely balanced.

The market failures associated with innovation motivate policy action in a number of OECD countries.<sup>12</sup> In the case of Chile, the key policy challenge in this area is to select among different, often competing, alternatives for strengthening innovation performance those which are most cost-effective and with the greatest potential for encouraging the business sector to engage in innovation activities. For example, direct government support can be effective, especially when firms face financial constraints. It is difficult to assess the effectiveness of government incentives, but tax relief for private R&D can also provide a stimulus for innovation, while bearing in mind that there are no "best practices" in this area.

#### ***Strengthening the regulatory framework (Chapter 4)***

There is broad evidence that policies and institutional settings that foster product market competition play a key role in influencing firms to seek efficiency gains by adopting either technological or organisational best practices. On the basis of the OECD methodology for quantifying product market restrictions (PMR), reported in the 2003 Survey, there appears to be reasonably robust economy-wide competitive pressures in Chile, whose score is on a par with those of Brazil and Mexico, the Latin American comparators for which information is currently available, and the average of emerging markets in the OECD area. All these countries still have a long way to go before reaching the level of competition of countries with the least restrictive product market environments, such as the United States.

Anti-trust regulations and institutions have been strengthened.<sup>13</sup> The Chilean authorities place improved competition enforcement high on their growth agenda as a means to stimulate greater efficiency. It is probably too soon to assess the role of the new

### Box 1.3. Taxation of mining: General principles, the Chilean legislation and international experience

#### General principles

While mining can be treated identically to other sectors in the economy, special tax treatment is provided in most countries. This is because mining activities are inherently risky, capital intensive (and hence costly) and vulnerable to fluctuations in commodity prices. There are several instruments for taxing mining, with some variation across minerals and levels of government. Sales-based taxes are used extensively in different stages of production, including exploration and extraction, because they are simpler to administer and, most importantly, due to the fact that mining companies do not always generate taxable profits. Therefore, the payment of a mining tax ensures that the government receives at least a nominal payment for the depletion of a non-renewable resource. Several countries offer tax incentives, including tax holidays and notional tax deductions, but the revenue yield of mining taxes and royalties also depends on the efficiency of tax administration.

#### Chile's new legislation

Legislation was approved by Congress on May 18, 2005 introducing a 5% tax on the operating (after normal depreciation) profits of mining companies with sales above 50 000 equivalent tonnes of copper (metallic and non-metallic minerals). Enterprises with sales below 12 000 tonnes are exempted, and those with sales between 12 000 and 50 000 tonnes will have different statutory rates: 0.5% for sales between 12 000 and 15 000 and a 0.5 percentage point increase in the rate for every 5 000 tonnes sold thereafter, up to 4.5% for enterprises with sales between 40 000 and 50 000. Revenues will be allocated to a fund for innovation (discussed in Chapter 3) with 15% of disbursements assigned to the mining regions and 10% for the other regions. In exchange for renouncing DL 600 – a guarantee to foreign investors of invariable tax treatment for 10-20 years in exchange for a higher income tax rate, discussed in the 2003 Survey – the mining companies will have a reduction of the tax rate to 4% and a guarantee of fixed tax treatment for 12 years.

#### International experience

In **Argentina**, in the case of most minerals, mining is liable for the payment of a license fee and a royalty. There is also a minimum investment requirement. A new framework for investment in the mining sector was set up in 1993, including guaranteed stability in tax regimes and rates for 30 years, as well as in foreign exchange and customs treatment, with the exception of exchange rate and tax reimbursements, drawbacks and refunds linked to exports. Prospecting and exploration expenses are income tax deductible, as well as an environment conservation allowance of up to 5% of operating costs.

In **Australia**, the two major mining states, Queensland and Western Australia, which are heavily reliant on the mining industry for export and government revenue, have similar legislation on mining royalties. Western Australia introduced a royalty on gold in 1997, which had hitherto been exempted from taxation. Royalties are based on a gross sales, rather than profit. Some minerals are rated at a fixed amount per tonne produced, whereas others are rated on an *ad valorem* basis, with rates ranging between 2.5-7.5% of sale proceeds with a minimum value per tonne for certain minerals. In addition to royalties, tenement holders pay annual rents based of land area and type of tenement (*i.e.*, lease, exploration or prospecting licence, etc.). Royalty revenue is earmarked for Aboriginal people living in remote communities in the Northern Territory. New South Wales is considering the introduction of a new mining royalty regime.

**Box 1.3. Taxation of mining: General principles, the Chilean legislation and international experience (cont.)**

In **Brazil**, the holder of a mining exploration license must pay rent for the use of land and compensation to the landowner for any loss or damage caused by the mining activity. Royalties are set at a maximum rate of 3% of net sale proceeds obtained after the last stage of processing (prior to the manufacturing stage) and are payable to the regional jurisdictions (states, municipalities or the Federal District) where the mining activity is located. The landowner has the right to receive 50% of the royalties payable to the regional governments.

In **Canada**, the provinces and territories having significant mining activities impose mining taxes, royalties and/or land taxes on mining operations within their jurisdictions. The provincial mining tax and royalty regimes are based primarily on net production profits, rather than net smelter returns. This is a different layer of taxation, separate from the federal and provincial/territorial income taxes. The federal and provincial governments provide a separate treatment for exploration and other intangible expenses and allow mining companies to recover most of their initial capital investment before paying a significant amount of tax. The income tax regime also provides for loss carry-over rules to help mitigate the negative financial effects of fluctuations in prices.

The introduction of mining royalties is being debated in **South Africa**, which appears to favour a sales-based royalty regime similar to that of Australia. The mining royalty would be implemented in 2009.

In the **United States**, mining on federal land, which accounts for more than one-third of the western United States, including Alaska and Hawaii, is regulated by the 1872 Mining Law. There is no differentiated tax treatment for mining companies, and no royalty is levied for the exploitation of hard-rock minerals, unlike coal, oil and natural gas. There is an annual claim fee of USD 100 per year for each 20 acres, whether or not a mine is in operation. A proposal was made in 1994 to introduce a royalty on hard-rock mining on federal land motivated mainly by environmental concern. The government proposed the introduction a gross royalty tax of 8% on sale proceeds of the processed mineral net of operating costs, the same royalty paid on coal extracted from federal lands. Royalty proceeds would be earmarked for cleaning up environmental damage from abandoned mines. Congressional approval is still pending for the draft legislation submitted in 2003 to change the tax regime for hard-rock mining.

Competition Tribunal, which replaced the Preventive and Antitrust Commissions in 2003, in enhancing competition. But rulings are perceived to have become swifter since the creation of the tribunal. Chile's competition institutions have played an important role in promoting competition in the network industries where they have a statutory mandate, and Chile should ensure that those institutions have the opportunity and resources to promote competition more broadly by providing input to other regulators on the likely impact of regulations and consumer welfare. Among areas for further reform is the enhancement of competition among banks and pension funds.

Much has been done over the years to strengthen the regulation of network industries. Chile is on balance close to international best practice in this area, and appropriate regulation has encouraged investment and facilitated access by the population to affordable services. Nevertheless, there are areas where improvement is needed to continue to strengthen pro-competition regulation, particularly in network industries. In

the electricity sector, it may be premature to assess the new law (*Ley Corta I*), in place since early 2004. Progress is under way in setting transmission and distribution charges (to boost competition within distribution zones) and unlocking opportunities for small generators. New legislation was approved in May 2005 (*Ley Corta II*) to ensure the security of supply, in view of recurrent cuts in gas shipments from Argentina. In water and sanitation, the main deficiency of the current regulatory set-up is the burden it places on the expert panel in charge of setting tariffs. Assessment is carried out for each enterprise independently and for a large number of parameters, with ample margin for disagreement. The authorities believe the diversity of extraction technologies across the country makes efficient-firm regulation difficult, although it could be strengthened. In telecommunications, the central regulatory issue is how to foster competition while simultaneously setting efficient prices for dominant firms. The regulatory framework for transport infrastructure through public-private partnerships is perceived as functioning well, although governance needs to be improved to ensure that the projects to be granted government guarantees are the ones with the highest social rates of return.

### **Raising labour productivity through human capital accumulation (Chapter 5)**

To reduce Chile's income gap, policy should focus primarily on raising labour productivity, which can be achieved through human capital accumulation. To illustrate, an increase in secondary school enrolment to the level of New Zealand, for example, is estimated to raise Chile's growth rate by 0.8 percentage point per year.<sup>14</sup> An increase in education performance, rather than school enrolment, would result in even faster growth: empirical evidence for a sample of countries suggests that an increase in Chile's performance in education (measured by standardised international test scores) to the level of the world's top performers (*i.e.*, those countries in the top decile of the world's distribution, including Korea, for example) would increase annual growth by 1.5 percentage points.<sup>15</sup> Although these estimates should be interpreted with caution – because they are affected by measurement errors and methodological differences in estimation techniques, among other reasons – they underscore the scope for growth enhancement associated with policies aimed at encouraging human capital accumulation. Annex 1.A3 reports the actions taken or proposed by the authorities following the recommendations made in the 2003 Survey for reform in education.

Access to education has improved considerably over time, but more could be done in higher education. The reforms implemented since the early-1980s, and discussed in the 2003 Survey, notably with the introduction of targeted subsidies for education, have led to a rapid increase in primary and lower-secondary school enrolment and, consequently, in the average years of education of the labour force. The 2003 constitutional reform, which raised the duration of compulsory education from 8 to 12 years, will contribute to further increasing average years of schooling to the extent that bottlenecks are not created in the school system and that students face the correct incentives to stay at school, in particular the poorer ones, who are most likely to drop out.

The quality of education also needs to improve. Despite the increase in primary and secondary school enrolment over time, Chile's education performance is far below the OECD average, although not out of line with that of the emerging market economies in the OECD area and Latin America. This indicates a quality problem that needs to be addressed on its own, as the link between public spending and social outcomes is often weak. Countries that perform better than Chile may simply have spent more on social

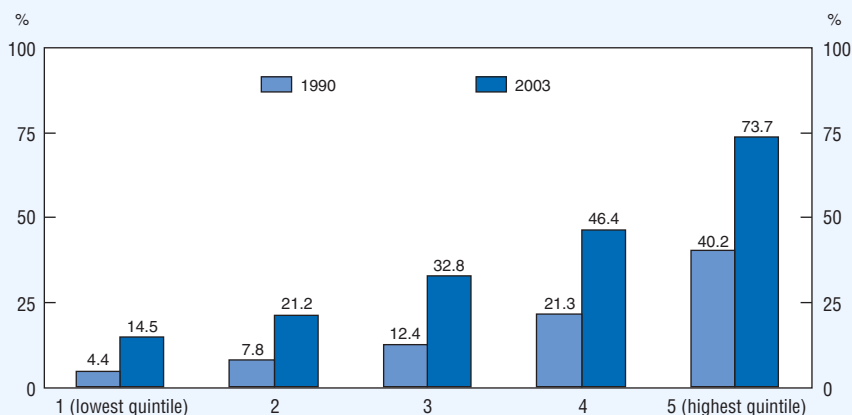


### Box 1.4. Encouraging access to higher education

Enrolment in higher education is currently about one-third of the 18-24 year-old population. There are significant differentials among income groups (Figure 1.7). Access to higher education is financed out-of-pocket or through grants and loans. Tuition fees in a public university are estimated to vary between 140% and 4% of household income for students in the lowest and highest income deciles, respectively, and are higher in unsubsidised private universities.<sup>1</sup> But access to higher education also depends on academic performance. To the extent that lower-income students perform poorly in comparison with their higher-income counterparts in secondary education, their share in higher-education enrolment will tend to be proportionally lower.

Figure 1.7. **Enrolment in higher-education by income quintile, 1990 and 2003**

In % of 18-24 year-old population in each income quintile



Source: Ministry of Education.

Student loans are an important means to ensure access to higher education. About 20% of students enrolled in a university affiliated with *Consejo de Rectores* currently have loans from Solidarity Funds (*Fondos de Credito Solidario*), in place since 1982 and financed by the universities, as well as CORFO (the government's Economic Development Agency) and *BancoEstado*. Loans obtained from Solidarity Funds are re-paid after 3 years of graduation and are capped at 5% of annual income for a period of 15 years. Better-remunerated professionals often repay their loans before the end of the 15-year repayment period. CORFO loans, available since 1997, are in fact student loans provided by private banks and guaranteed by CORFO (up to a ceiling based on household income) in the event of default. Interest repayment starts prior to graduation and, therefore, a minimum level of income is required for eligibility to these loans.

To improve access to student loans by the underserved population, in June 2005 Congress approved a new long-term credit mechanism to be implemented in 2006 for students from low-income families to enrol in accredited private higher-education institutions and those affiliated with *Consejo de Rectores*.<sup>2</sup> No collateral is required: the government extends guarantees to up to 90% of loans and interest payments and the higher-education institution covers the default risk in the event of drop-out. It is estimated that nearly 6 000 loans will be granted in the first year of operation of the new system, benefiting nearly two-thirds of the students in the first and second lowest quintiles of the income distribution enrolled in these institutions.

1. There are 4 types of higher-education institutions: public universities, unsubsidised and subsidised private universities, professional institutions (*Institutos Profesionales*), and polytechnics (*Centros de Formación Técnica*).
2. See [www.mineduc.cl](http://www.mineduc.cl) and Larrañaga (2002), for more information.

programmes on a cumulative basis over longer periods. More importantly, indicators have not improved over the years in tandem with the increase in public spending on education. The increase in public spending is expected to result in an improvement in performance as long as it is complemented by efforts to raise the quality of spending. The authorities are working towards strengthening the incentives for efficiency gains and improving the quality of primary education (1st to 4th grades) by introducing a Differentiated Voucher Scheme (*Subvención Educacional Preferencial*) within the current funding mechanism for schools that adhere to the new programme and set targets for academic performance. This is a welcome development. The lengthening of the school hours (*Jornada Escolar Completa*), although not yet fully implemented, may contribute to improving the quality of education services to the extent that students enrolled in full-time schools are expected to perform better than part-timers. In any case, a trade-off between quantity and quality over the medium term should not be expected.

Chile's higher-education attainment also compares unfavourably with the OECD area. While this reflects to a large extent an income gap, educational attainment is also estimated to be below the level that would be predicted on the basis of Chile's income level. This higher-education deficit is particularly acute in science and technology, hampering Chile's ability to engage in innovation activities, as discussed in Chapter 3. The higher-education deficit is also more pronounced for lower-income individuals, affecting their earnings potential and perpetuating income inequality in an already very unequal society. This is against a background of high estimated returns: at age 50, a male holding a higher-education degree is estimated to earn nearly 4 times as much as an individual with 8 years of formal education.<sup>16</sup> Higher-education enrolment rates range from 14.5% in the lowest income quintile to 73.7% in the top income quintile.<sup>17</sup> Disparities in higher-education enrolment reflect inequality of access and gaps in academic performance across income groups (Box 1.4).

Because the educational attainment of the population is low, effort is needed to improve the skills of those already in the labour force. This can do much to increase labour force mobility and to remove unskilled adults from poverty traps. Currently only about one-fifth of dependent employees receive on-the-job training. Job training is financed through SENCE, an official fund, through tax relief, but is voluntary and reserved for the formal sector, thus covering a limited share of the labour force.<sup>18</sup> As discussed in Chapter 5, the dual structure of the labour market is an obstacle to training, because temporary workers have limited career prospects, while workers with permanent contracts may lack incentives to improve qualifications because they know that their jobs are secure.

## Notes

1. For more information on growth trends in Chile from a historical perspective, see Loayza and Soto (2002) and de Gregorio (2004).
2. This is calculated by dividing estimated annual TFP growth (about 2%) by the share of labour in GDP (about 60%) and subsequently adding the rate of growth of the population (1.7% per year in 2002-04). See Ministry of Finance (2005), for more information on the calculation of TFP growth.
3. It is argued that Chile's female labour force participation is consistent with the level predicted by a cross-sectional regression including as control variables other determinants of participation, such as fertility rates and income distribution (Central Bank of Chile, 2005, Chapter IV; Tokman, 2005).
4. Information on hours worked is not readily available for Chile on an annual basis. As an estimate, the number of annual hours worked in 2003 was calculated using data provided by INE on normal

hours worked per week, multiplied by 52, minus Sundays and one-half of Saturdays. Based on this calculation, the average annual hours worked in 2003 was 1 877 in Chile, against the OECD average of 1 731.

5. Using a dynamic panel of the 13 Chilean regions during 1975-2000, Soto and Torche (2004) find evidence of convergence in both *per capita* income and labour productivity, but the results for labour productivity are not robust to the exclusion of mining from regional GDP. Duncan and Fuentes (2005) estimate the speed of convergence to be less than 1% per year, regardless of model specification and when mining is not controlled for, which is somewhat higher than that estimated by Soto and Torche (2004).
6. See García *et al.* (1996), for more information.
7. As a result, the intensity of intra-industry trade (*i.e.*, the share of total trade that is conducted among related products) is low. See OECD (2003a) and Oliveira Martins and Price (2004), for a comparison of intra-industry trade and revealed comparative advantages in Argentina, Brazil, Chile, and Mexico.
8. See Chumacero *et al.* (2004), for more information. Chile's MFN tariff has been set at a uniform rate since 1979, reaching 6% in 2003. But the average effective tariff was less than 2% at the beginning of 2004 as a result of trade agreements, covering about two-thirds of exports.
9. See Lederman and Maloney (2003) for empirical evidence that export concentration, not only in natural resources, affects growth performance adversely.
10. The choice of triadic, rather than domestic, patents as an indicator of innovation output is due to the fact that they are likely to have a higher (and more uniform) value since the patentee is willing to take on the additional costs and delay related to the extension of protection to other countries. Cross-country comparability is also facilitated by the fact that triadic patents have been submitted to the same criteria of innovativeness in all three patenting offices.
11. See Boldrin and Levine (2002), for more information.
12. See OECD (2003b, 2005b), for more information.
13. See Paredes (2001) and OECD (2004b), for more information.
14. See Tokman (2004), for more information and empirical evidence.
15. See Gallego and Loayza (2002), for more information and empirical evidence.
16. See Huneeus and Repetto (2004), for empirical evidence.
17. See Tokman (2004) and Brunner and Elacqua (2003), for more information.
18. See Espinosa (2001), for more information on labour training in small enterprises.

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## ANNEX 1.A1

*Identifying turning points in Chile's economic growth*

This Annex applies to Chilean data a conventional technique developed by Hamilton (1989) for identifying turning points in the business cycle based on a probability law that governs shifts from high- to low-mean regimes using a Markov switching process. Attention is focused on GDP growth, economic activity, and unemployment since the mid-1980s.

The technique can be summarised briefly as follows. The economy is described by a given indicator  $y_t$  (i.e., GDP growth, industrial production, etc.) which can have two unobservable states: a high-mean state (i.e., cyclical upturn), defined by  $s_t = 1$ , and a low-mean state (i.e., cyclical downturn), defined by  $s_t = 2$ , where  $s_t \sim N(\mu_{s_t}, \Omega_{s_t})$ . The transition between the two states follows a first-order Markov chain, such that  $p(s_t = j | s_{t-1} = i) = p_{ij}$ , and  $\sum_{j=1}^K p_{ij} = 1$ , for all  $i$ . The probability law for  $y_t$  is described by parameter  $\theta = (\mu_{s_t}, \Omega_{s_t}, p)$ , for  $s_t = 1, \dots, K$ . Because only  $y_t$  is observable, the switch from one state to another is carried out by maximising the likelihood function of the observable indicator  $p(y_T, y_{T-1}, \dots, y_1; \theta)$  by choosing  $\theta$  and making inferences about the state of the economy.

Three quarterly series are used: seasonally-adjusted GDP (available from BCCh) for the period 1986:Q3-2004:Q3; seasonally-adjusted economic activity (IMACEC, available from BCCh) for the period 1986:Q3-2004:Q3; and seasonally-adjusted unemployment (available from INE) for the period 1986:Q4-2004:Q3. Quarterly data were constructed using the original monthly series.

Table 1.A1.1 reports the probability estimates. The means are nearly twice as large in the high-mean state than in the low-mean state for GDP and industrial production, denoting considerable differences between the two states. For example, industrial production grows by 1.9% per quarter during an average expansion and by 0.8% per quarter in an average downturn. The estimated probability that an upturn will continue, is high, at 97%. This suggests that an upturn lasts about 8 years (33 quarters), calculated as  $1/(1 - p_{11})$ . This high estimated probability is due to the fact that the period under examination covers most of Chile's high growth period (1985-97). Due to data constraints, it is not possible to re-estimate these probabilities for a longer time series.

The actual switching dates between states can be calculated for a given probability threshold. For example, a switching date can be identified whenever the probability that the economy will stay in the same regime is less than, say, 50% (i.e.,  $s_t = 1$  is selected whenever  $p(s_t = 1) > 0.5$ ). The probabilities that the economy will remain in the high-mean regime are shown in Figure 1.A2.1. Taking 50% as the threshold probability, and using GDP as the indicator, there seems to be a cyclical downturn in 1986:Q3, 1987:Q2-1987:Q3,

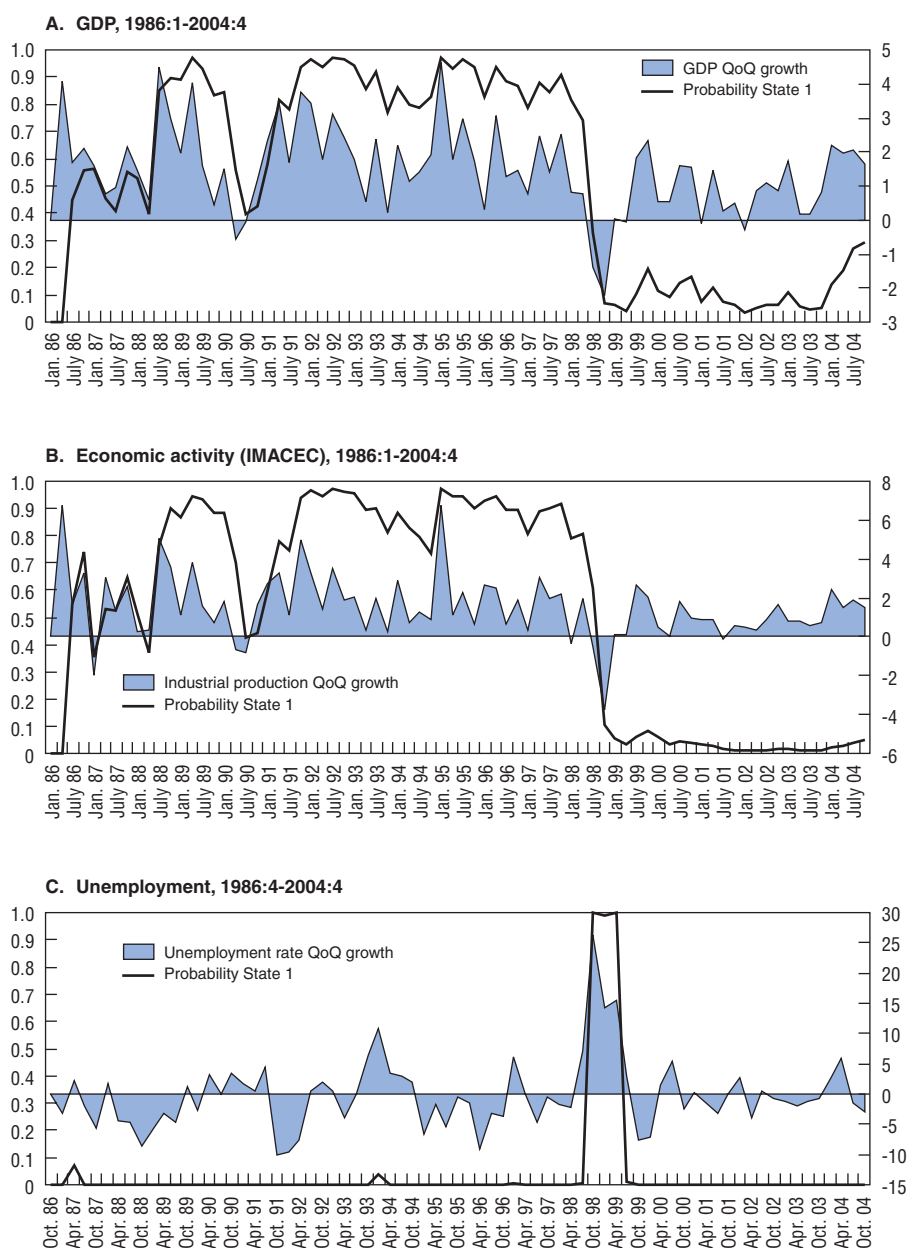
**Table 1.A1.1. Maximum likelihood estimates of Markov processes**

	GDP	Economic activity	Unemployment rate
$\mu_1$	1.88 (0.25)	1.88 (0.23)	17.36 (3.09)
$\mu_2$	0.89 (0.34)	0.89 (0.30)	-0.95 (0.67)
$p_{11}$	0.97 (0.04)	0.97 (0.03)	0.66 (0.28)
$p_{22}$	0.97 (0.08)	0.99 (0.07)	0.99 (0.01)

Note: The numbers in parentheses are standard errors and the estimated means are quarter-on-quarter changes in the relevant indicator (in logs).

Source: INE and OECD estimations.

**Figure 1.A1.1. Probability that the economy remains in expansion**



1. Based on the parameters reported in Table 1.A1.1.

1988:Q2, 1990:Q3-1990:Q4, and 1998:Q3 to present, although the probability of a regime switch has been rising since end-2003. By mid-2004 the probability of a switch to the high-mean regime is estimated to have reached 30%. The chronology of cyclical downturns is comparable when economic activity is used as the indicator.

For unemployment, there appears to have been a short high-mean spell during 1998:Q3-1999:Q1. This finding is consistent with that reported by Lima and Paredes (2004), who estimate Markov transition probabilities for switching labour market status based on data from the Employment and Unemployment Surveys for Greater Santiago during 1957-2003. The authors show that the increase in unemployment following the Russian crisis in 1998 is explained essentially on cyclical grounds and by the increase in the minimum wage during 1998-2000.



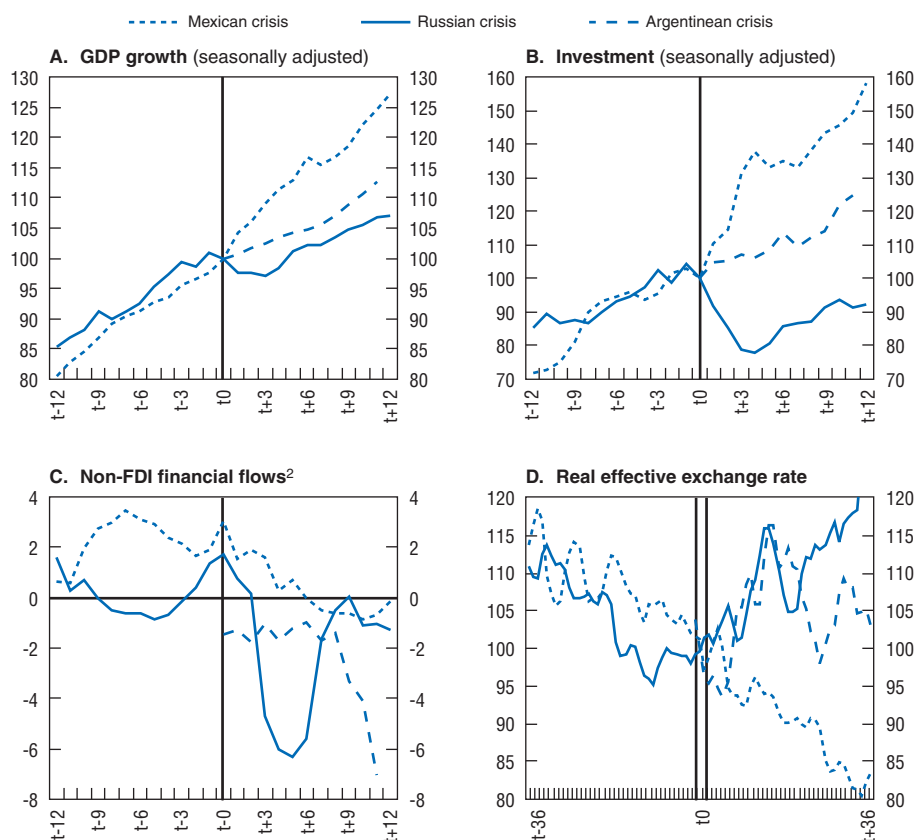
## ANNEX 1.A2

*Chile's resilience to external shocks*

This Annex presents an event analysis of Chile's reaction to different external shocks, including the Mexican Crisis of 1994-95, the Russian Crisis of 1998 and the Argentine Crisis of 2001-02. The dating of each crisis is of course arbitrary given that they are preceded by periods of macroeconomic stress and are often interrelated through financial contagion.

Figure 1.A2.1. **Adjustment to the Mexican, Russian and Argentinean crises**

$t_0 = 1994: Q4$  for the Mexican crisis,  $t_0 = 1998: Q3$  for the Russian crisis and  $t_0 = 2001: Q4$  for the Argentinean crisis<sup>1</sup>



1. The 3-year period leading to the Argentinean crisis is not shown because it coincides with the post-Russian crisis period. Monthly, rather than quarterly, data are used in the case of the real effective exchange rate.
2. Includes errors and omissions.

Source: Central Bank of Chile and OECD calculations.

Chile weathered the effects of the Mexican crisis of 1994-95 rather well, aided by an improvement in the terms of trade in 1995, but the 1998 Russian Crisis appears to have taken a toll on growth (Figure 1.A2.1). Strong macroeconomic performance has made the economy more resilient since then and Chile managed to escape contagion from the Argentinean Crisis of 2001-02, as well as the financial market turbulence in Brazil in late-2002, with seemingly no lasting detrimental effect on growth. The contraction in non-FDI financial inflows following the Russian crisis, which was considerably sharper than after the Mexican and Argentinean crises, does appear to have had a more substantial bearing on the economy.<sup>1</sup> Chile's macroeconomic adjustment in the aftermath of the Russian Crisis, with a sizeable reversal in the external current account position, achieved predominantly on the back of a retrenchment in investment, rather than a surge in saving, and a marked slowdown in economic activity, was akin to that of other Latin American countries. This underscores the region's, including Chile's, albeit to a lesser extent, continued vulnerability to external shocks, despite some greater resilience in many countries as a result of macroeconomic adjustment in the 1990s.

In the case of the Russian Crisis, policies may have exacerbated the post-crisis cyclical downturn, making it more protracted. The targeting of the exchange rate, which Chile abandoned only in September 1999, called for a tightening of the monetary stance at the time, deepening the post-crisis recession. This, coupled with a temporary increase in the price of copper, put upward pressure on the *peso*. It has been argued that reluctance to let the exchange rate play a stabilising role in response to an adverse external shock, often related to "fear of floating", was due to the absence of a well-developed currency derivatives market, which could better insulate domestic credit from exchange rate risk in countries that cannot borrow externally in their own currency.<sup>2</sup>

## Notes

1. It should be noted that the reversal in non-FDI financial flows was exacerbated by a substantial increase in pension fund assets abroad, facilitated by a change in prudential regulations raising the portfolio ceilings on foreign asset holdings. The acquisition of foreign assets by banks, both domestic and foreign-owned, was also substantial in the period. The reversal is less pronounced if FDI is included in total financial flows.
2. See Eichengreen, Hausmann and Panizza (2003); Caballero, Cowan and Kearns (2004); and Calvo and Talvi (2005), for more information and discussion.

## ANNEX 1.A3

*Structural reforms in education since the 2003 Survey*

This annex reviews the actions taken in the area of education based on the policy recommendations made in the 2003 Survey.

<b>Recommendations in the 2003 Survey</b>	<b>Action taken or proposed by the authorities<sup>1</sup></b>
<b>A. School management</b>	
Decentralise school management, in particular that of personnel, from municipalities to schools.	Law No. 19-933, enacted in February 2004, introduced monetary incentives for school managers to sign annual performance agreements with the municipalities setting goals for student attendance and the involvement of parents in school activities, among others.
Strengthen the role of the Ministry of Education in setting minimum quality standards for schools.	No action taken. Legislation to be submitted to Congress by year-end will introduce minimum standards for each level of education. Starting in 2006 fourth graders will be tested on an annual basis. This will allow for the classification of schools into three groups according to their learning achievement scores (SIMCE) in preparation for the introduction of the Differentiated Voucher Scheme (below).
Close, or change the management of, schools that have not improved performance after assistance through P-900 or similar programmes.	No action taken. Based on legislation to be submitted to Congress by year-end on the Differentiated Voucher Scheme, the schools that fail to achieve minimum standards will not be allowed to receive additional funding and will have to go through a restructuring process.
Adjust SIMCE scores for students' socio-economic characteristics when assessing schools.	No action taken. The draft legislation on the Differentiated Voucher Scheme takes into account the different learning abilities of students coming from different family background.
<b>B. Teachers</b>	
Improve the evaluation of teachers and better match their qualifications to new curricula.	Laws Nos. 19-961 and 19-979, enacted in August and November 2004, respectively, make the evaluation of teachers mandatory in municipal schools.
Improve teacher training, in particular in mathematics and languages.	No action taken. The creation of scholarships for students pursuing teaching careers in mathematics and science is being discussed in the context of the review of government's innovation policies.
Decompress basic salary scales and increase the performance-related component of teacher compensation.	Law 19-933, enacted in February 2004, introduced a monetary incentive for teachers who are deemed to be top performers on the basis of an external performance evaluation.
<b>C. Student vouchers and school funding</b>	
Differentiate the value of vouchers according to student and school characteristics.	No action taken. Draft legislation to be submitted to Congress by year-end includes different values for the vouchers according to school performance. Top performers will receive an additional voucher at around 60% of the value of the standard voucher. Schools in the second category of performance will receive one-half of the value of the voucher received by the top performers. Schools in the lowest performance category will not receive additional funding and will have to go through a restructuring process.
Improve the horizontal equity of municipal funding for schools.	No action taken.

1. Three laws were enacted in 2004 on the evaluation of teachers and on the monetary incentives for performance (Laws Nos. 19-991, 19-979 and 19-933).



## Chapter 2

# Entrenching macroeconomic stability

*Chile's macroeconomic management has been exemplary. With the recovery now firmly established, monetary policy is returning to a more neutral stance in line with the convergence of inflation expectations towards the mid-point of the inflation target range. The key macroeconomic challenge is to entrench fiscal rectitude, given that the structural budget surplus rule adopted in 2000 is not embedded in law and future administrations may choose to abandon it. Pressures for greater fiscal activism should not be underestimated in the future in an environment of relatively low public indebtedness and in view of the need to satisfy multiple social demands. It is also important to deal with the contingencies associated with the pension system, in the light of continued low density of contributions. This can be addressed by pre-funding these contingencies, benefiting from the currently healthy fiscal position. Debt management could aim for further reductions in USD and inflation-indexed debt, contributing to the development of a domestic peso-denominated fixed-income market.*

## Recent trends and outlook

The Chilean economy rebounded strongly in 2004 from the 1998-2003 slowdown, with real GDP growing by over 6% (Table 2.1). Growth in private consumption was robust, and investment recovered faster than anticipated. GDP growth tends to track the price of copper closely in Chile (Figure 2.1), and the external environment has been supportive, with abundant international liquidity and buoyant commodity prices. Exports have soared,

Table 2.1. **Basic economic indicators, 1999-2004**

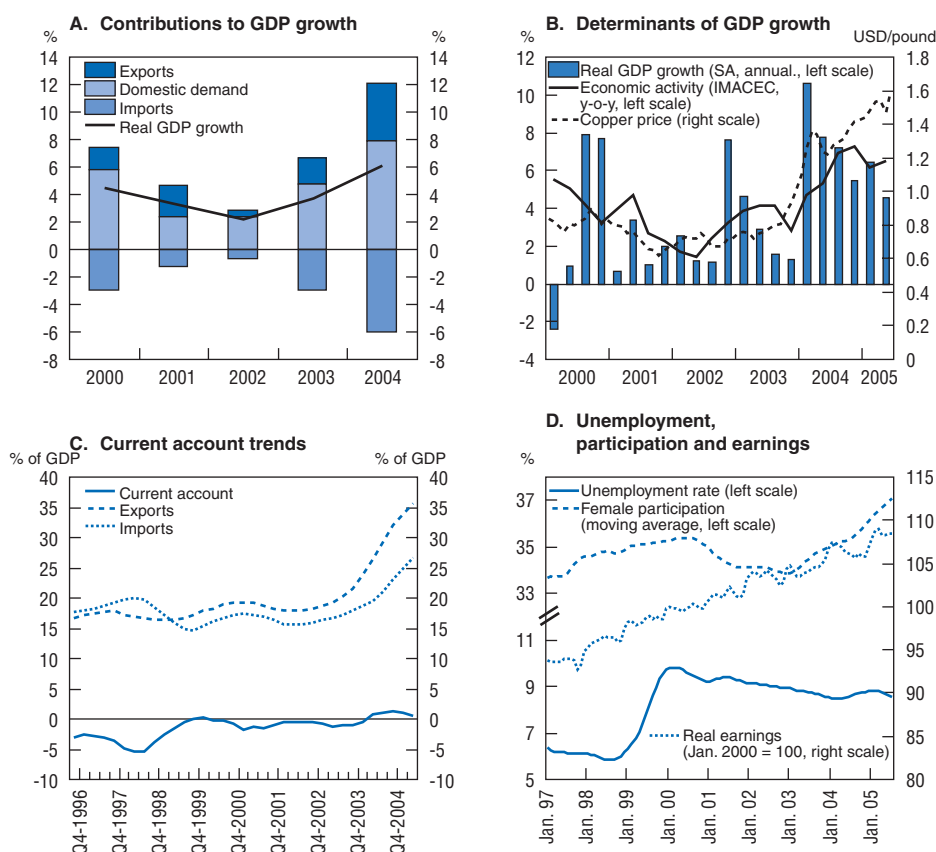
	1999	2000	2001	2002	2003	2004
<b>Supply and demand</b>						
GDP (in current CLP billion)	37 138.5	40 575.3	43 536.8	46 341.8	50 730.7	57 357.0
GDP (in current USD billion)	73.0	75.2	68.6	67.3	73.4	94.1
GDP growth rate (real, in %)	-0.8	4.5	3.4	2.2	3.7	6.1
<b>Supply</b>						
Agriculture	0.8	6.6	7.5	6.8	0.7	10.3
Mining	10.6	3.2	5.7	-4.2	5.0	6.9
Manufacturing	-0.5	4.9	0.6	1.9	3.1	6.9
Services <sup>1</sup>	-1.8	4.0	3.5	2.7	3.7	4.8
<b>Demand</b>						
Private consumption	-1.0	3.7	2.9	2.4	4.1	5.6
Public consumption	2.7	3.0	2.9	3.1	2.4	3.0
Gross fixed investment	-18.2	8.9	4.3	1.5	5.7	12.7
Exports	7.3	5.1	7.2	1.6	5.9	12.8
Imports	-9.5	10.1	4.1	2.3	9.5	18.6
<b>Public finances (in % of GDP)<sup>2</sup></b>						
Revenue	22.5	23.8	23.9	23.3	23.0	24.3
Expenditure	24.6	24.5	24.4	24.5	23.5	22.1
Primary balance	-0.8	0.5	0.7	-0.1	0.8	3.1
Nominal balance	-2.1	-0.7	-0.5	-1.2	-0.4	2.1
<b>Balance of payments (in USD billion)</b>						
Current account balance	0.1	-0.9	-1.1	-0.6	-1.1	1.4
In % of GDP	0.1	-1.2	-1.6	-0.9	-1.5	1.5
Trade balance	2.4	2.1	1.8	2.4	3.5	9.0
Exports	17.2	19.2	18.3	18.2	21.5	32.0
Imports	14.7	17.1	16.4	15.8	18.0	23.0
International reserves (gross)	14.9	15.1	14.4	15.4	15.9	16.0
FDI (net inflows)	8.8	4.9	4.2	2.5	4.4	7.6
Outstanding external debt	34.8	37.2	38.5	40.7	43.4	43.8
In % of GDP	47.6	49.4	56.2	60.5	59.1	46.5
<b>Exchange rate and prices</b>						
Exchange rate (CLP per USD, period average)	508.8	539.5	634.9	688.9	691.4	609.5
CPI inflation (IPC, in %, end-of-period)	2.3	4.5	2.6	2.8	1.1	2.4
GDP deflator (in %)	2.4	4.6	3.8	4.2	5.5	6.6
Unemployment rate (in %)	9.7	9.2	9.2	9.0	8.5	8.8

1. Includes electricity, gas, water and construction.

2. Refers to the general government.

Source: Central Bank of Chile, INE and Ministry of Finance.

Figure 2.1. Selected economic indicators, 1996-2005



Source: Central Bank of Chile, INE and OECD calculations.

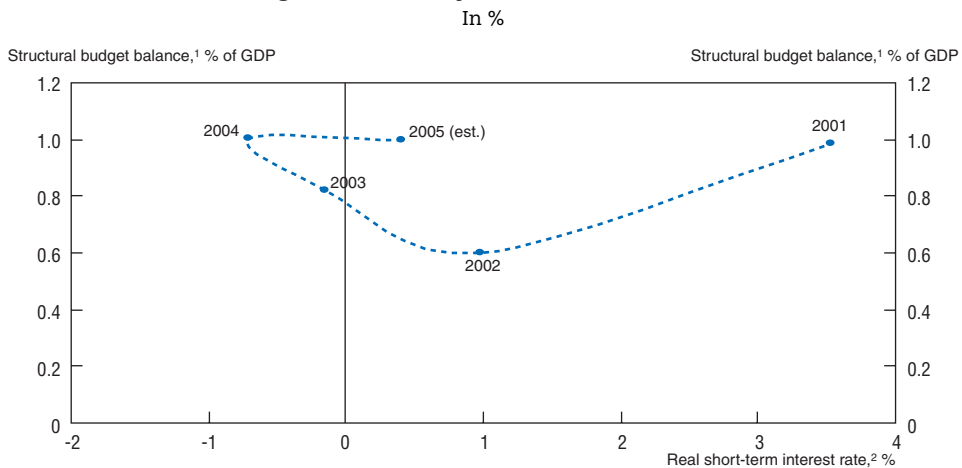
pushed by the gains in the terms of trade, more than compensating for the pick-up in imports in line with the recovery in internal demand. The labour market is strengthening with an increase in real earnings, but registered unemployment is only now beginning to come down. This is due in part to an increase in labour force participation, particularly of females, which until recently had outpaced job creation.

Macroeconomic policies remain sound (Figure 2.2). Fiscal policy continues to aim at a structural budget surplus of 1% of GDP. The recovery in economic activity, coupled with the surge in copper prices, has resulted in an headline budget balance of about 2.2% of GDP in 2004 and a further reduction in net indebtedness (central government and central bank combined) to less than 6% of GDP, down from 7.3% of GDP at end-2003. Monetary stimulus is gradually being withdrawn, as headline and expected inflation are converging to the mid-point of the inflation target range of 2-4%. The return to a more neutral monetary stance began with a combined 225 basis-point increase in the policy interest rate between September 2004 and September 2005, to 4.0%. Maintenance of a flexible exchange rate regime has also guided expectations, and the economy is responding well to exchange rate volatility in recent years.

The near-term outlook is positive. The vigorous recovery in 2004 added momentum to the growth dynamics, with a sizeable carryover effect, and supply is responding to the strengthening of domestic demand, alleviating the potential inflationary pressures associated with above-trend growth. GDP is projected to grow at close to 6% in 2005,



Figure 2.2. Policy stance, 2001-2005



1. The fall in the structural budget balance in 2002-03 below the 1% target is due to an *ex post* revision in the national accounts statistics, resulting in considerable discrepancies between projected and actual GDP.
2. Defined as the difference between the interest rate on 90-day bank deposits and 12-months-ahead expected inflation. The real interest rate for 2005 is calculated for end-August interest rate and expected inflation.

Source: Central Bank of Chile, Ministry of Finance and OECD calculations.

slowing down somewhat in 2006, due predominantly to the withdrawal of policy stimulus in the course of 2005. Domestic demand is expected to be the main driver of growth moving forward. Trend output growth is expected to rise towards 5% per year over the medium term, as discussed in Chapter 1, up from the current estimated level of about 4.3%, in line with the recovery in investment and total factor productivity. Inflationary pressures are set to remain contained.

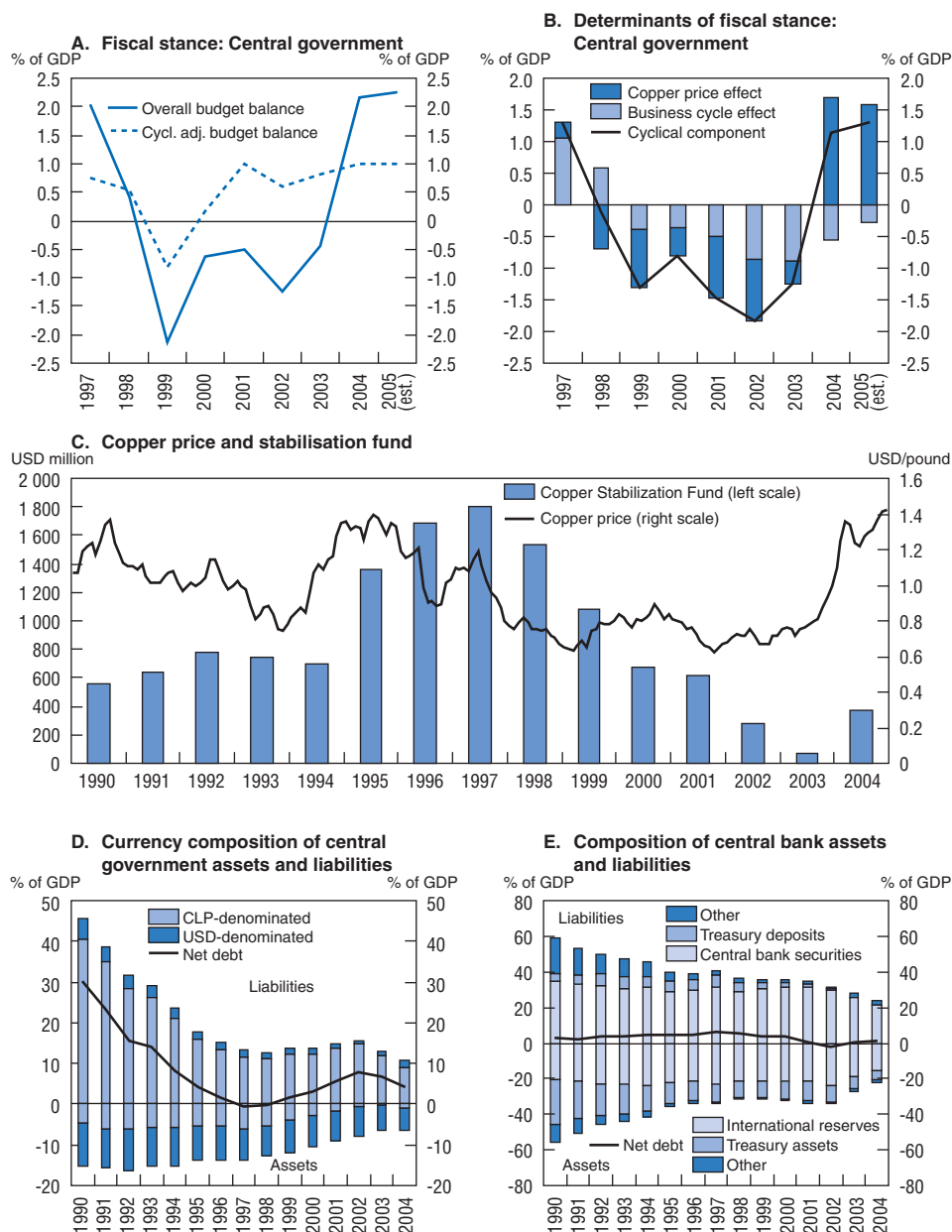
The outlook is not without risks. The Chilean economy has become more resilient to adverse shocks, but the balance of risks is tilted towards the external sector, given the impact a disorderly unwinding of international imbalances might have on emerging markets in general, and in Latin America in particular. The international oil market continues to be tight and volatile. Domestic risks are concentrated on the potential inflationary pressures associated with above-trend growth. Moreover, the effects over the economy at large of the reduction in weekly working hours, following the implementation in 2005 of the main provisions of the 2001 labour reform, are yet to be felt. Finally, further cuts in gas supply from Argentina are likely to weigh on the outlook by exacerbating the volatility of energy supply – an issue that has posed a considerable regulatory challenge, as discussed in Chapter 4.

## Maintaining strong fiscal performance

### Recent trends and budget outturn

Fiscal policy has been guided by continued adherence to the structural budget surplus rule adopted in 2000. The central government has posted structural budget surpluses of 0.5-1.0% of GDP in each year since 1997, apart from 1999-2000, and the overall budget surplus has risen since 2002 in line with the closing of the output gap and on the back of high copper prices (Figure 2.3). Public finances in Chile are more sensitive to fluctuations in the price of copper than to the real business cycle. This is not only on account of the high volatility of copper prices, but also because automatic stabilisers are weak.

Figure 2.3. Fiscal performance, 1990-2005



Source: Ministry of Finance and OECD calculations.

Public indebtedness has been reduced as a result of sustained fiscal prudence. The consolidated public debt ratio (central government and central bank) fell steadily during most of the 1990s (Table 2.2), subsequently trending upwards during 1998-2002, reflecting a more accommodative fiscal stance in the course of the cyclical downswing and the fall in the price of copper, and moving down further since then. Although still relatively low by international comparison, the stock of debt is much higher when guaranteed debt to public enterprises is included, as well as the recognition bonds issued to cover the transition costs associated with the pension reform of the early 1980s and the liabilities of government-owned enterprises.

Table 2.2. **Public indebtedness, 1990-2004**

	In % of GDP									
	1990	1995	1998	1999	2000	2001	2002	2003	2004	
<b>Net debt</b>										
Central government	30.3	4.0	-0.3	1.7	3.2	5.8	7.9	6.8	4.3	
Central bank <sup>1</sup>	3.3	4.2	5.2	3.9	3.6	0.6	-2.4	0.5	1.4	
Public enterprises	5.9	2.0	4.7	4.7	4.5	4.9	5.9	6.2	5.6	
Guaranteed debt	18.1	4.1	1.0	1.0	0.9	0.8	1.3	1.5	1.6	
<i>of which:</i>										
Central bank	7.7	2.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Recognition bonds	33.4	22.5	20.8	20.9	19.7	18.6	17.6	15.9	13.8	
<i>Memorandum item:</i>										
Consolidated net debt (central government and central bank)	33.6	8.3	4.9	5.6	6.8	6.3	5.5	7.3	5.7	
<i>Deuda subordinada</i> <sup>2</sup>	6.5	3.6	2.2	2.3	2.1	2.0	1.9	1.8	1.6	

1. Excludes *deuda subordinada*.

2. Refers to operations related to the capitalisation of banks following the 1982-83 crisis.

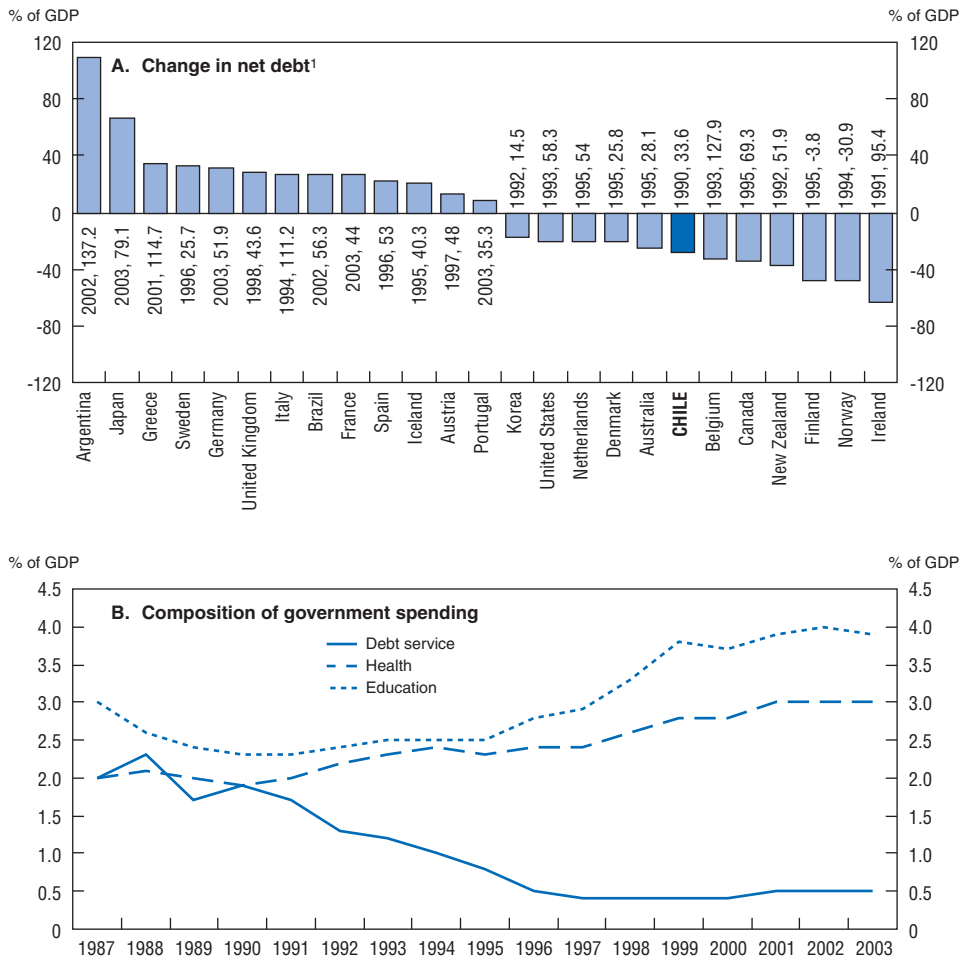
Source: Ministry of Finance.

The reduction in indebtedness over the 1990s is sizeable by international comparison. This has had three immediate consequences. *First*, it has allowed the automatic stabilisers to work generally unimpeded over the business cycle, including in the 1998-2003 slowdown. The effect on the fiscal stance of the automatic stabilisers peaked in 2002, with the combination of a wide output gap and historically low copper prices. Copper Stabilisation Fund assets had come down from their 1997 peak, being almost entirely depleted by 2003. More recently, the cyclical component of the budget balance turned positive in 2004, predominantly due to the impact on revenue of rising copper prices since 2002. Most of this revenue windfall has been saved, allowing for replenishing the Copper Stabilisation Fund.

*Second*, the fall in public indebtedness has contributed to a reduction in the cost of borrowing and, therefore, government spending on debt service. The savings associated with this "interest dividend" have created room in the budget to accommodate an increase in selected expenditure programmes consistent with the attainment of the government's social objectives (Figure 2.4). The strengthening of social safety nets is particularly noteworthy. But it should be noted that, for an increase in public social expenditure to result in an appreciable improvement in social outcomes, it needs to be maintained over a sustained period of time and be accompanied by efforts to improve the cost-effectiveness of existing programmes, preferably well anchored in a medium-term expenditure framework.

*Third*, low public indebtedness has made the Chilean economy less dependent over time on external financing and, hence, more resilient to external shocks. Given the predominance of securities indexed to the exchange rate and paying floating interest rates (Table 2.3), the central government debt (excluding CODELCO flows) is affected by both exchange- and interest-rate risk, but the extent of this risk is of course limited due to the currently modest level of debt. Recent debt sustainability analyses suggest a depreciation of the Chilean peso by 10% would result in an increase in interest payments (net of the revaluation of foreign exchange indexed/denominated assets) equivalent to 0.15% of total central government spending.<sup>1</sup> Nevertheless, taking account of the CODELCO flows accruing to the central government offsets this effect. Likewise, if the interest rate were to

Figure 2.4. **Change in indebtedness and composition of central government expenditure, 1987-2003**



1. Change in the net debt-to-GDP ratio during 1990-2003. A positive (negative) value indicates an increase (decrease) in the debt ratio over the period. The numbers refer to the highest ratio and the corresponding year. The debt ratios for Chile consolidate the debt statistics of the central government and the central bank. For the OECD countries, the net debt statistics refer to the general government.

Source: Ministry of Finance, OECD Economic Outlook 76 database and OECD calculations.

rise by 100 basis points, interest payments would increase by 0.2% of total central government spending.<sup>2</sup>

An unresolved issue is the capitalisation of the central bank. The BCCh has a sizeable gross debt stock associated with the capitalisation of the banking system in the early 1980s and the sterilisation of international reserves, which rose rapidly in the early 1990s. BCCh liabilities are offset in part by international reserves, resulting in a very low net debt position. The full payment of the interest paid on these gross liabilities would improve the operational balance of the central bank, boosting transparency in fiscal policy and reducing vulnerability. The recognition that these operational deficits pose a burden on the budget motivated in part the setting of the structural budget surplus target at 1% of GDP when it was incorporated into the budget law in 2000. Since then, the narrowing of Chile's interest rate differential with respect to the rest of the world has contributed to a reduction in the

Table 2.3. **Public debt indicators: International comparisons**<sup>1</sup>

	In %						
	Argentina	Brazil		Chile		Mexico	
	2004	1999	2004	2000	2004	1994	2004
Composition of securitised public debt stock by index (in %)							
Fixed-rate securities	..	9.0	20.1	..	..	23.0	62.0
Floating-rate securities	..	57.0	52.4	..	..	4.9	29.9
Exchange rate-indexed securities <sup>2</sup>	88.3	22.8	9.9	87.7	71.2	54.6	0.0
Inflation-indexed securities	..	5.6	14.9	12.3	28.8	17.4	8.1
Other	11.7	5.6	2.7	0.0	0.0	0.0	0.0
Average maturity of debt stock (in years) <sup>3</sup>	7.8	2.3	2.3	13.3	11.2	1.5	2.9
Short-term debt <sup>4</sup>	39.9	54.9	46.1	..	1.9	..	..
<i>Memorandum items:</i>							
Floating-rate debt (in % of public sector net debt)	30.5	..	..	90.0	73.8	..	..
Defaulted debt and central bank loans (in % of total debt)	26.0	..	..	..	..	..	..

1. Debt statistics refer to federal domestic publicly traded debt in Brazil, total public sector debt in Argentina, central government debt in Chile and federal securitised debt in Mexico.

2. Includes foreign exchange swaps in Brazil and excludes defaulted debt and central bank loans in Argentina.

3. Excludes defaulted capital and interest payments in Argentina.

4. Refers to debt falling due in less than 12 months and includes defaulted debt and central bank loans in Argentina.

Source: Argentina: *Secretaría de Hacienda*. Brazil: *Secretaria do Tesouro Nacional*. Chile: *Dirección de Presupuestos*. Mexico: *Secretaría de Hacienda y Crédito Público*.

BCCh's operational deficit, resulting in lower quasi-fiscal costs associated with the holding of international reserves.

### **Strengthening fiscal institutions**

Chile has made significant progress in strengthening its fiscal institutions. Fiscal accounts and debt statistics are now reported in a more timely, transparent and comprehensive manner. Debt statistics for the public sector, including the public enterprises and the general government, are now reported regularly, although consolidated debt statistics are only available for the central government and central bank. Several extra-budgetary operations, including those related to the Petroleum Price Stabilisation Fund and the *Ley Reservada del Cobre*, which assigns 10% of copper revenue to the armed forces, are now consolidated in the budget. But there are options for further strengthening Chile's fiscal institutions.

The structural budget surplus rule, which is not embedded in law, is now well entrenched. The rule has enhanced the ability of the government to let automatic stabilisers work freely and symmetrically in response to fluctuations in economic activity. The methodology for calculating the structural balance is transparent and the task of estimating the main parameters, including trend output growth, has been delegated to an independent expert committee.<sup>3</sup> Expert committee reports are published annually by the Ministry of Finance, which has greatly contributed to enhancing the credibility of the fiscal rule and the transparency of the policy framework. The authorities do not consider it advantageous to set the fiscal rule in law on the grounds that some flexibility is desirable once credibility in fiscal management has been firmly entrenched.

The structural budget surplus rule has special provisions for the management of copper-related revenue.<sup>4</sup> This has contributed to insulating the fiscal stance from fluctuations in the price of copper, ensuring the accumulation of resources during booms and the withdrawal of funds during cyclical downturns. This is a considerable achievement in the Latin American context, where the fiscal stance tends to be overly sensitive to terms-of-trade shocks, making it pro-cyclical, especially in countries with institutions that are weak and lacking credibility. In general, pro-cyclicality is a common feature of the fiscal stance in natural resource-exporting countries because their tax bases tend to be more volatile, calling for mechanisms to stabilise commodity price-related government revenue. In the case of Chile, the delegation of the task of estimating the copper reference price to an independent expert committee is exemplary. International experience suggests that the successful functioning of commodity price stabilisation funds requires setting a reference price for the relevant commodity in budget formulation based on conservative medium-term projections, as well as operating rules for using fund resources according to fluctuations in commodity prices.

In support of longer-lasting fiscal adjustment, the government intends to submit to Congress draft legislation maintaining the reporting of structural balances in budget documentation in the years to come. This aims at further enhancing transparency in policy design by distinguishing the components of the fiscal stance that are associated with policy from those that are related to fluctuations in economic activity and the terms of trade. The authorities also intend to add an additional counter-cyclical element in fiscal policy-making through the Unemployment Contingency Programme (*Programa de Contingencia contra el Desempleo*, PCCD). A capped increase in government spending would be triggered when the national unemployment rate exceeds the average of the previous five years or when it is higher than 10%. Regardless of how the programme operates, it is important to note that fiscal rules tend to be most effective when they are simple to implement and are easy to monitor. All in all, the ultimate test of the appropriateness of policies in this area will be market scrutiny over the years.

### **Dealing with the contingencies associated with the pension system**

The main source of contingent liabilities for the central government over the longer term is the guarantee of minimum pensions. The fiscal cost of these pension entitlements is affected by uncertainty about the financial performance of pension funds, developments in labour markets and the trajectory of individual contribution density (i.e., actual number of months of contribution over total potential months of contribution) over time. The problem is that both the coverage of the “second-pillar” pension system, despite some improvement, and the density of contributions are low (Annex 2.A1). This puts a burden on the budget in connection with the guarantee of minimum pensions, which is means-tested and benefits individuals who have contributed for at least 20 years but have not been able to save enough to ensure a retirement income at least as high as the minimum pension.

A related issue is the payment of means-tested, general revenue-financed assistance pensions to those whose contribution history falls short of the minimum required duration and who do not have alternative sources of income. The aggregate budgetary allocation for assistance pensions is set by the government in the budget-making process and, therefore, the value of these benefits depends on the number of beneficiaries. The value of these benefits is currently about one-half of that of the minimum pension – a discrepancy that may well not be sustainable over the years, particularly as society becomes wealthier and

puts a higher premium on equity considerations. If the value of the assistance pensions is set independently of the number of beneficiaries and rises faster than wages, particularly the minimum wage, the fiscal cost of these benefits will rise over time. The effect these developments may have on the incentives facing individuals to save for retirement would in turn affect the density of contributions and the cost to the budget of alternative social protection policies over the longer term. The appropriate mix of incentives to save for retirement and the desirable breadth of social protection therefore needs to be finely balanced.

Current projections suggest that the pension system is unlikely to pose a heavy burden on the budget over the longer term. As discussed in the 2003 Survey, government spending on pensions paid to those individuals affiliated with the old PAYG regime (including the regime's operating deficit and payment of recognition bonds) is projected to fall to less than 1% of GDP per year towards the end of the projection period (2025-30) from the current level of about 4% of GDP. By that time, the outstanding recognition bonds, issued to finance the transition from the old PAYG regime to the current three-pillar system, are projected to have been paid back. These trends would create room in the budget for addressing the challenges associated with the minimum pension guarantee and the outlays on assistance pensions, which, based on partial preliminary information, are projected by the authorities to rise to about 1.2% of GDP over the next 25 years from the current level of less than 0.5% of GDP. This would call for pre-emptive action, benefiting from the room created by the gradual reduction in government spending on other pension commitments over time.

It is important to note that projections of the fiscal cost of guaranteed minimum and assistance pensions are particularly sensitive to changes in individual contribution density over time. To the extent that density is overestimated, the future impact on the budget of outlays on these pensions will be underestimated. As a result, it would be advisable to carefully evaluate the magnitude of these pension-related contingencies and pre-fund them, possibly by adjusting the structural budget balance targets to be pursued by future administrations. Because the capitalisation of the central bank would affect the central government budget, and hence the estimates of the prudent structural budget balance to be targeted, it would be advisable to treat both policy matters in conjunction. The authorities have expressed their intention of creating a pensions-related contingency fund (*Fondo de Reserva de Pensiones*) and of limiting spending on minimum pension guarantees and assistance pensions to 1% of GDP. Alternatively, options can be considered for increasing the density of contributions. These include making contributions compulsory for the self-employed, which would call for greatly enhancing compliance enforcement, and strengthening the incentives for contributing arising from the design of assistance pensions and health insurance. It should nevertheless be acknowledged that increasing density does not necessarily reduce pensions-related fiscal contingencies. For example, a person who is currently not eligible for a minimum pension guarantee may contribute for a longer period and therefore meet the requirement of 20 years of contribution, becoming eligible for a minimum pension guarantee.

Fostering transparency in the disclosure of information on actuarial projections would probably contribute to mustering the necessary public support for pre-emptive action in this area. Projections of the near-term future fiscal costs associated with the pension system are already presented in some detail in budget documentation, which is a step forward. But a requirement to submit in a timely, regular (preferably yearly) and



comprehensive manner periodic actuarial sustainability reports to the legislature together with, and in support of, budget documentation would be welcome. This could be included in the draft fiscal transparency law the government intends to submit to Congress. More could also be done to make the population more aware of their pension rights. The 2002 EPS (*Encuesta de Protección Social*) Survey suggests that individuals are often unaware of the performance of their own pension funds, investment options for their retirement savings, and the eligibility requirements for assistance and minimum pensions.

### **Maintaining a counter-cyclical policy stance**

It is important to avoid pro-cyclicality in the fiscal stance in the years to come. Due to sound macroeconomic policies and declining public indebtedness, Chile has managed to implement fiscal policy in a counter-cyclical manner over the recent slowdown, as discussed above. This is a considerable achievement. In the Latin American context, international liquidity conditions, which affect investors' appetite for risky assets, tend to deteriorate in downturns, when domestic financing also becomes costlier, making the fiscal stance typically more pro-cyclical in downturns.<sup>5</sup> In this regard, the experience of OECD countries suggests that public indebtedness is a key determinant of fiscal stance over the business cycle, with the need to rein in the rise in indebtedness often calling for pro-cyclical remedial action, even when growth is below potential.<sup>6</sup> This makes fiscal consolidation, rather than short-term demand management, the overriding objective of fiscal policymaking in high-debt countries. But, in the case of Chile, pressures for greater fiscal activism in the future, particularly in bad times, should not be underestimated in an environment of relatively low public indebtedness and against the need to satisfy multiple social demands.

The structural budget surplus rule has been effective in ensuring counter-cyclicality *ex ante*, when policies are set, but cannot assure it *ex post*, when fiscal policy is implemented. Budget forecasts and outturns often differ; revenue shortfalls and expenditure overruns are therefore not uncommon during downturns, calling for remedial measures which may turn out to be pro-cyclical. Budget forecasts may be erroneous because procedures for calculating trend output, and consequently output gaps, and fiscal aggregates on a cyclically-adjusted basis may be deficient. Policymakers may therefore be unable, at the time, to distinguish budgetary changes of a structural nature from those driven by built-in stabilisers, and/or temporary, yet non-cyclical, fluctuations in revenue.<sup>7</sup> Also, tax elasticities may be overstated, in part because standard procedures for calculating cyclically-adjusted fiscal aggregates do not take into account factors that affect tax buoyancy, but are related to financial, rather than output and terms-of-trade, cycles.<sup>8</sup> The erroneous diagnosis of cyclical revenue increases as structural would inflate revenue forecasts, and subsequent shortfalls during downturns may only be remedied pro-cyclically. This would be equivalent to a persistent overestimation of the copper price used in budget projections, which would result in an overestimation of the revenue base over the longer term. Moreover, budget-makers may resort to informal safety margins as a means to resist pressure for counter-cyclical activism, particularly during downturns. In the upturn, cyclical revenue gains may be underestimated to curb pressure for tax cuts at cyclical peaks. By the same token, in the downturn, a cyclical widening of the deficit may be overestimated to pre-empt calls for a fiscal stimulus. If these safety margins are unfilled, the fiscal stance turns out to be less counter-cyclical than programmed.

### **Strengthening public debt management: Review of trends and policy options**

Public debt management has been cautious, a task that has been facilitated by the gradual reduction in indebtedness. The redemption of gross liabilities and the accumulation of assets during cyclical upturns have reduced budget financing needs and costs, including when financial conditions have been adverse. A lower public debt ratio boosts the government's preparedness to better cope with the expenditure pressures associated with the ageing of the population, which are still benign in Chile in comparison with most OECD countries. But low indebtedness also creates challenges for the management of government assets and liabilities.

Chile is close to turning its consolidated public debt from a net liability to a net asset position. In the interim, mechanisms can be used by the government to strengthen the public debt market, including the replacement of costlier, less liquid outstanding liabilities by more liquid bonds. This is important because the issuance of government securities plays an important role in support of the development of a market for private fixed-income assets. They provide a benchmark for the pricing and referencing of other financial products, facilitate risk management and provide a low-risk, long-term investment vehicle. The extent to which the bond markets' traditional role as a price base for other debt-market instruments could be replaced over time by corporate bonds or interest rate swaps is uncertain.

Debt management can contribute further to the development of domestic fixed-income markets. Two options could be considered:

- The BCCh is placing increasing emphasis on the issuance of CLP-denominated securities paying nominal coupons. Given the preponderance of USD-denominated/indexed instruments in the traded debt stock, there is ample scope for pursuing this policy option. This would lead to greater diversification in the composition of public debt. However, efforts to substitute nominal CLP-denominated for USD-denominated debt should be pursued while keeping the government's net foreign exchange position unchanged, so as to avoid putting undue pressure on foreign exchange markets. This could be achieved by concomitantly reducing foreign reserve holdings, which would also contribute to reducing the central bank's quasi-fiscal losses. The BCCh intends to reduce reserve holdings to about 12-13% of GDP by end-2005 from nearly 16% of GDP at end-2004. While the estimation of the optimal level of reserves is not trivial, recent evidence suggests that there is scope for a gradual reduction in gross reserves.<sup>9</sup> In this case, vigilance would be required to make sure that the unwinding of official reserves is carried out in a transparent manner with no loss of market confidence, as has been the case so far.
- Inflation-indexed bonds also account for a large share of public debt, providing some scope for diversification and further improving the composition of debt. In doing so, it is important to note that institutional investors – particularly pension funds and insurance companies, which alone hold approximately three-quarters of the public debt stock – are likely to continue to demand inflation-indexed securities. This is because pension entitlements are indexed to inflation and therefore pension funds need to hold assets with similar indexation mechanisms and maturity structure to avoid asset-liability mismatches. Against this background, the government will need to guard against preferred demand for this class of securities, which would affect the slope of the yield

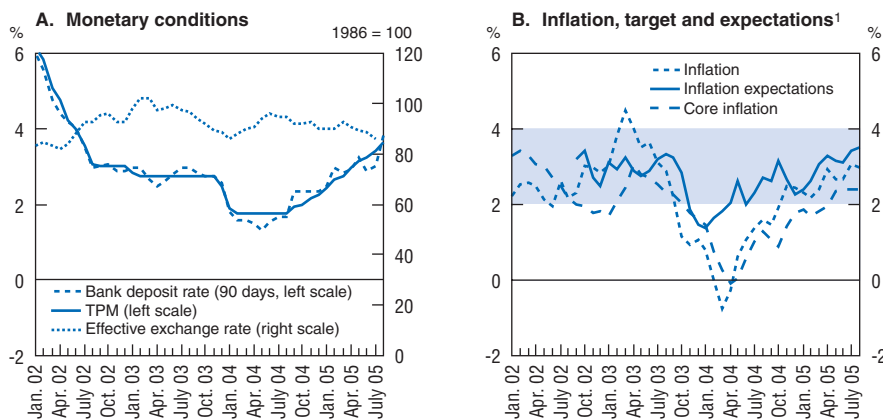
curve, while at the same time fostering the development of a CLP-denominated fixed-income market.

## Monetary policy: Building on current achievements

### Recent trends and performance

Enjoying full independence and now operating in a floating exchange rate regime, the BCCh is committed to pursuing the mid-point of the 2-4% inflation target range over the medium term. This range was set in 1999 to be in place from 2001. As the economy weakened in 2001 and with headline and core inflation undershooting the mid-point of the inflation target range since mid-2003 (and even the 2% lower bound from end-2003 to end-2004), there was ample scope for monetary easing. The BCCh's main policy instrument, the overnight money market interest rate, TPM (*Tasa de Política Monetaria*), was reduced from 6.5% in August 2001 to 1.75% until August 2004. More recently, in pursuit of the inflation target and consistent with the pick-up in economic activity at end-2004 and early 2005, monetary policy is gradually reverting to a more neutral stance (Figure 2.5). The TPM was raised to 4% in September 2005. Market expectations place the TPM at 4.5% at end-2005 and 5.25% at end-2006. At the same time, monetary conditions have not been affected significantly by recent exchange rate movements. The appreciation of the CLP relative to the USD has offset the gains in the terms of trade, leaving the real effective exchange rate relatively stable.

Figure 2.5. **Monetary conditions and trends in inflation and interest rates, 2002-2005**



1. Inflation is measured by the CPI and inflation expectations are measured as the difference between the 5-year nominal and UF-indexed bond yields.

Source: Central Bank of Chile and OECD calculations.

### Strengthening inflation targeting: A review of policy options

The monetary framework for fully-fledged inflation targeting was put in place in 1999-2000, including the upgrading of the central bank's modelling and forecasting capabilities, as well as the strengthening of the BCCh's communications strategy to enhance transparency and credibility. The BCCh abandoned its policy of also targeting the nominal exchange rate, which it had pursued since 1984, in September 1999. As argued in Chapter 1, the targeting of the exchange rate, despite some flexibility in setting the fluctuation bands in response to the adverse shocks of the late 1990s, contributed to the

exacerbation of the post-Russian crisis recession. A more flexible exchange rate regime, anchored in credible inflation targeting, tends to play a more stabilising role in response to adverse external shocks and fluctuations in terms of trade.<sup>10</sup>

Chile is now close to international best practices, and the successful implementation of inflation targeting over the years has contributed to the gradual phasing out of formal and informal backward-looking indexation, which had been prevalent in the high-inflation period until the mid-1990s. Indexation nevertheless remains widespread in long-term contracts, including rents, tax liabilities and fixed-income instruments, where contractual arrangements tend to be linked to the CPI (*Unidad de Fomento*). Empirical evidence shows that inflation expectations are affected strongly by deviations of current inflation from the target.<sup>11</sup> The BCCh also responds to these deviations according to a well-defined reaction function (Annex 2.A2). These findings suggest that monetary policymaking has become more forward-looking and that inflation targeting has played the desirable role of anchoring inflation expectations in Chile. This is a considerable achievement because, while the adoption of inflation targeting in both emerging and industrial countries has been associated with a fall in inflation relative to the pre-inflation targeting period, empirical evidence suggests that inflation in emerging markets is more likely to deviate from the central targets and breach the upper bounds set around these targets.<sup>12</sup> This is because of institutional weaknesses in general, as well as the effects of macroeconomic volatility, which is higher in emerging markets than in more mature economies, often driven by a lack of resilience to external shocks.

Gradual disinflation in the 1990s has allowed Chile to adjust the inflation target bands over time. This achievement is particularly noteworthy after abandonment of exchange rate targeting in 1999 because a resource-based economy tends to be more exposed to terms-of-trade shocks and, therefore, temporary exchange rate-related fluctuations in inflation, calling for relatively wider inflation target bands. Also, unlike most inflation targeters, the BCCh has not emphasised the mid-point of the inflation target band, even in the early period of inflation targeting. With gradual disinflation leading to well-anchored inflation expectations, de-emphasising the mid-point of the inflation target has become a trend in inflation targeting in more mature economies.

While inflation targeting is working well, three issues might be considered within the BCCh's policy development research agenda:

- With headline and expected inflation already safely within the medium-term target range, there is an issue of whether core, rather than headline, inflation should be formally targeted. Targeting core, rather than headline, inflation allows the central bank to react to underlying inflationary pressures instead of those stemming from temporary shocks to prices; in doing so, the inflation-output trade-off can be reduced. In its communication strategy, the BCCh already discusses underlying trends in different measures of core inflation, which would facilitate the transition. It is nevertheless important to weigh the risks that such a move may pose for preserving credibility in the policy framework, because the choice of a given measure of core inflation is essentially arbitrary. Another consideration is that Chile – as well as Brazil and Mexico, the two other Latin American countries with well established inflation targeting regimes – still has a relatively high share of “administered” prices in the consumption price index, making their exclusion from the measure of inflation to be targeted less compelling.<sup>13</sup>

- An effective communication strategy is an important feature of inflation targeting. While the BCCh already publishes quarterly Monetary Policy Reports (*Informe de Política Monetaria*) and the minutes of the monthly monetary policy meetings, the lag for publication of the latter could be reduced further from the current three weeks to ideally one to two weeks. By international comparison, the lag among inflation targeters is 2 weeks in the United Kingdom and Sweden, for example, and one week in Brazil, a regional comparator.<sup>14</sup>
- To boost accountability, the BCCh Governor could issue an open letter explaining deviations from the target when these are not met, in addition to the discussion already presented in the Monetary Policy Reports and presented to Senate. It could nevertheless be argued that most of the countries where issuance of these open letters is required have not granted *de jure* independence to their central bank.

## Notes

1. See Crispi and Vega (2003) and IMF (2004a), for more information.
2. See Government of Chile (2004), for more information.
3. See Marcel *et al.* (2001) and Blondal and Curristine (2005), for more information.
4. See OECD (2003a), for more information on Chile's Copper Stabilisation Fund.
5. According to ECLAC analysis, in 13 out of the 17 cases in which GDP growth was above trend, the change in the cyclically-adjusted public-sector budget balance was negative, reflecting an expansionary fiscal policy. There are also episodes in which the budget balance adjusted for the cycle exhibited little variation despite significant changes in the output gap, such as in Chile (1992-98), Brazil (1990-94), and Mexico (1995-97). See Martner and Tromben (2004), for more information. See Gavin *et al.* (1996), for empirical evidence.
6. But it is important to note that fiscal consolidation in a downturn need not be destabilising so long as it restores confidence by putting the debt dynamics back on a sustainable path. There is now ample empirical evidence that fiscal contractions may be expansionary in heavily indebted OECD countries and that the composition of adjustment, via tax increases and/or expenditure cuts, affects the expansionary potential of fiscal retrenchment. See also OECD (2003b), Chapter IV, for more information.
7. In particular, potential output growth may be overestimated, implying a higher output gap, a higher cyclical component of the deficit (or a lower cyclical component of the surplus), and an overestimation of the strength of the cyclically-adjusted balance and revenue base in the longer term. This may provide grounds for tax cuts during upswings which may turn out to be unsustainable.
8. Movements in asset and housing prices are a case in point. See OECD (2004a), Chapter VI, for more information and discussion for selected OECD countries.
9. See IMF (2004b), for further discussion and empirical evidence.
10. Exchange rate risk, which is relatively well marketed, is determined predominantly by terms-of-trade shocks in a natural resources-based economy. However, due to exchange rate targeting, the real exchange rate correlates weakly with commodity prices (Cashin, Céspedes, and Sahay, 2002). This contributed to aggravating exchange rate risk.
11. See Schmidt-Hebbel and Werner (2002) and Céspedes and Soto (2005), for more information.
12. See Mishkin and Savastano (2001), Mishkin (2004) and Roger and Stone (2005), for further discussion on inflation targeting in developed and emerging economies.
13. Targeting a measure of core inflation that would exclude “administered” prices may result in an underestimation of inertial inflation, because administered price inflation tends to be more persistent. See OECD (2005), for more discussion on the experience of Brazil. In Chile, regulated prices account for 8.3% of the consumption basket (*i.e.*, electricity, water, telecommunications, public transport, etc.) and contractual prices account for 7.2% of consumption basket (*i.e.*, indexed tariffs, rents, dividends, etc.). See Central Bank of Chile (2005), for more information.
14. See Fracasso, Genberg and Wyplosz (2003), for more information.

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## ANNEX 2.A1

*Long-term pension system projections*

Pension system projections have recently been revised based on a sample of individual records available from pension fund managers (AFPs) and submitted to the pension fund regulator (*Superintendencia de Administradoras de Fondos de Pensiones*).<sup>1</sup> There is also a survey conducted for this same sample of individuals in 2002 (*Encuesta de Protección Social, EPS*).<sup>2</sup>

**Chile's pension system: An overview**

As noted in the 2003 Survey, Chile has a “three-pillar” pension system. The *second pillar* is mandatory, fully funded and privately managed; pensions are earnings-related and based on defined contributions (discussed below). Contribution rates are capped at 10% plus the fee paid to the AFPs for management and disability/survivor insurance (2.4% on average in 2004, see below), in addition to the compulsory 7% contribution to health insurance. There is also a *first pillar* corresponding to: i) the means-tested minimum income guarantee provided by the government for those individuals who have contributed to a pension fund for at least 20 years but whose accumulated savings are insufficient to finance a minimum pension upon retirement; ii) the means-tested, general revenue-financed assistance pension paid to those workers who do not have another source of income, and iii) the military and national police schemes.<sup>3</sup> While the minimum pension guarantee is an entitlement, payment of an assistance pension is not. The *third pillar* refers to complementary retirement plans (optional, fully funded, earnings-related, privately managed), where contributions are deductible from income taxation up to a maximum of 600 UFs (about USD 18 000) per year.<sup>4</sup>

There are three alternatives for the payment of retirement income: i) pensions administered by the AFPs (*retiro programado*), ii) annuities paid by a life-insurance company (*renta vitalicia*), and iii) a combination of both options, where the AFP pays a pension for a limited period and the life-insurance company pays an annuity, or the AFP pays part of the pension as a *retiro programado* and the life-insurance company pays an annuity for the whole retirement period. Should the person decide to buy an annuity from an insurance company at the time of retirement, there is a transition cost that has been reduced from a peak of 5.9% of the accumulated funds in 1999 to 2.4% in September 2004.

Replacement rates are estimated to be in the neighbourhood of 50% (as of May 2004) on average for the second-pillar regime. Currently, about one-half of old-age pensioners earn a pension lower than the minimum pension, but the ratio varies among the different pension regimes: three-quarters of the stock of old-age pensions under *retiro programado* are below the minimum pension, a much higher percentage than the 15% under *renta vitalicia*.



## The main issues

Many individuals, particularly females and the self-employed, have gaps in their contribution history, affecting their ability to accumulate funds to finance their retirement income. This is important particularly in the early years of contribution: it is estimated that contributions during the first 10 years finance about 60% of the value of pensions considering a total period of 30 years of contributions. Job turnover is also high, which increases the likelihood of gaps in the individual's contribution history.

Early retirement is widespread. About two-thirds of males and one-fifth of females took early retirement in 2003. Although the retirement age is 60 years for females and 65 years for males, early retirement is possible for those who have accumulated enough to finance a pension equivalent to 50% of the individual's average income over the last 10 working years and 110% of the minimum pension.<sup>5</sup> Individuals are also allowed to withdraw the funds in excess of the amount needed for financing a pension equivalent to 70% of their average income over the last 10 working years and 150% of the minimum pension. It is estimated that each year of anticipation of retirement costs about 7% of the value of pensions on average.

The density of contribution and the coverage of social security are low. Based on administrative records, the median density (*i.e.*, actual number of months of contribution over total potential months of contribution) is below 60%.<sup>6</sup> Coverage (*i.e.*, the ratio of individuals contributing to a pension fund to labour force) increased steadily over time but remains low, at about 55%. The average income of contributors to second-pillar social security is around USD 580 which is well above the minimum wage (about USD 200). Low coverage is due in part to the fact that contribution to an AFP is optional for the self-employed, who account for about 25% of total employment (Chapter 5).

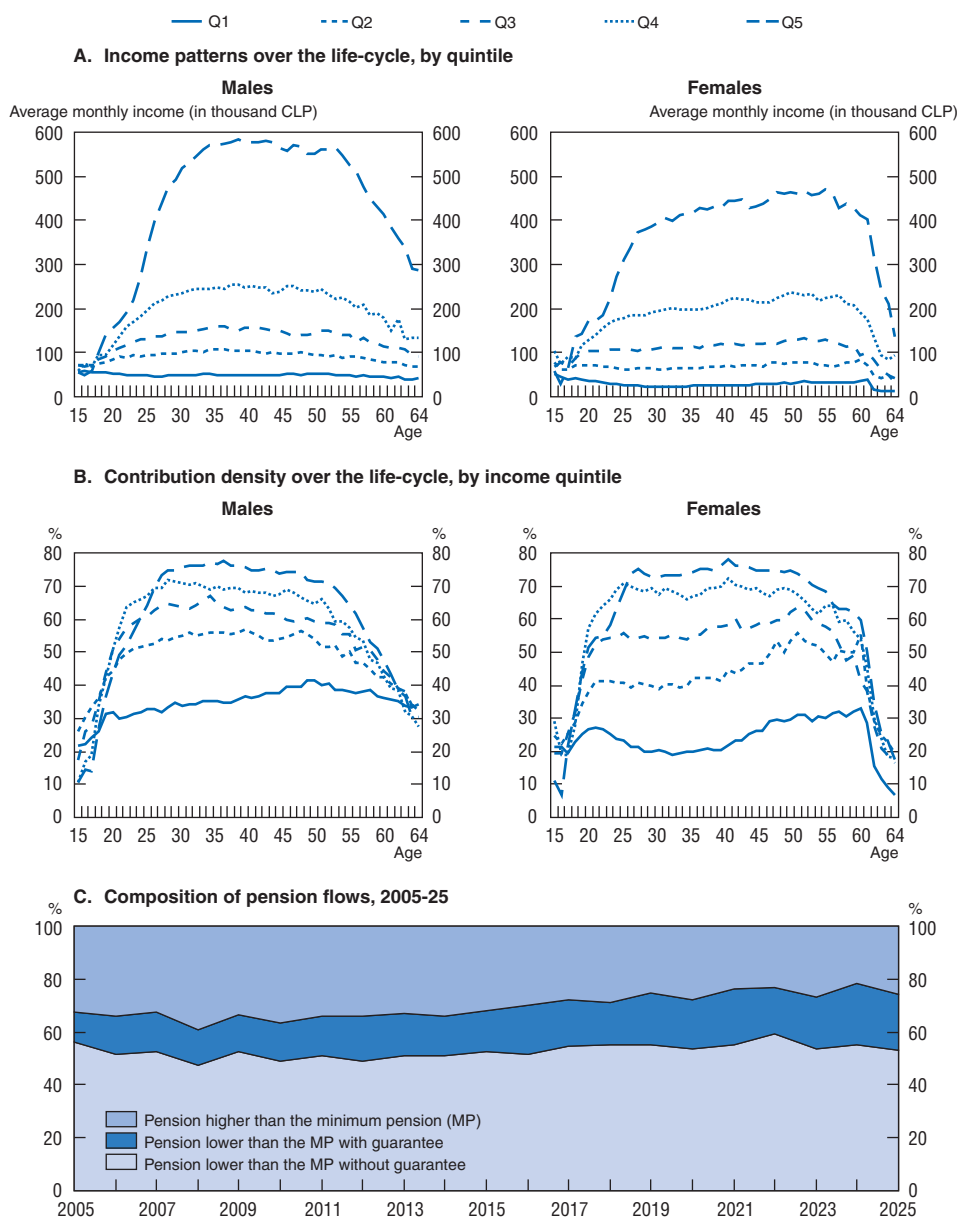
The density of contributions has a strong effect on pension income in a defined-contribution system. Empirical analysis based on the 2002 EPS survey (assuming a rate of return of 4% per year, an increase in real wages of 1.5% in real terms per year, and life expectancy of 82 years for males and 84 years for females) suggests that, if density is about 25%, a minimum wage earner would not manage to save enough to finance a pension above the minimum pension and would not be entitled to the government-financed guarantee. To be eligible for a minimum pension guaranteed by the government, a density of contributions of at least 50% is estimated to be needed for males. With a rate of return of 6%, there is a positive probability that male workers' savings would be enough to finance a pension above the guaranteed level.

## Summary of long-term projections

Taking the life-cycle income and density of contributions depicted in Figure 2.A1.1 (Panels A and B), and assuming that the contribution rate is capped at the current level of 10%, wages and the minimum pension rise by 2% per year in real terms, the unemployment rate is kept constant, and the rate of return of pension funds is 5% per year, suggests that:

- At the current level of the minimum pension, those pensioners who will not have saved enough for a retirement income above the minimum pension but will have met the requirement for a minimum pension guarantee (20 years of contribution) will account for about 10% of pensioners towards the end of the forecast period (2005-25) (Figure 2.A1.1, Panel C).

Figure 2.A1.1. **Density of contributions, life-cycle income and composition of pension flows**



Source: Berstein, Larrain and Pino (2005).

- More importantly, the share of pensioners who will receive a pension below the guaranteed level and are not entitled to a guarantee is set to stabilise over time, but at a high level of about one-half of pensioners over the forecast period. These individuals would receive a pension income based on their contributions plus the returns on their investment and, in addition, can apply for an assistance pension if they have no other source of income, once their savings have been depleted.

These simulations are sensitive to the parameters used. An increase in the rate of return of pension funds would increase the share of pensioners earning a pension income above the minimum pension, therefore reducing the fiscal burden associated with the

requirement of minimum pension guarantee. A 1 percentage point increase in the rate of return over an individuals' working life is associated with an increase in the value of pensions of about 20%.

### Notes

1. The projections reported are available from Berstein, Larrain and Pino (2005).
2. The EPS Survey is available at [www.proteccionsocial.cl](http://www.proteccionsocial.cl).
3. Currently, there are about 65 000 beneficiaries of minimum pension guarantees and 400 000 beneficiaries of assistance pensions. See Government of Chile (2004), for more information.
4. See OECD (2004b), for more information on tax-favoured retirement-saving plans in OECD countries.
5. These ceilings will be gradually increased up to 70% of average income and 150% of the minimum pension, according to the legislation approved in 2004.
6. The use of the median, rather than the mean, is justified on the grounds that contribution densities are not distributed normally. There is a significant number of AFP affiliates with very low densities and a large number with contribution densities close to 100%. These statistics include affiliates that have contributed at some point in their lives but are now out of the labour force.

## ANNEX 2.A2

*Estimating a monetary reaction function for Chile*

This section aims at providing supporting evidence on the extent to which monetary stance, measured by the policy interest rate (TPM), is affected by deviations in expected inflation from the targets. The main hypothesis to be tested is that the BCCh raises the TPM whenever expected inflation is above the target. This can be done by regressing the policy interest rate on the gap between expected and target inflation, while controlling for the business cycle and allowing for some interest rate smoothing.\* A strong reaction to inflationary pressures is essential for boosting credibility in monetary policy.

The variables used in the empirical analysis are as follows: i) inflation expectations are calculated as the 6-month moving average of the difference between the annualised nominal interest rate and the UF (*Unidad de Fomento*)-indexed interest rate on three-month bank deposits; ii) the output gap is constructed as the difference between the seasonally-adjusted economic activity index (X12-filtered IMACEC) and the HP-filtered index, proxying for trend output; iii) the inflation target is defined as the average of the lower and upper bounds set by the BCCh; and iv) the policy interest rate is the real TPM. Monthly data are available from the BCCh for the period May 1995 to November 2004.

Estimation of the monetary reaction function suggests that that the BCCh raises the TPM whenever inflation expectations exceed the target (Table 2.A2.1). The output gap is statistically significant and signed as expected, suggesting that the TPM is raised when the economy is growing at above-trend rates (Model 1). The results are robust to: i) the replacement of the IMACEC index by the seasonally-adjusted IIP industrial production index (Model 2); ii) the definition of expected inflation as a 12-month moving average of the difference between the interest rate paid on nominal and UF-indexed bank deposits (not reported); iii) the use of 12-month ahead inflation expectations collected from market surveys, rather than interest rate differentials (not reported), although the time period for which the analysis could be conducted was much shorter; and iv) the inclusion of lagged changes in the exchange rate among the regressors (Model 3). The possibility that the monetary reaction function was affected by exchange rate targeting was tested by re-running the estimating equation for the period prior to September 1999. The results (Model 4) suggest that monetary policy responsiveness to inflation deviations did increase with the abandonment of exchange rate targeting.

\* See Clarida, Gali and Gertler (2000) for further discussion and empirical evidence on the estimation of monetary policy reaction functions, and Schmidt-Hebbel and Werner (2002) and Schmidt-Hebbel and Tapia (2002), for example, for the estimation of Taylor rules for Chile.

Table 2.A2.1. **Chile: Monetary reaction functions, 1995-2004**<sup>1</sup>

Dep. Var.: TPM (in %)

	1	2	3	4
TPM (lagged)	0.93*** (0.028)	0.92*** (0.028)	0.92*** (0.029)	0.85*** (0.073)
Inflation deviation	0.11*** (0.036)	0.11*** (0.035)	0.11*** (0.037)	0.09 (0.080)
Output gap	0.06** (0.031)	0.05** (0.021)	0.06* (0.031)	0.08 (0.051)
Change in exchange rate (lagged)			0.52 (2.075)	
Intercept	-0.10 (0.078)	-0.12 (0.077)	-0.11* (0.079)	0.51 (0.652)
Definition of output gap:	IMACEC	IIP	IMACEC	IMACEC
Sample	Full	Full	Full	1995:5-1999:9
R-squared	0.97	0.97	0.97	0.75
DW	1.52	1.62	1.52	1.51

1. All equations have been estimated by OLS. Standard errors are reported in parentheses. Statistical significance at the 1, 5, and 10% level is indicated by, respectively, \*\*\*, \*\* and \*. The full sample spans the period May 1995 to November 2004 (114 observations).

Source: Central Bank of Chile and OECD calculations.

The findings are consistent with those reported by Schmidt-Hebbel and Tapia (2002), although the authors include a measure of exchange rate misalignment, rather than the exchange rate *per se*, and the current account deficit among the regressors. Cespedes and Soto (2005) adopt a slightly different functional specification for the policy reaction function. The implied coefficients on inflation deviation are in general somewhat higher in the regressions reported by the latter authors.

## Chapter 3

# Encouraging innovation

*A good framework for investment in innovation can contribute to increasing Chile's growth potential. Spending on R&D is currently low in relation to GDP and heavily reliant on government financing. Innovation activity in the business sector is also limited by insufficient seed and venture capital and human capital constraints. This is despite several favourable framework conditions, including a stable macroeconomy, liberal foreign trade and investment regimes, and reasonably pro-competition regulations in product markets. The government intends to increase public spending on R&D, to be financed by revenue from the mining tax introduced in May 2005, and to create a National Innovation Council. The effectiveness of these measures will depend largely on the extent to which they will boost business-financed innovation consistent with Chile's comparative advantages.*

## Innovation activity and performance

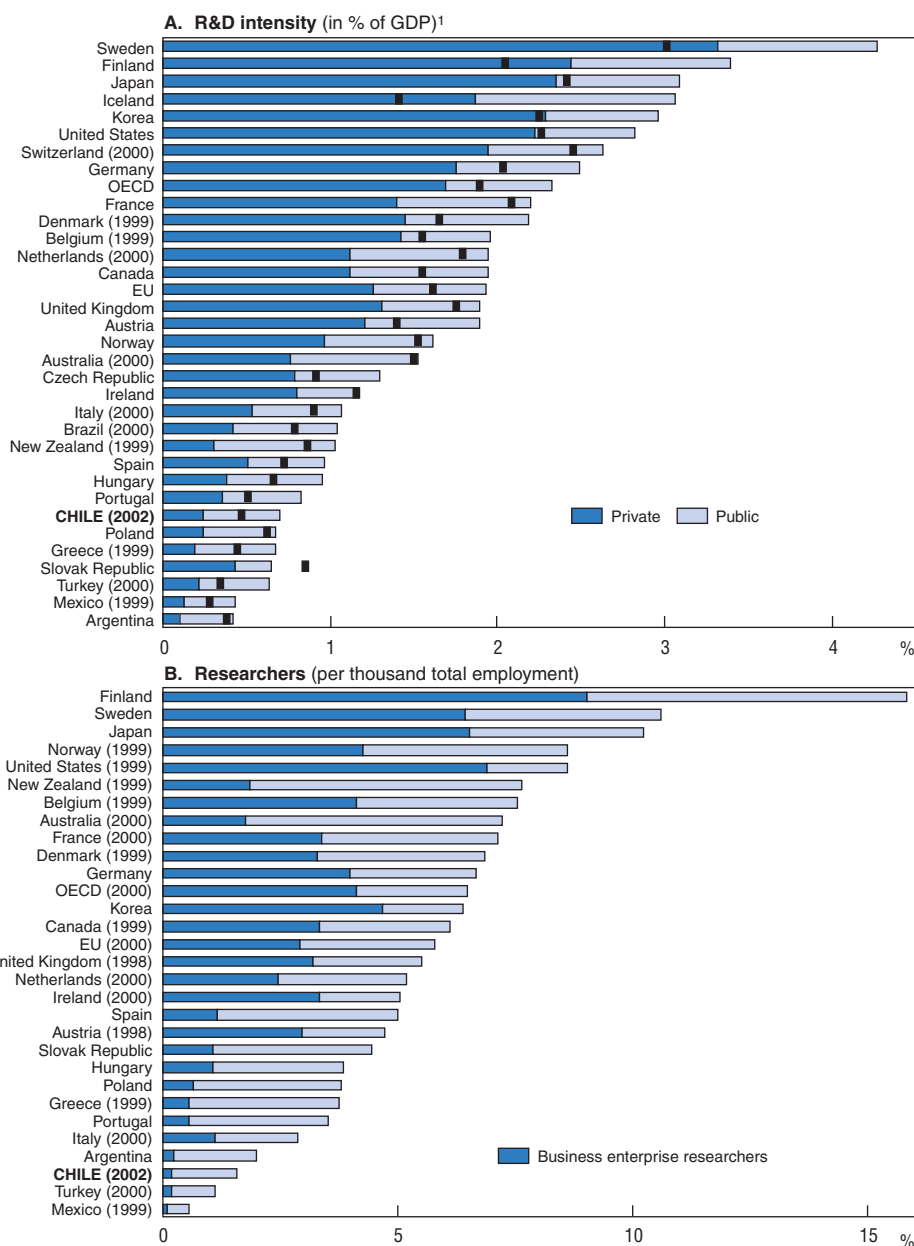
Chile's spending on R&D, at 0.7% of GDP in 2002, is low in comparison with OECD countries, but not out of line with Latin American comparators, except Brazil (Figure 3.1). R&D intensity is a key input to innovation and one of the most widely used indicators to compare innovation activities in different countries. Unlike the OECD area, where R&D intensity has risen steadily since the 1980s, spending on R&D has remained fairly stable over time in Chile.<sup>1</sup> Consistent with this, the share of R&D personnel in total employment, another key input to the innovation process, is also comparatively low, with almost 90% of R&D personnel working in public research institutions. In contrast, in most OECD countries, R&D personnel account for a substantially higher share of employment, and the majority works in the business sector.

As in the rest of Latin America, most R&D spending is financed by the government in Chile. This runs counter to OECD-wide trends, where innovation is financed and carried out primarily by businesses. Preliminary estimates for 2003 suggest that about 70% of R&D spending in Chile is on applied research, including experimental activities. While a case can be made for public funding for basic research on the grounds that there may be limited scope for immediate commercial use for these innovations, which may take time to come to fruition, there is also the issue of whether larger gains could be achieved by allocating more funds to applied research. Almost two-thirds of public spending on R&D in 2002-04 was allocated to higher-education institutions and related funds, and linked to the Ministry of Education (Annex 3.A1).

Variations across countries in R&D intensity tend to reflect income differentials. But Chile's gap in relation to the OECD average cannot be ascribed to an income gap alone: R&D intensity is lower in Chile than in countries with lower income per capita, such as China and India. This suggests significant scope for catching up, although it should be noted that, to a large extent, R&D intensity tends to be lower in resource-based economies.<sup>2</sup> This is the case even among OECD countries, where business R&D intensity is considerably lower than the area-wide average in countries such as Australia and Norway. An additional caveat is that R&D-related indicators are an imperfect measure of innovative performance.<sup>3</sup> Many other types of expenditure, such as fixed investment and labour training, are not conventionally recorded as R&D but also contribute to the successful commercial development of innovations. Moreover, indicators of R&D intensity may not reflect the productivity of the resources used, particularly if returns to scale are not constant and/or market competition is imperfect. The limitations of input measures as proxies for innovation underline the importance of looking at direct output measures.

Consistent with relatively low R&D intensity, the output of innovation activity appears to be low. Chileans hold relatively few patents abroad and have a poor record of scientific publications, which are conventional measures of innovation output (Figure 3.2). This is in line with OECD trends, where the numbers of patents per capita is positively correlated with business R&D intensity. The share of new products in business turnover provides a further measure of innovation performance, but information is not readily available for

Figure 3.1. **R&D intensity and number of researchers: Argentina, Brazil, Chile and OECD countries, 2001**



1. The dots correspond to the levels in 1995.

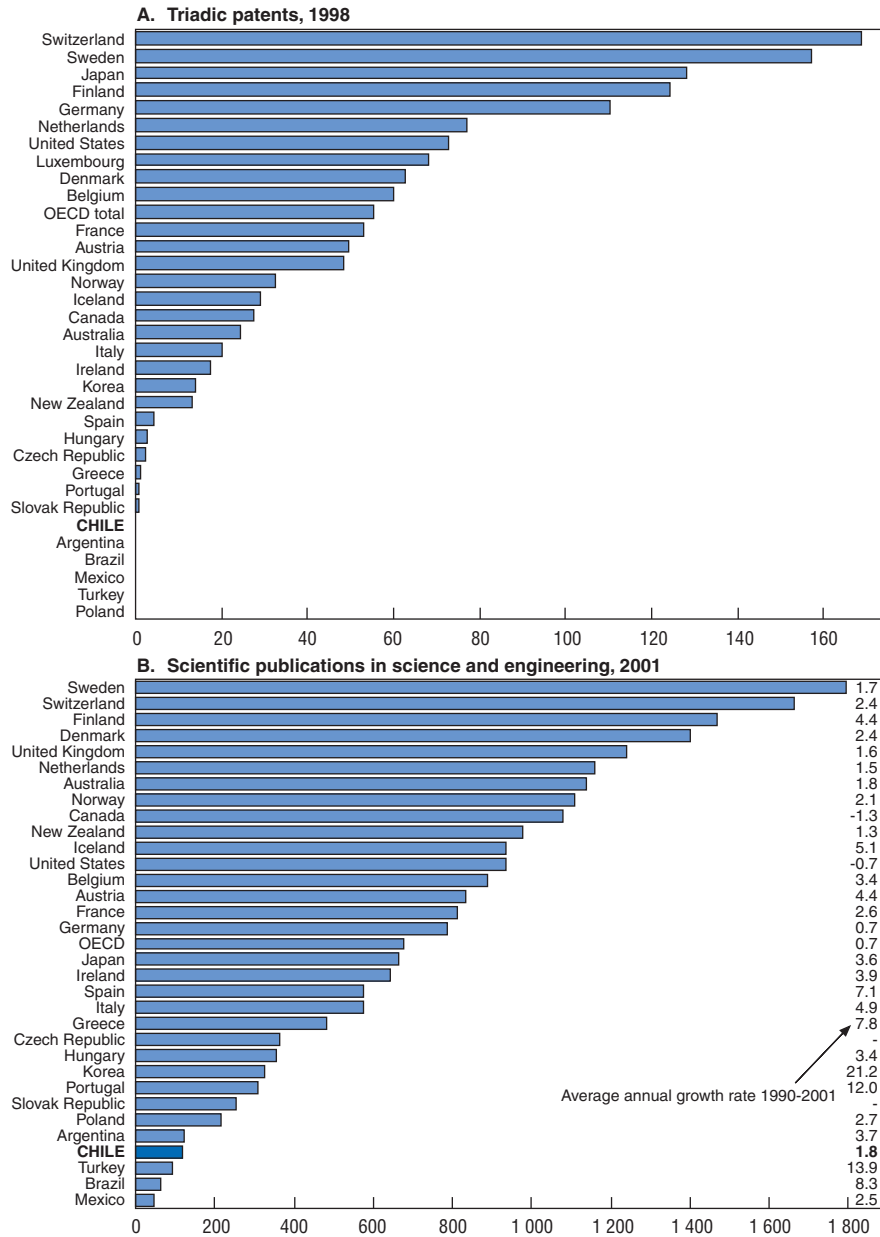
Source: CONICYT, RICYT and OECD, Main Science and Technology Indicators database.

Chile on an internationally comparable basis. Again, it should be noted that the number of patent holdings is an imperfect measure of innovation output, because many inventions may go unpatented or can be protected by trademarks, design registrations and copyrights, and companies often keep commercially sensitive information secret.

Chile fares slightly better in relation to some OECD countries and Latin American comparators in terms of ICT penetration, which is important for the diffusion of knowledge (Figure 3.3). Within Latin America, the country is among the most advanced, being



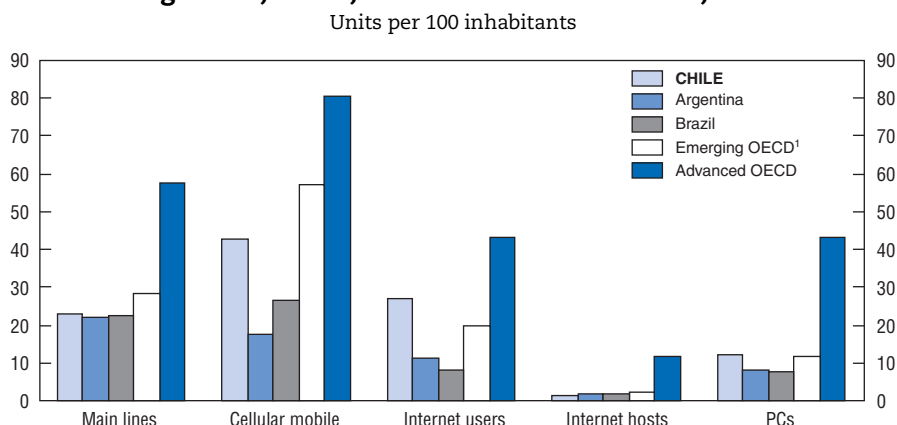
Figure 3.2. **Triadic patents and scientific publications: Argentina, Brazil, Chile and OECD countries, 1990-2001**  
 In millions of working-age population<sup>1</sup>



1. Patents are reported by inventor's country of residence and priority date, using fractional counting procedure.  
 Source: OECD, Patent Database, December 2004; Institute for Scientific Information, Science Citation Index and Social Science Citation Index: CHI Research, Inc., Science Indicators database; and National Science Foundation.

particularly well placed in terms of the penetration of mobile phones, internet users and personal computers. Moreover, Chile is relatively advanced in e-government, with the use of the internet for tax filings and public procurement (*Comprás Chile*). But a significant gap remains in this area with respect to most OECD countries. The liberalisation of the telecom sector in 1982, along with the privatisation of telecom companies in 1988, may have facilitated access to ICT by reducing costs, as discussed in Chapter 4, although access rates

Figure 3.3. **Penetration of information and communication technologies (ICT): Argentina, Brazil, Chile and OECD countries, 2003**



1. Emerging OECD refers to Czech Republic, Hungary, Mexico, Poland, Slovak Republic and Turkey; and advanced OECD refers to the remaining member countries.

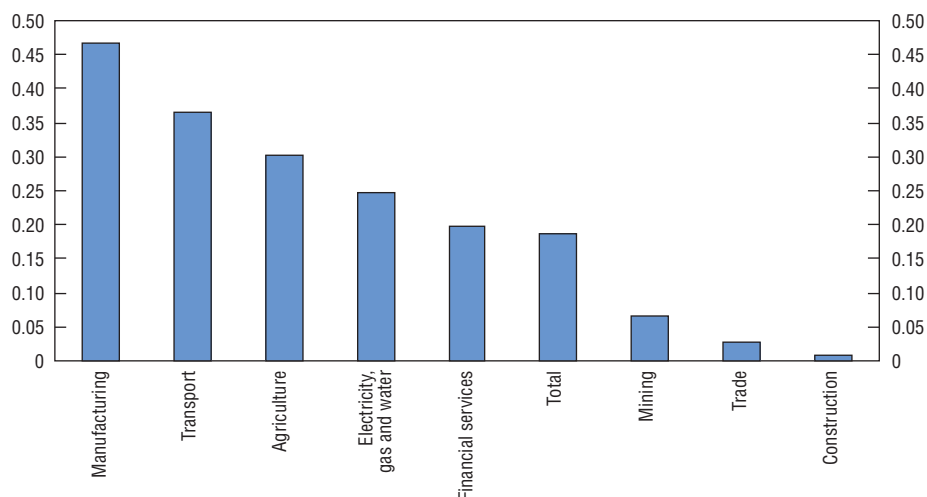
Source: International Telecommunications Union.

hide large discrepancies between high- and low-income households, and large and medium/small enterprises.<sup>4</sup>

Innovation activity is concentrated in large enterprises. Based on information available from the 2002 R&D Census (covering all sectors of activity, except wholesale and retail trade), private R&D intensity, at 0.2% of GDP, was concentrated in less than 1% of firms (excluding micro-enterprises), with 26 large firms accounting for 60% of total expenditure. Three-quarters of R&D spending was carried out by firms in the metropolitan area of Santiago, which accounts for about one-half of all formally-registered firms in the country. In terms of the sectoral distribution of R&D intensity, most spending was in manufacturing (mainly pulp and paper products, wood and furniture, and food and beverages), transport, and agriculture (Figure 3.4) – areas where Chile has comparative

Figure 3.4. **R&D intensity, 2002**

Spending in % of value added



Source: Ministry of Economy (2004).

advantages. Business R&D is carried out by about a thousand scientists and another thousand technicians, concentrated in the largest firms.

Motivation to innovate differs across sectors. Information available from the 2000-01 *Innovation Survey* (Annex 3.A2) suggests that, in manufacturing, most innovative ideas come from within the firm, with the objective of improving working conditions, while in mining and electricity innovation is also motivated by environmental concerns. Acquiring external knowledge, at least as far as gauged by spending on royalties for the use of patented inputs, know-how transfers and licenses, played a minor role in all three sectors, except for a few large mining companies. Mining was most active in links with scientific and technological institutions, either directly, through contracts, or indirectly, through participation in seminars and co-authorship of scientific publications. Firm size and market characteristics also seem to affect the probability that a firm will innovate (Box 3.1).

International comparison suggests that Chilean firms focus on adapting, rather than creating, new technologies. Again, this may reflect Chile's comparative advantages and level of development. More than four-fifths of spending on innovation was on machinery and equipment embodying new technology, whereas in the European Union (EU), based on

#### Box 3.1. **Determinants of innovation in manufacturing**

Empirical evidence, based on information available from the three Innovation Surveys carried out between 1995 and 2001, suggests that:

- The probability of undertaking innovation is positively related to plant size, the availability of ideas from within the firm, and the use of external consultants. Association with, or imitation of, competitors also has a positive impact on a firm's probability to innovate. In contrast, investment in machinery and equipment and spending on licenses do not seem to be affected by firm size.
- Spending on innovation tends to be higher in larger firms and those that are foreign owned. The use of innovative ideas developed by public institutions has a negative effect on innovation spending, suggesting a substitution effect between public and private innovation. In contrast, public funding has a positive effect, suggesting that private and public financing are complementary.
- The probability that firms will introduce new products and processes is positively correlated with cumulated innovation spending per employee, more so in the case of new products than new processes. Domestic firms produced more new products and processes in the mid 1990s than foreign affiliates, but the opposite was true in 2001. The likelihood of introducing new products or processes depends in particular on links with public research institutions, the use of external consultants and the possibility of imitating competitors. Association with competitors does not increase the probability of product innovation.
- The share of new products in enterprise turnover depends positively on innovation spending but does not seem to be affected significantly by firm size, its export orientation, or how much it invests in machinery and equipment. The use of foreign licenses and foreign ownership has a negative impact.
- In the second half of the 1990s, labour productivity was not significantly linked to innovation, but in 2000-01 a significant positive effect was found, although smaller than that of physical capital.

Source: Benavente (2004a).

the 1998-2000 *Community Innovation Survey*, this share was around 40%. Consistent with that difference, intramural R&D accounted for 11% of spending on innovation, compared to over one-fifth in the EU. Labour training accounted for only 5% of innovation spending, compared to one-fifth in the EU. In Chile, the composition of innovation spending in mining and electricity was similar to that of manufacturing.

Survey data suggest that the major obstacle to innovation is economic, notably its costs and investment risk. Human resources are considered the second most important obstacle, including a shortage of skilled personnel and resistance on the part of employees to changing work practices (see Chapter 5 for a discussion of firm-level labour training). Based on the EU's *Community Innovation Survey*, the ranking of obstacles appears to be similar in Chilean and European firms. Nevertheless, despite the preponderance of deterrents of an economic nature, enterprises in the manufacturing sector appear to have made little use of public funding for R&D, accounting for less than 5% of total funds used to finance spending on innovation. Enterprises in mining and electricity did not use public funds at all, possibly due to access to financing, or reliance on technological transfers, from parent companies abroad. On average, financing tends to come predominantly from internal sources, with private external sources accounting for about one-quarter of the funds used to finance innovation. In the EU, by contrast, one-third of manufacturing firms made use of public funding for R&D. Links between public and private institutions create network externalities and therefore also have a positive impact on private innovation activity. Non-profit organisations, such as *Fundación Chile*, play an important role by facilitating access by domestic firms to foreign technologies in which the country has comparative advantages, such as the wine, salmon and fruit industries (Box 3.2).

### Box 3.2. *Fundación Chile*

*Fundación Chile* is the largest private non-profit organisation fostering innovation in Chile. Founded in 1976 by the Chilean government and the US ITT Corporation, its main goal is to transfer state-of-the-art technology, management techniques and human skills to natural resource-intensive sectors. To achieve its goals, *Fundación Chile* creates new companies and joint ventures, carries out R&D, adapts foreign technology for product and process innovation for client companies in the public and private sectors, and fosters the creation of technological consortia and the diffusion of technology to small and medium enterprises.

In recent years, *Fundación Chile* has focused on biotechnology (forestry genetics and DNA vaccines for aquaculture, among others), financial engineering and information (venture capital), and management. It has also supported the development of clusters in particular in sectors in which Chile is believed to have comparative advantages, such as agribusiness, eco-tourism, forestry and wood processing. Its activities in the areas of skill upgrading focus on life-long learning, long-distance education, the use of ICT in education and management in education. It has been successful with starting new ventures. By 1999, it had set-up 36 ventures, of which 17 had been sold. The six leading companies earned revenues surpassing the total cost of the *Fundación Chile* during its entire existence.

Source: [www.fundacionchile.cl](http://www.fundacionchile.cl) and Bitran (2002).

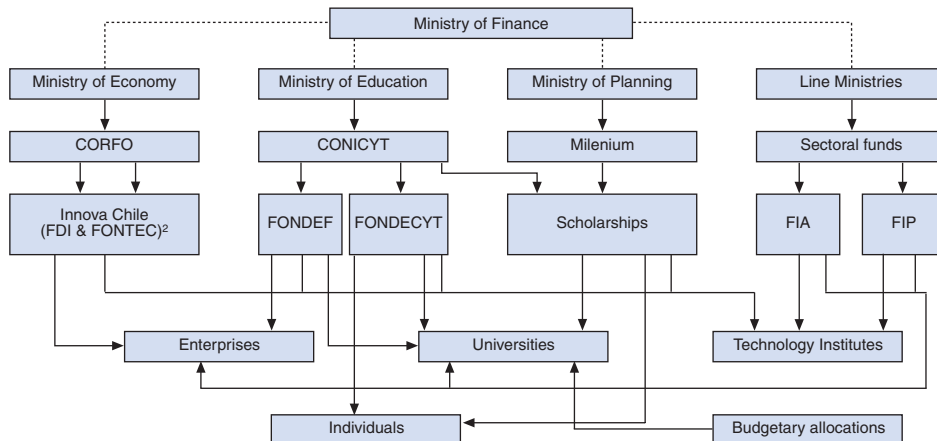
## Fostering innovation: Chile's strengths and weaknesses

Chile has several strong framework conditions that favour the diffusion of innovation. As discussed in Chapter 1, the country's main strengths include macro-economic stability, competition-friendly product market regulations, and liberal foreign trade and investment regimes, including foreign direct investment (FDI) legislation.<sup>5</sup> Empirical evidence for OECD countries shows that strong output growth, low inflation, deep financial and equity markets, and pro-competition product market regulation are associated with higher R&D intensity.<sup>6</sup> Against this backdrop, the main issues that are addressed below are: i) direct government support is delivered in a fragmented institutional setting that lacks a long-term strategic focus; ii) the seed and risk capital markets are underdeveloped; iii) there is a shortage of scientists and human capital is low; and iv) copyrights are poorly enforced.

### Fiscal incentives

Chile's mix of instruments to promote innovation in the business sector is tilted towards direct government support. R&D spending is deductible against corporate income tax liabilities, as well as one-half of donations to universities. But the bulk of fiscal incentives comes from direct government support through a multiplicity of funds in an institutional setting that suffers from fragmentation and lacks a long-term strategic focus. Innovation funds are typically small and managed predominantly by the Ministries of Education and Economy (Figure 3.5 and Annex 3.A1). The largest fund, FONDEF, managed by the Ministry of Education (CONICYT), aims at encouraging business innovation and fostering competitiveness in joint ventures with universities and technological institutes. Other important funds, FDI and FONTEC, are managed by the government's Economic Development Agency (CORFO).<sup>7</sup> In 2005, FDI and FONTEC were merged into a new programme: *Innova Chile*. Two smaller funds are FIA (Agrarian Innovation Foundation) and FIP (Fisheries Research Fund), managed by the Ministries of Agriculture and Economy, respectively. Access to government support is granted through public tenders. Projects are selected according to their economic impact, based on the objectives established by fund managers. All projects require private-sector partnership.

Figure 3.5. **Institutional set-up of public support for R&D**<sup>1</sup>



1. Annex 3.A3 describes the individual funds.
2. FDI and FONTEC were merged in 2005 into *Innova Chile*.

As illustrated by the manufacturing innovation surveys, access to public financing is considered cumbersome by businesses. Firms are often discouraged from applying, because they are reported not to know how to formulate a project proposal and fear that their ideas will leak to competitors. Moreover, some firms complain that fund managers and consultants do not have the technical expertise to evaluate projects, which may delay the application process. Another disincentive is that, once a project is approved, fund managers decide on the timeframe for execution, which may not match that of the firm. An additional shortcoming often mentioned by firms is the lack of information on public resources available to promote innovation.

Fragmentation in the delivery of government support renders policy coordination and long-term planning difficult. In principle, a coordinating role is attributed to the Ministry of Education (CONICYT); in practice, however, several ministries carry out their own R&D activities and, to a large extent, formulate their own policies. In addition, the fragmentation of public funds precludes potential economies of scale and scope, and creates overlapping mandates. This is clearly detrimental to the efficient allocation of scarce budgetary resources. For example, FDI and FONDEF often cater to a similar client base and seek to overcome comparable market failures (Annex 3.A3).<sup>8</sup>

Cooperation between businesses and research institutions is weak, discouraging the creation of network externalities, which are important determinants of innovation. Information available from the 2000-01 *Innovation Survey* suggests that less than 5% of manufacturing firms cooperate with universities. This may be due to the fact that academic research is insufficiently adapted to firms' needs, and that many researchers may be reluctant to cooperate with the business sector. Many firms may also be unable or unwilling to adopt or find commercial use for new technologies. Cooperation is weak even in resource-intensive sectors, where the existence of government-funded technological institutes could facilitate the diffusion of technology to the business sector and foster cooperation with, and among, firms.<sup>9</sup> An evaluation illustrates that firms that do cooperate with universities spend almost twice as much on R&D, engage in more product and process innovations, and have higher labour productivity growth.<sup>10</sup>

### **Risk and seed capital**

The risk and seed capital markets are shallow. These instruments are important to fund risky innovation projects, particularly for entrepreneurs at an early stage of the R&D process, having no record of successful research undertakings, limited access to external funds and facing internal financing constraints. The development of the venture capital industry is hindered by the low liquidity of the capital market, which reduces exit options for venture capital investors; restrictions on the exit of foreign capital, such as the requirement that foreign equity investment must remain in Chile for at least 1 year, which may discourage entry;<sup>11</sup> prudential regulations on pension and mutual fund investment in venture capital, which reduces the investment pool; insufficient competition in the financial sector; and the country's small size and geographical remoteness, which may discourage foreign investors. To some extent, the preponderance of government financing for innovation may be crowding out equity financing. Based on a survey conducted by a NGO in 2003, of the USD 38 million of funds available for new business ventures and projects in 2002, 87% were public.<sup>12</sup> This included FONDEF and CORFO, through FONTEC and its Seed Capital Programme.<sup>13</sup> The main private funds in 2002 were *Fundación Andes*, *Negocios Regionales* and *Santiago Innova*.

Demand factors, not only supply constraints, have contributed to the relative underdevelopment of venture capital. Anecdotal evidence suggests that there is a lack of high-quality projects because Chile's economy is small and resource-based, and has low R&D intensity.<sup>14</sup> Another impediment is the traditional ownership structure in the business sector: firms are unwilling to grant special rights to minority shareholders, which is essential to venture capital, and stock options are not widespread as a means of labour compensation.<sup>15</sup> New businesses are typically financed with credit from family or friends, and when their venture matures, they switch to bank financing, skipping the intermediate steps of equity financing through seed and venture capital. This is at odds with OECD trends, where equity financing became more important relative to bank credit during 1996-2000.

Policy initiatives to foster the development of venture capital have so far focused on capital market regulations, as discussed in the 2003 Survey. In 1989 pension funds were allowed to invest 5% of their assets under management in FIDES (Investment Funds for Enterprise Development). Mutual funds were allowed to invest 10% of their assets in FIDES in 2000 (*Ley de OPAS*).<sup>16</sup> The 2002 capital market reform created a new stock market for emerging companies, eliminated taxes on capital gains for high-turnover stocks and for short sales of bonds and stocks, reduced tax for international financial transactions and strengthened minority shareholder rights.

Recent initiatives to develop venture capital include the Capital Market Reform, *MK II*, currently in Congress. The main aspects of this reform are as follows. *First*, tax incentives would be granted, including the introduction of a capped exemption from income taxation of the capital gains on equity holdings of firms where capital funds participate with at least 20% of the firm's capital and for a minimum of one and a half year. *Second*, a new type of corporation of limited liability would be created, facilitating the participation of venture capitalists.<sup>17</sup> *Third*, CORFO would be authorised to invest in venture capital funds through quotas (currently, CORFO can only lend to those funds). *Finally*, legal barriers to the management of small companies by the venture capital fund managers would be lifted. To encourage demand for venture capital, government initiatives include CORFO's National Incubator Programme for private firms with the obligatory participation of universities or technological institutes.<sup>18</sup> *Fundación Chile* would also foster ventures among risk capital investors.

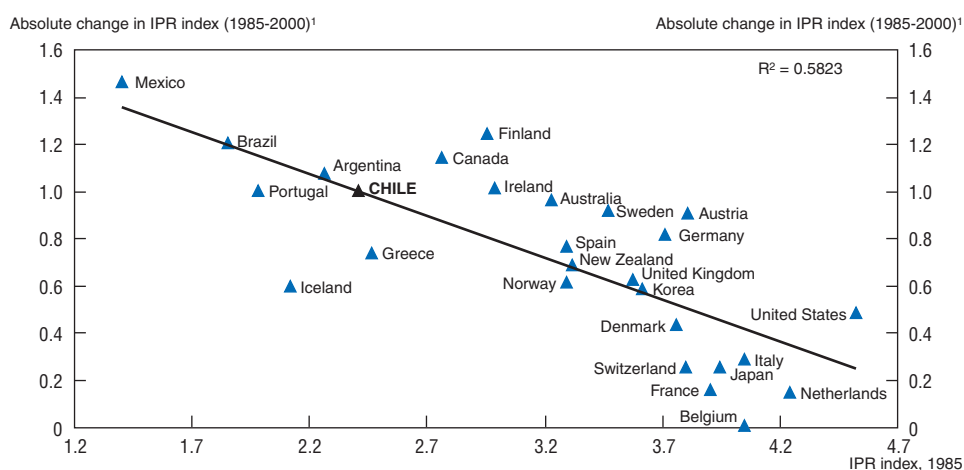
### **Enrolment in higher education**

Innovation is hampered by a lack of human capital. This is despite the rapid increase in the enrolment rate in higher education over the last decade, from 14% to 28% between 1990 and 2002.<sup>19</sup> Enrolment in post-tertiary education also expanded rapidly, and the number of Masters and PhD degrees increased almost five-fold during 1991-2001.<sup>20</sup> Nevertheless, tertiary and post-tertiary enrolment remains low compared to OECD countries. Also, the quality of higher-education institutions is heterogeneous, and vocational training schools often operate with outdated curricula. To improve quality, in 1999 the Ministry of Education started an accreditation programme for higher-education institutions on a voluntary basis. By February 2005, 62 institutions were participating, covering 85% of the students in higher education, of which 19 have been accredited.<sup>21</sup> To improve access to higher education, especially among students from low- and middle-income households, the system for student loans is being upgraded with a new scheme, discussed in Chapter 1.

### IPR legislation and enforcement

A new law, expected to enter into force by mid-2005, is set to upgrade Chile's IPR legislation, in effect since 1991.<sup>22</sup> Copyright is regulated separately by the Copyright Law of 1992. The level of legal IPR protection is converging to the OECD average (Figure 3.6), although legislation had until now not covered trade secrets and confidential test data.<sup>23</sup> Legislation protecting plant and animal varieties was put in place in 1996. The enforcement of IPR legislation is complicated. During 2001-04, trade losses associated with copyright piracy in Chile alone are reported to have almost doubled to USD 107 million, in particular in the area of business and entertainment software.

Figure 3.6. **Convergence in intellectual property rights protection**



1. Based on the Park Index. A high score indicates stronger IPR protection.

Source: Park and Wagh (2002), Ginarte and Park (1997) and OECD (2005a).

The new IPR law will bring Chilean IPR legislation into line with the requirements of the WTO's Trade Related Intellectual Property Rights Agreement (TRIPs).<sup>24</sup> The law's main provisions include protection for trade secrets, test data for pharmaceuticals, geographical and origin indications, and design of manufacturing products. Enforcement is expected to be improved, because it will be easier to: i) deal with IPR cases through civil, rather than criminal, proceedings; ii) file for compensation for losses caused by violations of the law; and iii) obtain court-sanctioned measures to prevent infringement repetition. Moreover, in civil cases concerning process patents, courts may now decide to reverse the burden of proof to the defendant when products manufactured by the patented method are new. Out of the 10 members of the special Court of Appeal for IPR disputes, created in 1991, at least 6 will need to be IPR specialists. The new IPR law also extends the payment period for patents, which should increase the incentive for patenting.

The effect on innovation of upgrading IPR legislation is uncertain. Some empirical evidence suggests a relationship between cross-country differences in patenting and in the strength of IPR protection. But evidence is also available to suggest that this link only exists when initial IPR protection is weak. Surveys show that IPR protection is only important in selected industries, such as pharmaceuticals and scientific equipment. Evidence for OECD countries suggests that stronger IPR protection increases patenting but has a limited effect on R&D.<sup>25</sup>



The number of patents filed in Chile is low, but appears to be trending upwards. In addition to a poor record in patenting abroad, relatively few patent applications are filed and approved in Chile: only 3 600 patents were approved during 1992-2000, which is about one-tenth of the number approved in Mexico, a regional comparator. The process of handling patent applications by the Industrial Patents Department of the Ministry of Economy is not considered overly time-consuming (less than 5 years during 1995-2003), or costly (currently about USD 760-860), although estimates vary considerably.<sup>26</sup> To speed up patent applications and to handle a larger number of applications, this department was allowed to more than double its staff in 2005.

## Moving forward: How to boost innovation?

### ***What to expect from further direct government support***

Central to the government's policy agenda to boost innovation activity is an increase in direct support. The government intends to double public R&D spending from 0.4% to 0.8% of GDP in a phased manner over the next three years, to be financed by revenue from the new mining tax, discussed in Chapter 1.<sup>27</sup> This will accentuate the current imbalance in the mix of instruments available for fostering innovation, which is already tilted in favour of direct government support. It should be noted that international experience suggests that properly designed tax incentives also contributes to boosting R&D intensity (Box 3.3), but there are no international "best practices" in this area. Simulations for Chile illustrate that the fiscal burden of tax incentives would be relatively small.<sup>28</sup>

Greater reliance on direct government support may run into governance problems. With increased sources of financing, the authorities may find it difficult to muster the necessary support in the research community for rationalising the existing funds with the aim of tackling fragmentation in the panoply of instruments for delivering government support. The increase in the availability of funds, although gradual over the near term, is also likely to place an additional burden on fund managers to adequately assess the merits of individual applications and the cost-effectiveness of their project portfolios against the policy objectives set by the government. The assessment of existing projects is already perceived as inadequate and will need to improve if the analysis of the cost-effectiveness of alternative policy instruments is to be carried out more thoroughly in the years to come.

Innovation policy, regardless of the support instruments used, should be consistent with Chile's comparative advantages. Scarce public funds should not be used to "pick winners". Direct government support will be effective to the extent that it targets firms facing limited access to external financing and with insufficient taxable income to make use of additional tax incentives, should these be introduced pending congressional approval of the Capital Market Reform (MK II) package. It is true that comparative advantages change over time, and Chile may already be close to the technological frontier in some niche areas, discussed in Chapter 1. But innovation would have a higher pay-off in most sectors if it focused on the diffusion of state-of-the-art technologies adapted to business needs. This would favour support for the diffusion/adoption of general-purpose technologies with the broadest sectoral application possible, in particular information and communication technologies. Greater emphasis on support for applied research would be consistent with this objective. This emphasis has already guided the design of *Innova Chile*, the new private innovation support programme of the Ministry of Economy, but much remains to be done in other areas.

### Box 3.3. Fiscal incentives for R&D: The experience of OECD countries

Many governments encourage innovation on the grounds of market failures due to high social, but often low private, rates of return. Conventional incentives include direct government support and tax relief for R&D expenditures. Direct support can be advocated on the grounds that innovation can be carried out by small firms that have little taxable income and do not have access to market financing, but may suffer from governance problems associated with capture by interest groups, especially if programmes lack transparency and are not adequately evaluated, and funding is not granted in a contestable manner. Tax incentives tend to be more market oriented but create the possibility that research effort may be duplicated unnecessarily and out of line with social priorities.

Evaluating the effectiveness of fiscal incentives is difficult and requires judgment about the extent of the market failures that would prevent innovation, the social value of government financed research and their spillover benefits for other activities. Both instruments – tax relief and direct support – suffer from potential deadweight losses.

The experience of OECD countries suggests that there has been a trend in the policy mix since the 1980s towards greater reliance on tax incentives, rather than direct government support for R&D spending. Two key factors behind this change have been a reduction in direct support for defence related research and the need in many countries for budgetary consolidation.\*

Empirical evidence for OECD countries is not clear cut but suggests that tax incentives tend to be more strongly correlated with innovation activity than direct subsidies. But the effect of subsidies on innovative activity appears to depend on initial conditions. Higher direct subsidies tend to have a small positive effect on R&D intensity, especially when the corporate profit share is low, suggesting that the availability of funding from the government can help to alleviate potential financial constraints. At other times, higher subsidies are found to reduce measured innovative activity, possibly because some types of research undertaken directly for the government are more likely to be kept secret, rather than being made publicly available through patenting.

Empirical evidence is affected by the fact that it is more difficult to monitor take up rates in the case of tax incentives than grants. Findings also seem to be stronger when based on country or industry level data than with micro econometric data, possibly because the higher level of aggregation is more likely to capture broader inter sectoral spillovers from the supported research.

\* See OECD (2003), for more information.

Support for innovation is also most effective when oriented to backward, rather than forward, linkages in the economy. This can maximise the benefits from economies of scale and geographical proximity among suppliers, improving quality and fostering human capital accumulation. As discussed in the 2003 Survey, existing clusters have proved beneficial for participating firms in achieving scale economies, developing infrastructure and accessing new technologies. Public R&D and labour training could be used to stimulate the creation of clusters and their specific needs. Cooperation should also be fostered between businesses and universities. This can be achieved through “knowledge brokers” helping university researchers to find commercial use for their inventions. Other initiatives would include the creation of science and technology parks and incubators, but this should be carried out with great care as international evidence on the cost-effectiveness of these

initiatives is far from unequivocal. A pilot programme in the Netherlands has introduced government-financed “innovation vouchers”, which firms can redeem against the purchase of innovation services, as a means to foster network externalities and deepen cooperation between businesses and research institutions.

### **Consolidating public institutions and policies**

On-going efforts to address the fragmentation and coordination problems in the delivery of government support have been insufficient. Recent initiatives to step up coordination include the *Chile Innova*<sup>29</sup> programme launched by the Ministry of Economy and the consolidation of CORFO’s FDI and FONTEC funds into *Innova Chile*. These are steps in the right direction. But more comprehensive reform is needed, extending these otherwise piecemeal initiatives to other areas of the National Innovation System.

Reform efforts should gain renewed impetus with the creation, pending congressional approval of draft legislation, of a new National Innovation Council, attached to the Presidency, including several ministers and representatives from the academic and business communities. The Council would set goals, formulate policies, rationalise existing programmes and create incentives to foster cooperation between and within the private and public sectors. The experience of OECD countries with different institutional set-ups is instructive (Box 3.4). Again, governance challenges should not be underestimated, because the creation of an additional institution in an already complex set-up, without the appropriate rationalisation of the existing instances for policymaking and the delivery of government support, may do little to address the problem of fragmentation and overlapping of functions and responsibilities.

### **IPR, copyright and venture capital**

The main policy objective with regard to copyrights should be better enforcement. With regard to IPR protection, the new IPR law is a considerable improvement and is expected to facilitate enforcement by permitting dispute resolution through civil procedures. But the ultimate test of reform in this area will be implementation. Additional supporting measures could include stricter sanctions for non-compliance to discourage infringement of the copyright and IPR legislation. More coordinated action by the police, the customs authorities and the judiciary could do much to step up enforcement in manufacturing and retail distribution, tighten border controls and reduce street sales of pirated materials. The implementation of Chile’s free trade agreements with the European Union and the United States is expected to call for stricter law enforcement. With regard to the processing of patent applications, the doubling of staff of the Industrial Patent Department of the Ministry of Economy is expected to make patent applications speedier. But this department could be granted operational autonomy with its own professional staff and resources, in line with trends in OECD countries.

Development of the venture capital industry would benefit from further capital market reform. Prudential regulations on pension and mutual fund investment in these markets have been eased over the years. The further deepening of capital market reform, through *MK II*, currently in Congress, would therefore be welcome. But further development is contingent on the demand for funds, which should increase with private innovation activity in general. The government can also contribute in this area, predominantly through technical assistance and initiatives to improve entrepreneurial education at universities and business programmes, and the quality of business plans,

### Box 3.4. National Innovation Systems: The case of Australia, Finland, New Zealand and Sweden

In **Australia**, the Science, Engineering and Innovation Council oversees the country's national innovation system. The Council is chaired by the Prime Minister. Members include Cabinet ministers, leading researchers and the business community. A major programme is *Backing Australia's Ability*, which runs through 2010-11 and builds on an initial programme implemented in 2001. The programme focuses on three main goals: i) favouring R&D, mainly through the Australian Research Council and its National Competitive Grants Programme, and supporting collaborative networks; ii) accelerating the commercial application of ideas, with support for competitive research, technology diffusion and early-stage commercialisation activities; and iii) developing and retaining skills, through improving the quality of science, mathematics and technology teaching and learning at schools, new university places with a priority on ICT programmes, and increased awareness of the importance of science and technology in Australian society.

Since the mid-1990s, the **Finnish** national innovation system has attracted international attention. It is characterised by strong leadership from the Science and Technology Policy Council (STPC), established in 1987, which is in charge of the development and coordination of national policies. The Council is headed by the Prime Minister. STPC members include the Ministers of Science and Technology and Finance; senior management from universities, public research and technological institutes; the business sector; and representatives from employers' and employees' organisations. The National Technology Agency (TEKES) is the main source of public funding for applied research and industrial R&D. It operates under the Ministry of Trade and Industry but enjoys considerable policymaking and operational autonomy. The Academy of Science and Letters promotes scientific and scholarly research.

In **New Zealand**, public funds are administered by a number of public institutions: the Foundation for Research, Science and Technology (FRST), the Royal Society of New Zealand, the Health Research Council, the Ministry of Research Science and Technology, the Tertiary Education Commission, the Ministry of Education, New Zealand Trade and Enterprise and the Venture Investment Fund. Most funds are allocated on a contestable basis to universities, public laboratories (Crown Research Institutes, CRIs) and private firms, which can bid for FRST funds. The funds are allocated to those projects having the highest knowledge spillovers for the country as a whole. CRIs are increasingly oriented towards applied research and receive one-half of their revenue from FRST and the remainder from other government agencies and private sources. CRIs are expected to earn a return on assets to cover the cost of capital and are encouraged to patent the intellectual property resulting from their research. In 2002, around 20% of R&D carried out by CRIs and government departments was funded by business, against an OECD average for comparable institutions at 9.3%.

In **Sweden**, innovation policy is coordinated by the Ministries of Education and Science, and Industry, Employment and Communication, although other ministries also support innovation activities. Decision-making and implementation is carried out through formal mechanisms and informal networks at the ministerial and agency levels. The Research Advisory Board, which is chaired by the Minister of Education and Science and includes representatives from the research community and industry, plays the main coordinating role. Funding for research is provided by the Swedish Research Council and the Swedish Agency for Innovation Systems (VINNOVA), with the latter focusing on applied research. Sweden has numerous innovation-oriented partnerships among R&D-intensive manufacturing groups, public agencies and universities.

Source: Australia: Department of Education, Science and Training (2005). Finland: OECD (2005b). New Zealand: OECD (2004b). Sweden: European Commission (2004).

### Box 3.5. Chapter 3: Summary of the main recommendations

#### General principles

- Focus policy on long-term planning, fostering business-financed innovation, and facilitating the diffusion of innovation. Encourage cooperation between businesses and research institutions.
- Prioritise areas with greatest backward, rather than forward, linkages in the economy and in line with Chile's comparative advantages.

#### Government support

- Avoid “picking winners” in dynamic sectors that already have access to financing for innovation and/or technological transfers from parent companies abroad. Target direct government support to firms that have limited access to external financing.
- Reduce fragmentation and duplication in the delivery of government support.
- Improve the governance and cost-effectiveness of innovation funds by strengthening project evaluation and allocating funds on a contestable basis. Better disseminate information on the public resources available to promote innovation.

#### Higher education and vocational training

- Continue to facilitate access to higher education, especially for students from low- and middle-income households.
- Step up efforts to improve quality through the accreditation of higher-education institutions. Consider the option of making accreditation compulsory.
- Make vocational training more attuned to market demand.

#### IPR protection and risk/venture capital

- Improve the enforcement of copyright protection and speed up the processing of patent applications.
- Develop risk and venture capital through further capital market reform. Work towards congressional approval of the Capital Market Reform (MK II) package.

under CORFO's Technical Assistance Fund and training of consultants. Other possible initiatives include the establishment of networks of business incubators to exchange information on best practices, and a reform of CORFO's seed and risk capital funds.

#### Notes

1. See OECD (2005a), for more information.
2. Sheenan and Wykoff (2003) show that R&D intensity is strongly correlated with production structure. In high R&D-intensity countries, such as Finland, Germany, Japan, Switzerland and the United States, most business R&D is spent, and output is produced, in high-technology sectors. In low R&D-intensity countries, such as Australia, Iceland and Norway, high-tech industries account for only a small share of output. See also Mullin et al. (1999).
3. See Holm-Nielsen and Agapitova (2002), for more information. In 2002, a first national census of private R&D showed spending to be 74% higher in real terms than in 2001, compared to an increase of 7% in the public sector over the period, which may be an indication that the private innovation effort had previously been underestimated.
4. Small enterprises face several constraints for ICT use: high costs of equipment, lack of understanding of potential benefits of ICT use and skill shortages. See World Bank (2004), for more information.

5. Empirical evidence suggests that exporters in the manufacturing sector are more likely to engage in product and process innovations than non-exporters. See Alvarez and Robertson (2004), for more information.
6. For product markets, theory predicts that when competition rises from a low level, potential competitors have an incentive to innovate to converge to, or supersede, the technologies used by incumbents. At high levels of competition, expected rents from new innovations may be low and discourage incumbents from carrying out R&D. In the case of employment protection legislation (EPL), high protection may create mismatches in the demand and supply of researchers and wage pressures, thereby discouraging restructuring at the enterprise level, which may be needed to incorporate new technologies. At the same time, high protection reduces labour turnover and allows firms to better use specific skills which in turn favour innovation. See OECD (2005a), for more discussion and empirical evidence for OECD countries.
7. FONTEC covers up to one-half of project costs and provides financing for projects related to technology transfer, innovation, infrastructure and management training. FDI co-finances investment projects and supports business start-ups. Co-financing is offered for the development and adoption of new (and cleaner) technologies and technology diffusion. Support for new businesses is provided in the form of promoting business alliances, incubator programmes and venture capital. See World Bank (2004) and OECD (2005c), for more information.
8. Other examples of overlapping mandates are the Millenium Initiative and FONDECYT, the Knowledge Economy Science Programme and the *Chile Innova* programme, and among FIA, FIP, FDI and FONTEC.
9. The main ones are: Metallurgical and Mining Research Centre (CIMM), Natural Resource Research Centre (CIREN), Fisheries Promotion Institute (IFOP), Forestry Institute (INFOR), and Agriculture and Livestock Research Institute (INIA). See Rivas (2004a), for an assessment of these institutions.
10. See Benavante (2004b), for more information.
11. According to Art.4 of DL 600.
12. See Fundes (2003), for more details.
13. This programme promotes the creation of new businesses at the incubator and start-up stages using new or emerging technologies. It funds up to CLP 35 million per undertaking. Between 2001 and mid-2003, it funded 43 projects (out of 150 applications), amounting to CLP 1 billion, mostly related to ICT, but also foodstuffs and health care. The evaluation of projects is outsourced to private consultants on risk capital (*patrocinadores*) following pre-selection by CORFO in a process that is considered burdensome and inefficient. According to CORFO executives, *patrocinadores* have difficulty in assessing the projects' risks and potential. As *patrocinadores* are paid for the execution of approved projects, but not for the evaluation of project proposals, they have shifted the burden of project evaluation to CORFO (Rivas, 2004b).
14. See Rivas (2004b), for more information.
15. See World Bank (2004), for more information.
16. See p. 99 of *Ley de OPAS* ([www.svs.cl](http://www.svs.cl)).
17. This type of cooperation would allow for example minority shareholder to impose certain decisions. See Rivas (2004b, p. 22), for more information. Empirical evidence for OECD countries suggests that financial sector development, stock market capitalisation and the share of corporate profits in GDP all have a positive impact on R&D. See OECD (2005a), for more information.
18. The programme finances up to 60% of project costs for up to three years and a maximum of USD 250 thousand, including 8 incubators (63 projects).
19. In May 2004, there were 64 universities (of which 25 public), 48 professional institutes (all private) and 117 technical training centres. Graduate research is supported by CONICYT. See OECD (2004a) and World Bank (2004), for more information
20. This refers to Masters and PhD degrees granted by the universities affiliated with *Consejo de Rectores*. For more information, see CONICYT ([www.conicyt.cl](http://www.conicyt.cl)).
21. For more information, see *Comisión Nacional de Acreditación de Pregrado* ([www.cnap.cl](http://www.cnap.cl)).
22. The new IPR law was approved by Congress in March 2005, but will not enter into force until issuance of specific regulations, expected by mid-2005. The 1991 law introduced standard proceedings for granting patents, trademarks, utility models, and industrial designs.

23. See International Intellectual Property Alliance (IIPA) (2005), for more information. In 2005, IIPA upgraded Chile from the “watch list” to the “priority watch list”, highlighting the adoption of better anti-piracy measures following the approval of the new IPR law.
24. As a developing country, Chile was allowed to postpone the harmonisation of national legislation to comply with TRIP provisions until 1 January 2000. However, legislation had not been approved until 2005.
25. See OECD (2005a), for more information.
26. See US Embassy in Santiago (2004) and World Bank (2004), for more information.
27. See Eyzaguirre *et al.* (2005), for more information.
28. See Benavente (2003), for more information.
29. The following institutions participate in *Chile Innova*: CORFO, CONICYT, Ministry of Agriculture (FIA), National Institute of Norms (INN) and *Fundación Chile*. *Chile Innova* has been financed by a USD 100 million loan from the IADB and the same amount by the government. Priority areas (e.g., biotechnology, ICT and competitiveness in small and medium enterprises, SMEs) and sectors (e.g., agriculture, fishing, wood industry, renewable energy, e-education and tourism) have been identified in response to a survey among stakeholders in the public and private sectors. Prior to *Chile Innova*, there were two main coordination efforts: the Science and Technology Programme (1992-95) and the Technological Innovation Programme (1996-2000). The first focused on basic research and had as participants FONDECYT, FONDEF, and FONTEC. The second emphasised innovation and included the same membership as the previous programme, as well as the Ministry of Agriculture.

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## ANNEX 3.A1

*Budget outlays for public R&D, 2002*

Established in	Ministry/Agency	In million CLP	Share (in %)
	<b>Ministry of Agriculture</b>	<b>13 218</b>	<b>7.5</b>
1981	Agrarian Innovation Foundation (FIA)	3 450	2.0
1964	Agriculture and Livestock Institute (INIA)	6 955	4.0
1965	Forestry Institute (INFOR)	934	0.5
1985	Natural Resource Research Institute (CIREN)	185	0.1
1976	<i>Fundación Chile</i>	1 627	0.9
2001	Improvement of Genetics Programme	67	0.0
	Laboratory for Reference Residuals	1	0.0
	<b>Ministry of Economy</b>	<b>28 511</b>	<b>16.2</b>
1991	FONTEC <sup>1</sup>	6 753	3.8
1995	Development and Innovation Fund (FDI CORFO) <sup>1</sup>	8 506	4.8
2001	Technological Innovation Fund Bio-Bio	516	0.3
2001	<i>Chile Innova</i> Programme		
	Research, development and innovation programme	1 201	0.7
	Agrarian Innovation Foundation (FIA)	903	0.5
	CONICYT	2 496	1.4
	National Standardisation Institute (INN)	457	0.3
	CORFO	5 040	2.9
	<i>Fundación Chile</i>	526	0.3
1991	Fisheries Research Fund (FIP)	933	0.5
1965	Fisheries Promotion Institute (IFOP)	401	0.2
1976	<i>Fundación Chile</i> (CORFO)	..	..
1985	Information Centre for Natural Resources (CIREN)	226	0.1
	Adm Abate Molina	536	0.0
	Investment Studies	..	..
	Fishing Research Programme of the Swordfish	15	0.0
	<b>Ministry of Education</b>	<b>114 834</b>	<b>65.4</b>
	Public support for university R&D <sup>2</sup>	68 114	38.8
1982	FONDECYT	22 151	12.6
1991	FONDEF <sup>1</sup>	10 269	5.8
1988	National Postgraduate Grants Programme	3 042	1.7
1967	CONICYT	3 265	1.9
1978	Astronomic Institute Isaac Newton	54	0.0
2001	Regional Programmes for Scientific Research	528	0.3
1999	Improvement for quality and equity in higher education <sup>3</sup>	7 405	4.2
	Gemini-Aura Agreement	7	0.0
	<b>Ministry of Planning</b>	<b>7 986</b>	<b>4.5</b>
1999	<i>Millenium</i> Scientific Initiative	3 919	2.2
1999	National Postgraduate Grants Programme	390	0.2
1981	International Postgraduate Grants Programme	3 677	2.1

Established in	Ministry/Agency	In million CLP	Share (in %)
	<b>Ministry of Mining</b>	<b>4 448</b>	<b>2.5</b>
1964	Chilean Nuclear Energy Commission (CCHEN)	4 194	2.4
	National Service for Geology and Mining (SERNAGOMIN)	254	0.1
	<b>Ministry of Public Works, Transport and Communications</b>	<b>485</b>	<b>0.3</b>
1953	National Hydrolic Institute	410	0.2
	<b>Ministry of Defence</b>	<b>1 655</b>	<b>0.9</b>
1922	Military Geographical Institute (IGM)	824	0.5
	Hydrographic and Oceanographic Service (Navy)	764	0.4
	Air Photographic Service (Air Force)	68	0.0
	<b>Ministry of Foreign Affairs</b>	<b>1 583</b>	<b>0.9</b>
1963	Chilean Antarctic Institute (INACH)	1 583	0.9
	<b>Other</b>	<b>2 976</b>	<b>1.7</b>
1987	Tax deductions for research projects	1 884	1.1
	Others <sup>4</sup>	1 091	0.0
	<b>Total</b>	<b>175 696</b>	<b>100.0</b>

1. Includes administrative costs.

2. Based on an estimation of the share of funds allocated to higher-education institutions that is devoted to financing R&D according to the Canadian rule.

3. Allocations to post-graduate students.

4. Includes R&D spending by Air Force (FACH), Centre for Military Studies (CESIM), Hospital of the University of Chile, Meteorological Service of Chile, and National Fund for Regional Development (FNDR).

Source: CONICYT.

## ANNEX 3.A2

## Innovation Surveys

This Annex reports more detailed information based on INE's *Innovation Surveys*, conducted in 1994-95, 1997-98 and 2000-01. The sectors covered are manufacturing, mining, and electricity generation and distribution (Table 3.A2.1). Attention is focused on the 2000-01 wave because the previous ones only covered manufacturing and did not include information on spending on machinery and equipment embodying new technology. Information is also available on the sources of funding for spending on innovation (Table 3.A2.2).

Table 3.A2.1. **Private innovation spending, 2001**

In millions of CLP

Expenditure	Sector				All
	Manufacturing	Electricity generation	Electricity distribution	Mining	
<i>Total innovation spending</i>					
Spending	393 243	3 139	6 698	40 414	443 494
Per establishment	83	37	140	697	90
<i>R&amp;D</i>					
Spending	42 494	138	26	4 519	47 177
Per establishment	9	2	1	78	10
Standard deviation	8 019	81	13	1 209	8 134
<i>Labour training</i>					
Spending	18 203	25	130	584	18 942
Per establishment	4	0	3	10	4
Standard deviation	7 904	14	55	224	7 911
<i>Trials, licenses and patents</i>					
Spending	10 845	2	169	94	11 109
Per establishment	2	0	4	2	2
Standard deviation	2 256	2	142	60	2 267
<i>Acquisition and installation of new technology equipment and machinery</i>					
Spending	321 700	2 974	6 374	35 218	366 265
Per establishment	68	35	133	607	74
Standard deviation	65 200	2 218	4 094	16 100	67 500

Source: Chile Innova (2003).

Table 3.A2.2. **Sources of funds for private R&D spending, 1998 and 2001**  
In % of establishments

	Manufacturing 2001	Manufacturing 1998	Electricity generation 1998	Electricity distribution 1998	Mining 1998
<b>Source of funds for innovation over past three years</b>					
Exclusively own funds	56.8	66.1	90.0	68.2	76.3
Exclusively public funds	0.3	0.1	0.0	0.0	2.6
Exclusively private external	3.3	1.5	3.3	0.0	5.3
Own and private external	26.8	28.6	6.7	9.1	10.5
Other combinations	12.9	3.7	0.0	22.7	5.3

Source: Chile Innova (2003).

## ANNEX 3.A3

## Technology funds and science and technology programmes: A summary

Name	Created in	Ministry of:	Goals and activities
<b>a) Innovation funds</b>			
<i>Innova Chile</i>	2005	Economy	Promote and facilitate private innovation in four areas (general purpose technology, business innovation, technology transfer, and business start-ups), with a focus on biotechnology, ICT and agribusiness.
Scientific and Technological Development Promotion Fund (FONDEF)	1991	Education	Strengthen scientific and the technological capabilities of universities and technological institutes to increase firm competitiveness.
National Science and Technology Development Fund (FONDECYT)	1981	Education	Foster basic scientific and technological research.
Agrarian Innovation Foundation (FIA)	1981 (reactivated in 1994)	Agriculture	Promote innovation to boost competitiveness in agriculture.
Innovation fund for the Bio-Bio region ( <i>INNOVA Bio-Bio</i> )	2002	Economy/Interior	Promote innovation and transfer of technology in the Bio-Bio region by developing the region's competitiveness, with the aim of creating new sources of employment.
Fisheries Research Fund (FIP)	1991	Economy and Energy	Provide scientific and technical information for the management of fishing resources.
<b>b) Science and technology programmes</b>			
Technology Development and Innovation ( <i>Chile Innova</i> )	2001	Economy (with Agriculture and Education)	Increase competitiveness of SMEs by supporting innovation in ICT, biotechnology and new technologies. It aims to articulate and coordinate the various public R&D support mechanisms used by different institutions (CORFO, CONICYT, FIA, INN and Fundación Chile), under the auspices of the Ministry of Economy and with support from the IADB. Programme ends in 2005.
Brands and Patents	..	Economy	Disseminate information on intellectual property (e.g., brands, patents).
Science for the Knowledge Economy	2003	Education	Encourage interaction between public and private innovators and develop human capital directed at science and technology (financed by the World Bank).
Millennium Scientific Initiative	1999	Planning	Promote PhD students and postgraduate researchers to participate in international networks.
Explora	1995	Education	Disseminate scientific and technological developments among children and youth.
Bicentenary	2004	Education	Foster the development of a knowledge-based society by promoting business investment in science and innovation and participation in global science and technology networks.
<b>c) Grant programmes</b>			
National Postgraduate Grants	..	Education	Promote the development of Master and Doctoral programmes.
International Postgraduate Grants	1981	Planning	Foster specialisations abroad for Masters, PhD and specialisation studies for civil servants, academics and recent graduates of universities or professional institutes.
<b>d) Technological institutes</b>			
Agriculture and Livestock Research Institute (INIA)	1964	Agriculture	Foster applied research and development, dissemination and transfer of technology transfer for agriculture and livestock sector.
Forestry Institute (INFOR)	1965	Agriculture	Provide information and technology for efficient resource allocation and a sustainable use of forestry resources.

Name	Created in	Ministry of:	Goals and activities
Natural Resource Research Centre (CIREN)	1985	Agriculture	Provide information on natural resources, including climate; hydro, fruit and forestry resources; soil use and potential; mining and geology; and geomorphology; carry out environmental impact assessments of new companies and projects.
Fisheries Promotion Institute (IFOP)	1965	Economy and Energy	Regulate the fisheries and aquiculture industries, while preserving the hydro-biological ecosystems.
National Standardisation Institute (INN)	1973	Economy and Energy	Carry out standardisation, certification and metrology.
Chilean Nuclear Energy Commission (CCHEN)	1964	Mining	Study the challenges of production, acquisition, transfer, transport and peaceful use of nuclear energy.
Hydro-graphic and Oceanographic Service of the Chilean Navy (SHOA)	1990	Defence	Ensure the security for shipping lanes, inland channels and lakes, territorial waters and seaways off the Chilean coast.
Military Geographical Institute (IGM)	1992	Defence	Carry out geographical and cartographical studies.
Chilean Antarctic Institute (INACH)	1963	Foreign Affairs	Plan and carry out scientific, technological and environmental activities in Antarctica in coordination with the National Antarctic Program.
National Hydraulic Institute	1953	Public Works	Carry out studies on the security and efficiency of future hydraulic infrastructure projects.
National Service for Geology and Mining (SERNAGEOMIN)	..	Mining	Provide technical advice on geology and mining.
Fundación Chile	1976	Private non-profit, with government participation	Transfer state-of-the-art technology, management techniques and human skills to natural resource-intensive sectors.



## Chapter 4

# Strengthening regulation in network industries

*Chile's regulatory framework is working reasonably well. The country's structural reforms since the 1980s, with the privatisation of utilities and deregulation of product and labour markets, have improved resource allocation and increased the population's access to basic services, while calling for a comprehensive upgrading of regulatory institutions. At the same time, public-private partnerships (PPPs) are contributing to closing Chile's infrastructure deficit, particularly in transport. The recurrent cuts in shipments of natural gas from Argentina since 2004 have put additional strain on regulation in the electricity sector to encourage investment in generation and ensure the security of supply. This chapter reviews regulatory reform in three network industries (electricity, gas and telecoms), where further liberalisation, particularly in electricity retailing, and improvements in the regulation of telecoms would do much to further improve the business climate. The governance of public-private partnerships can be improved by increasing transparency and accountability in the concession process. In doing so, the government's exposure to contingent liabilities can be contained.*



## The regulatory framework: Cross-sectoral considerations

### Overview and main issues

Regulatory reform in network industries has been guided by three principles. *First*, the price paid for a service should reflect the social opportunity costs of providing it: when competition is feasible in a given industry, the market should be liberalised; otherwise, prices need to be regulated by emulating competition according with the so-called efficient-firm standard (Box 4.1). *Second*, utility providers should be privatised and face hard budget constraints, and tariffs should be set at a level where providers cover their costs. *Finally*, access by the needy to services should be facilitated through means-tested income transfers, rather than price subsidisation, which is more distorting.

Chile's experience with efficient-firm regulation has been broadly successful, but the tariff-setting process can be improved.<sup>1</sup> Efficient-firm regulation can be used as an information-extraction device and therefore in principle solve the information asymmetries about regulated firms' capital outlays, operating costs, the cost of capital and demand parameters, which naturally exist between the regulated firm and the regulator (Box 4.2).<sup>2</sup> But it has been argued that the requirement to revise the methodology for setting prices (i.e., the design of the efficient firm) in each tariff review, while in principle ignoring the actual firm, overburdens the regulator. The regulated firm and the regulator therefore have the incentive to design the efficient firm with a tariff target in mind.<sup>3</sup> The fact that technical reports published by the regulator during tariff reviews, including regulatory decisions, are not standardised makes it difficult for analysts and market participants to compare tariff reviews and learn from past experience.<sup>4</sup> Weak corporate accounting standards also complicate the task of comparing costs across firms during tariff reviews.

Chile's current regulatory institutional set-up suffers from the following main shortcomings:<sup>5</sup>

- *Institutional fragmentation.* Regulators are political appointees.<sup>6</sup> The regulatory agencies lack a professional career stream within the civil service, which leads to high staff turnover, and institutional memory is often lost between tariff reviews.<sup>7</sup> Moreover, each sector has its own regulatory structure. As a result, the regulatory agency that has the authority to make a decision is often not in full possession of all necessary information needed in the decision-making process. Finally, responsibilities often differ among the sectoral regulators, and interaction and exchange of experiences among regulators is said to be limited.
- *Legislative oversight.* Because of Chile's legal tradition, many sectoral regulations need to be set in law, which is time-consuming and involves political risk in otherwise essentially technical matters. It should nevertheless be recognised that the legislative process has sometimes improved the quality of regulation.<sup>8</sup>
- *Conflict resolution.* Until recently, formal conflict resolution mechanisms existed only in the cases of telecoms and water,<sup>9</sup> and only for disputes arising during tariff reviews.

### Box 4.1. Regulation: The efficient-firm standard

With the exception of high-voltage electricity transmission and retailing for regulated customers, monopolies are regulated in Chile according to the so-called efficient-firm standard, which is based on the principle that regulation should “emulate competition”.

In a competitive industry, prices are set such that: i) the value of the marginal unit of consumption is equal to long-run marginal cost (allocative efficiency); ii) the good or service is produced at minimum cost, since firms adopt the most efficient technology (productive efficiency); and iii) firms exactly cover their long-run costs because long-run average and marginal costs are equal.

In a natural monopoly, regulated prices should be set to ensure that the firm covers its costs (Table 4.1). But compared with a competitive industry, there are three main differences:

Table 4.1. Price regulation in network industries

	Liberalised	Regulated
Electricity	Generation Distribution for “free” customers (connected power above 500 kW) Retailing for “free” customers	High-voltage transmission (auctions and replacement value) Distribution for regulated customers (efficient firm) Retailing for regulated customers (node price and auctions)
Gas	All	None
Telecoms	Non-dominant fixed-line operators Mobile phone operators Long-distance telephony Internet service providers	Dominant fixed-line operators (efficient firm) Access charges, fixed and mobile telephony (efficient firm)
Water	None	All (efficient firm)

First, if there are economies of scale (i.e., falling average costs) and the price is equal to long-run marginal cost, then the firm will not cover its costs. The solution is to set prices equal to average costs, which is explicitly recognised in Chile by the respective sectoral laws. Average-cost pricing – *Ramsey pricing* – is optimal subject to a self-financing constraint.

Second, to set prices, the regulator needs to estimate operating costs, the cost of capital and the cost of setting up a firm, which are not market-determined. In Chile, prices are fixed so as to cover the operating and capital costs of an “efficient” firm, rather than those of the real firm.\* Efficiency is encouraged because prices are kept fixed in real terms during tariff reviews: every four years, in the case of electricity distribution, and five years, in water and telecoms. Thus, higher profits resulting from productivity improvements achieved during a given pricing period are absorbed by the firm.

Third, as in a competitive market, prices are derived from a long-term condition, which implies that they are calculated by estimating the cost of setting up a new, efficient firm from scratch, and not by valuing the historic or replacement cost of the assets of an existing firm.

\* For example, the Telecommunications Law defines an efficient firm as one which “operates with the costs that are indispensable for providing the services [...] subject to price regulation, efficiently, and in accordance with available technology, and maintaining the quality established for the services in question”. The Water Law requires account to be taken of “[...] the geographic, demographic, and technological constraints under which it is required to operate”. In other words, the efficient firm operates at minimum cost with the best technology available at the time, maintaining the service quality standards required by law, but is adapted to local geography and demand in each service area.

#### Box 4.2. Price regulation in Chile: The efficient-firm standard in practice

The efficient firm is designed during tariff reviews, in principle independently of the real firm. But in practice some account is taken of the real firm's assets to set tariffs. A number of considerations are noteworthy.

##### Capital gains and losses

The issue of how to treat capital gains and losses arising from asset obsolescence or appreciation is yet to be resolved. Asset obsolescence may be considerable in telecoms due to technological progress, but also in electricity distribution and water. The value of assets is expected to increase mainly because the costs of building distribution networks tend to rise as the country develops, reflecting higher land prices and the need to comply with tighter urban planning and environmental standards.

Conceptually, the efficient-firm standard implies that both capital losses and gains should be borne by the firm: the likelihood of obsolescence must be incorporated into current tariffs, presumably through a higher discount rate. In practice, however, it is difficult to assign probabilities to obsolescence and, as the case of telecoms suggests, estimates of the cost of capital vary significantly. A related issue is that in many cases costs have increased because the municipalities tend to set urban planning and environment standards, which need to be complied with by the utility providers.

##### Regulated and unregulated services

The issue of whether profits made by the firm when selling non-regulated services should be considered as part of the regulated firm's income when setting tariffs is difficult to resolve. For example, water companies pass on to regulated users the full costs of cleaning waste water, but then resell part of it to agricultural producers, an unregulated activity. Although in principle economies of scope should be reflected in lower tariffs, in practice it may be desirable that the firm keep some of the rents as an incentive to exploit these economies.

##### Efficient-firm and price-cap regulation

In comparison with the experience of the United Kingdom and other OECD countries, the Chilean efficient-firm standard differs in the determination of operating costs and the regulatory asset base (i.e., those assets that can be included to calculate tariffs). In particular, in the United Kingdom, the regulator and the regulated firm discuss and negotiate during tariff reviews which assets of the real firm will be allowed to earn a return, as well as the operating costs of the real firm. Assets are then priced at their current value and the price cap is calculated to set tariffs. By contrast, in Chile the design and operating costs of the efficient firm are estimated and the self-financing condition is used to calculate the tariff. In practice, however, it has been impossible to ignore the real firm when designing the efficient one. So, in fact, the asset base tends to be a combination of hypothetical and actual assets.<sup>1</sup>

An alternative option for regulation would be to adopt a standard price cap that is closer to the actual firm, without abandoning long-run average cost pricing: instead of obtaining the asset base by designing the efficient firm from scratch, the cost of past investments could be added to, and assets could be kept in, the regulatory asset base. Provisions against gold-plating assets would have to be introduced and investments made by the firm would have to be approved by the regulator. Regulation would therefore become an ongoing process, because the regulator would still have to monitor investments in-between tariff reviews. Tariff reviews, by contrast, would be needed only to assess variable costs, which could still be determined on the basis of efficiency-firm criteria.<sup>2</sup>

1. See, for example, Rudnick and Raineri (1997), for more information on electricity distribution, and Gönenc *et al.* (2001), for more information on price-cap regulation in the OECD area.

2. Substituting the real firm for the efficient firm implies that asset obsolescence or appreciations would no longer pose a problem, because assets are always valued at their acquisition cost. Consequently, the discount rate could be lowered to something close to the risk-free rate.

Disputes arising outside tariff reviews have been arbitrated by the respective regulators. Resolutions can be appealed through the court system, but procedures are slow and the outcomes are hard to predict because of a lack of technical expertise.

### **Options for reform**

A comprehensive assessment of Chile's regulatory framework was carried out in the late 1990s by the *Jadresic Commission*, which identified areas for reform. Among its proposals was the creation of three superintendencies, one for each utility sector (electricity, gas and telecoms), which would report to the Minister of Economy, and an undersecretary in charge of research at the Ministry of Economy. Also, it was recommended that the regulatory agencies should issue manuals of procedures and the criteria for decision-making in their respective areas. None of these proposals have so far been adopted. The government's on-going effort to build a professional civil service is a step in the right direction and should be extended to the regulatory agencies.

It would be advisable to start tariff reviews once methodological issues have been resolved. Taking methodological issues out of the tariff review process would force regulators to adopt regular procedures for upgrading methodologies, collecting the necessary information to estimate costs, as well as other key parameters needed for the design of the efficient firm, and setting standards in their areas of activity, making regulation a continuous process between tariff reviews.

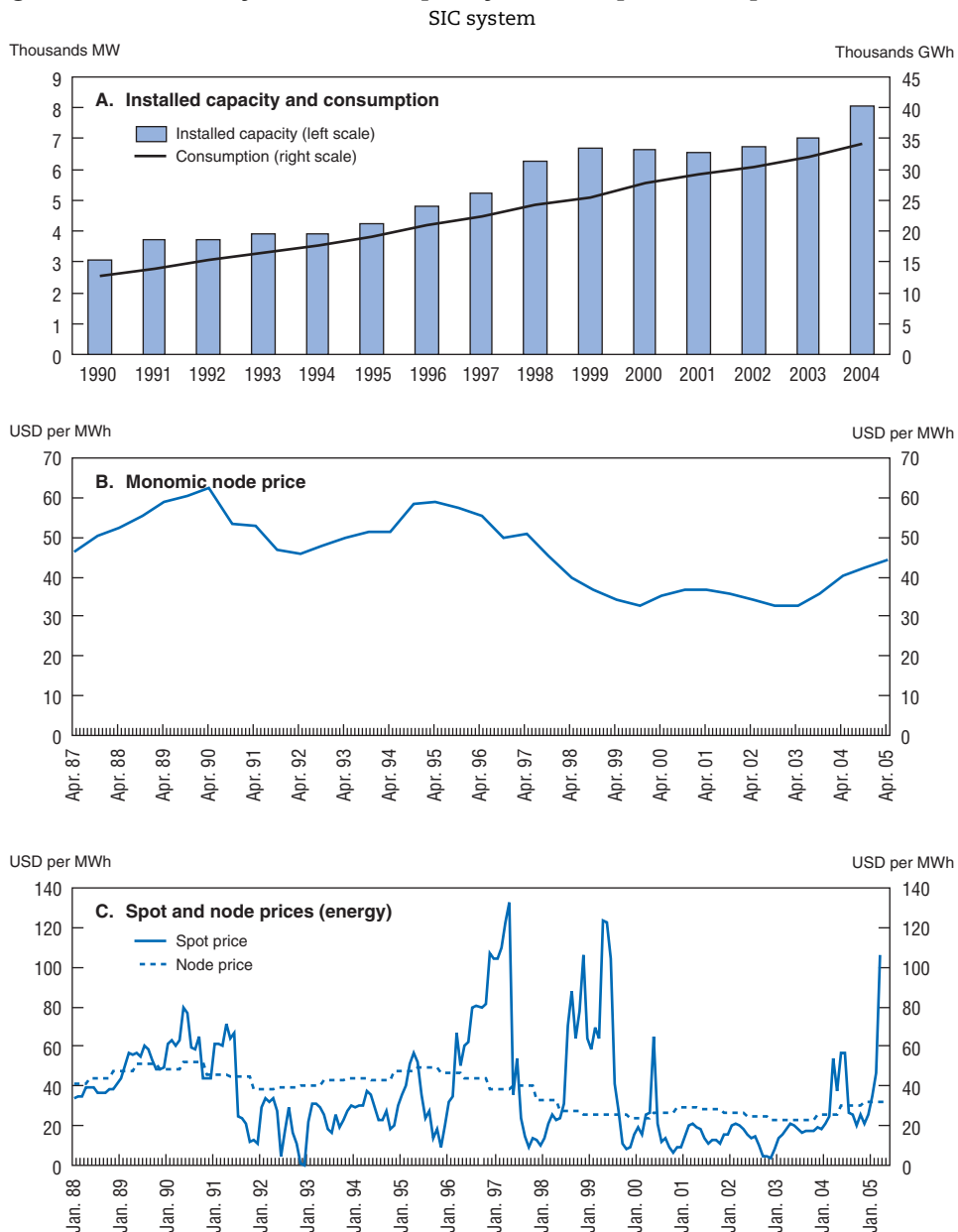
Conflict resolution should be strengthened. In the case of electricity, the creation of the panel of seven experts in July 2004 is a step in the right direction. These experts are independent, appointed by the Competition Tribunal for a six-year fixed mandate with overlapping terms, so that in any given year most members of the panel are not new, and remunerated adequately.<sup>10</sup> When a dispute arises, panel decisions are final and cannot be appealed.<sup>11</sup> The panel began to consider cases only in late 2004, but its resolutions are already being used as precedent in dispute resolution. If deemed successful, this institutional innovation could be replicated in the water and telecom sector.

## **The regulation of network industries: Electricity, gas and telecoms**

### **Electricity**

#### **Overview**

Electricity was the first network industry to be restructured in Chile. Generation, transmission and distribution were unbundled in the early 1980s and marginal-cost dispatching was introduced for generation. The industry was privatised in the late 1980s. Performance has been satisfactory: generation capacity has expanded continuously since privatisation in line with demand growth (Figure 4.1). The price of energy fell over the 1990s, especially with the arrival of Argentine natural gas in 1998, but rose again in the aftermath of the supply cuts in April 2004.<sup>12</sup> Supply cuts were concentrated in May-June 2004, affecting the North most adversely, and January-April 2005, affecting predominantly the Centre-South (Figure 4.2). Investment in generation has since stalled and, as of May 2005, the probability of an energy shortage during the next three years was estimated to be on the rise. It is expected that changes to the legislation, approved by Congress in May 2005 (*Ley Corta II*), will remove the obstacles to investment in generation associated with the insecurity of supply and, therefore, reduce the likelihood of shortages.

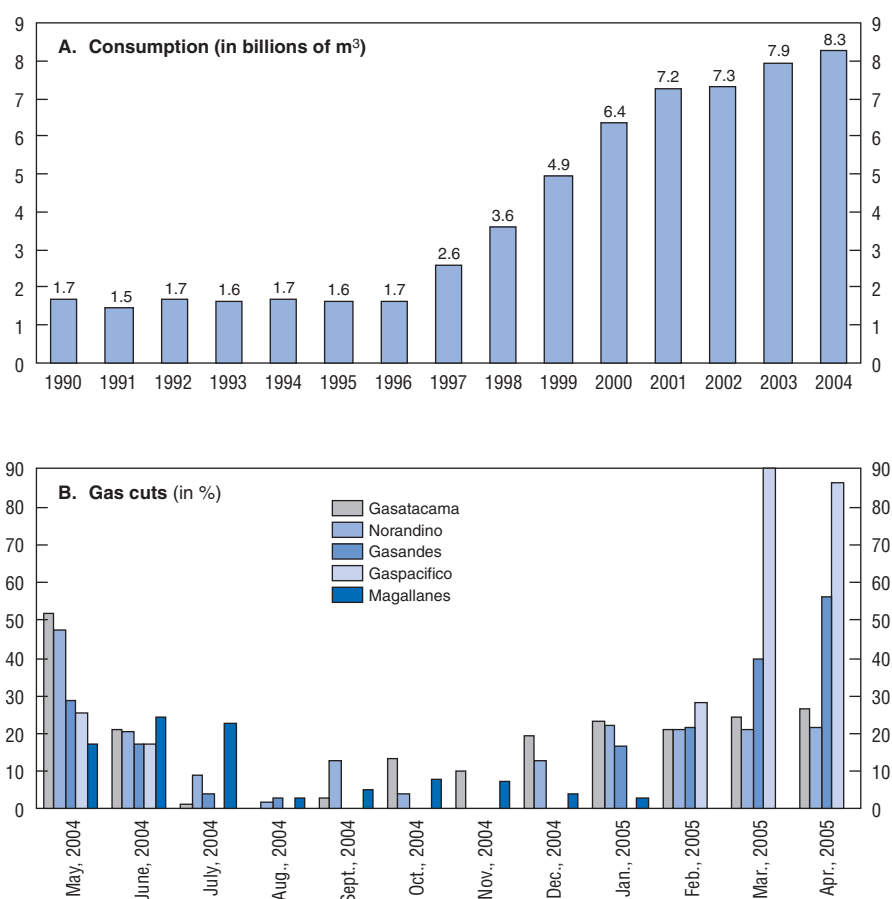
Figure 4.1. **Electricity: Installed capacity, consumption and prices, 1987-2005**

Source: Comisión Nacional de Energía.

### Security of supply and recent regulatory reform

The need to deal with the security of supply has featured prominently in the regulatory debate since publication of the 2003 Survey. The Argentine gas crisis has increased the volatility of supply in a network that is already vulnerable to weather conditions: Chile's main electricity network, the SIC (*Sistema Interconectado Central*) system, is predominantly hydro-based and droughts are frequent (Table 4.2).<sup>13</sup> So far the short-run effect of cuts in gas supply has been much smaller than that of a regular drought.<sup>14</sup> The real problem lies in the price system, which is ill-equipped to deal with adverse supply

Figure 4.2. Natural gas: Consumption and supply cuts, 1990-2005



Source: Comisión Nacional de Energía.

Table 4.2. Electricity: Composition of installed capacity by source, 2005

SIC system		
Type of plant	Installed capacity (in GW)	Share of total (in %)
<b>Total</b>	<b>8.0</b>	<b>100.0</b>
Hydro-power	4.7	58.9
Run-of-river	1.3	16.3
Reservoir	3.4	42.5
Thermal power	3.3	41.1
Coal	0.9	11.8
Diesel	0.3	3.7
Open cycle, gas	0.2	3.0
Combined cycle, gas	1.5	18.9
Other	0.3	3.7

Source: Comisión Nacional de Energía.

shocks.<sup>15</sup> Approval of *Ley Corta II* is an important step towards greater flexibility (Box 4.3). In particular:

- Incentives for regulated customers to adjust consumption in response to changes in supply have been strengthened. Generators are now allowed to offer regulated

### Box 4.3. The new electricity law (*Ley Corta II*)

In May 2005, Congress approved important changes to the regulatory framework for the electricity sector to remove the obstacles to investment associated with the Argentine gas supply cuts, which had started in April 2004 and had considerably increased the probability of an energy shortage in the coming years. The main changes to the legislation are:

- *First*, the new law substitutes competitive bidding for the regulated node price (energy), which is paid by regulated customers. New contracts between generators and distributors will be signed for up to 15 years. The price set in auction will be kept unchanged in real terms over the entire duration of the contract (adjusted periodically for changes in fuel and other costs). Node prices will still be calculated and used to set a ceiling for the auction prices.
- *Second*, the law modifies the rule to calculate the upper and lower bounds of the band around the average monomic free price, within which the regulated node price must fall. If the node price differs from the average free price by less than 30%, the bound is kept at the current 5% range. For a price discrepancy of 30%, the band is broadened to plus/minus 10%, and for a price discrepancy of 80% and above, the band is broadened to plus/minus 30%. For a price discrepancy greater than 30% but lower than 80%, there is a gradual linear increase in the band. This will allow prices to increase much faster in response to an adverse supply shock.
- *Third*, generators are now allowed to offer incentives to regulated customers for adjusting consumption. This is yet to be regulated but, in the event of an energy shortage, it would be desirable to allow a generator who secures a reduction in consumption by regulated customers to credit this reduction against its contracts with the distributor, without the need to compensate users, except for the incentives offered to reduce consumption.

customers served by distributors incentives to reduce consumption, thus efficiently rationing the available quantity of energy in a situation of shortage. This complements the existing compensation mechanism, introduced in the late 1980s, requiring generators to pay the equivalent of the outage cost (*i.e.*, the value of an additional kWh when energy is rationed) for each kWh saved in response to a supply shock. This mechanism gives regulated customers the right price signal at the margin, because the opportunity cost of consuming an additional kWh is equal to the compensation foregone (*i.e.*, the value of an additional kWh consumed). In practice, however, the mechanism was deficient for two main reasons. *First*, it was difficult to understand, being interpreted as a “punishment” that generators had to pay for not meeting demand, ignoring its role as a price signal.<sup>16</sup> *Second*, as currently calculated, the outage cost overestimates the value of a kWh in the presence of a supply shock because it assumes that all users will reduce consumption by the same proportion.<sup>17</sup>

- Regulated prices can now insulate investment from long-term supply volatility. The long-run equilibrium price (under uninterrupted supply from Argentina) is currently estimated in the neighbourhood of USD 30-35/MWh, hence below the level alternatives fuels (*e.g.*, coal or liquid natural gas, LNG) are estimated to be profitable in the long term (USD 45-50/MWh). Uncertainty about the supply of Argentine gas discouraged investment in generation using alternative fuels because, instead of being set in long-



term contracts, about 60% of generators' sales were carried out at the monomic (energy and power) node price (i.e., the regulated price equal to the estimated marginal cost over the following 48 months), which is calculated every six months in April and October, so that it changes often, reflecting volatility in medium-run supply.<sup>18</sup> Recent changes to the law substituted prices determined in competitive auctions, which will be maintained for up to 15 years, for the monomic node price. This is expected to shield generators from further volatility in the supply of Argentine gas, encouraging them to invest in expanding capacity. In addition, the setting of prices in an auction results in a partial liberalisation of prices paid by regulated customers, although the tariff structure and contract conditions remain regulated.

Further liberalisation has been desirable to better deal with the problems created by vertical integration in electricity distribution and retailing, which prevents competition in retailing. In particular, regulation of access tariffs has so far discouraged generators from serving "free" customers. The distribution tariffs paid by regulated customers are fixed every four years by the regulator. But, until recently, the law was silent on the distribution tariffs for free customers, discouraging generators from serving free customers located within the service area of a distribution company.<sup>19</sup> Nevertheless, the *Ley Corta I*, approved in March 2004, requires distributors to report the tolls for each free customer (more than 500 kW of connected power) based on a formula set by the regulator. Thus, a generator who wishes to serve a free customer served by a distributor will now know the toll before making an offer, and the distributor will not therefore be able to hike the distribution toll to make the generator's offer uncompetitive.

The retail tariff structure is rigid. There are many different regulated tariffs which vary with the type of connection (e.g., high or low tension) or the hours when power consumption is measured. Tariffs are made up of four charges: a fixed charge, a distribution charge, an energy charge and a peak power charge. But the overwhelming majority of residential customers pay a simple tariff – the so-called BT-1 tariff – which combines these charges in one per-kWh rate.<sup>20</sup> About 40% of the amount paid per kWh remunerates distribution facilities, another 15-20% pays for peak power demand, and the remainder pays for energy. The main advantage of the BT-1 tariff is its simplicity, but it is inefficient for three reasons. *First*, residential customers use too little energy because the tariff is high at the margin.<sup>21</sup> *Second*, because the BT-1 tariff does not differentiate between energy and peak power charges, residential customers do not receive any incentives to cut power consumption at peak hours.<sup>22</sup> *Finally*, no regulated tariff, including BT-1, reflects short-run supply conditions.<sup>23</sup>

Important improvements have been made to the functioning of CDEC, the Load Dispatch Centre.<sup>24</sup> *First*, the expert committee has been granted the prerogative of resolving disputes among CDEC members, and its decisions cannot be contested. This should facilitate decision-making. *Second*, the new electricity law sets a four-year term for the Director, thus increasing his/her autonomy, although the Board can remove him/her with two-thirds of the votes. *Finally*, the inclusion of a representative of free customers and firms that own sub-transmission companies should broaden representation and therefore reduce incumbents' incentives to prevent entry.

### **Options for reform**

The option of unbundling retailing from distribution could be considered to encourage a more efficient use of electricity. In this case, distribution cables would be priced and let



separately from energy and power sales. Distribution tariffs would still be regulated, essentially as in the current system, but electricity would be sold by retailers, who would buy it from generators and set contract prices freely. Pricing distribution separately from consumption would allow retailers to design efficient price schedules adapted to consumer preferences. In doing so, the regulation of distribution would also become less burdensome and the risk of rationing/outages would be minimised when energy is in short supply because retailers would have the incentive to find those consumers who are willing to reduce consumption at the lowest cost. The experience of OECD countries is diverse in this area. Whereas in countries such as Canada and the United States there is considerable vertical integration in the industry, other countries (e.g., Netherlands and United Kingdom) have gone a long way in unbundling retailing from distribution.

The liberalisation of retailing would need to be complemented by prudential regulations. This is because all users are connected to the same grid and, in a supply shortage, an outage will occur if nobody reduces consumption. Retailers must have incentives to enforce their contracts and must either contract enough energy and power to meet them or write contracts that encourage users to reduce consumption when there is a shortage. Otherwise, an opportunistic retailer could sell “cheap” electricity and default when a deficit occurs.

There are reasons for not liberalising the spot market. Currently, dispatch is centralised in strict variable-cost merit order (Box 4.4), and generators should not be free to choose plant operation and the price at which they bid. The main reason against liberalisation is that the largest generator, ENDESA, would have ample room to exercise market power. It would withhold reservoir water in periods when the system operates close to capacity and release it when demand is low.<sup>25</sup> In turn, the second-largest generator, GENER, would have incentives to withhold capacity when there is little water available.

The functioning of CDEC can be improved further. This can be achieved by introducing explicit operating rules and procedures to constrain discretion. In addition, while the introduction of new members has the merit of broadening representation, they may also block decisions because each member of CDEC has veto power. Thus, CDEC's voting rules could be reviewed. It is also probably desirable to grant CDEC's greater operational autonomy.

## **Gas**

### **Overview and main issues**

Chile's natural gas market is heavily reliant on imports from Argentina, as discussed above. There are four disjoint natural gas markets (North, Centre, South and the Magellan region). Only the Magellan market is supplied in part by the only domestic producer, the state-owned *Empresa Nacional del Petróleo* (ENAP).<sup>26</sup> The first pipeline connecting Argentina and Chile came on stream in 1996 to serve a single firm, the *Methanex* plant in the Magellan region. The *Gasandes* pipeline, which connects the Neuquén basin in Argentina with central Chile, came on stream in 1997. These were followed in 1999 by two pipelines serving the north of Chile (*Gas Atacama* and *Norandino*) and by the *Gasoducto del Pacífico* pipeline serving the Concepción area in the south of Chile, which entered in operation in 2000. Natural gas is used predominantly for electricity generation and industrial

#### Box 4.4. The electricity generation industry: An overview

The generation market is structured around three prices – spot, node (or regulated) and free – each corresponding to a separate market.

##### The spot market

The sequence in which generators operate is set by CDEC (*Centro de Despacho Económico de Carga*), the Load Dispatch Centre. Given current demand, dispatch is made according to strict merit order after accounting for transmission constraints. The generators do not make bids; dispatch is made according to their marginal operating costs, which are fixed according to technical parameters and fuel costs. The spot price always equals the opportunity cost and changes hourly. Dispatch is mandatory whenever the plant is available and CDEC commands it to start operating. This implies that dispatch is independent of a generator's contracts. Generators that sell more energy than they produce are required to buy the difference in the spot market at the spot price. Each month CDEC settles accounts between generators.

Under normal conditions, the spot price equals the operating cost of the most expensive thermal plant dispatched. By contrast, in all the hydrological scenarios in which the model (below) predicts a shortage, energy transfers among generators are valued at the “outage cost”, which is the average cost to users of a proportional reduction in consumption, estimated from user surveys (which are nevertheless conducted infrequently).<sup>1</sup> Outage costs assume that restrictions are planned and announced well ahead of time so that large consumers can adjust production or install generating capacity and residential users can adjust consumption. The cost of unexpected energy or power cuts is obviously much higher.

##### The regulated market

The spot price is subject to extreme variations over the year and even during shorter periods. When the law was introduced it was thought that such volatility was unacceptable to residential customers and generators. Hence, the price at which distributors sell to residential and other small users was regulated.<sup>2</sup> Moreover, it is mandatory for generators to sell at the regulated price to distributors.

The regulated (node) price is calculated every six months by CNE (*Comisión Nacional de Energía*) and corresponds to the expected marginal cost averaged over the following 24 to 48 months.<sup>3</sup> To fix this price CNE runs a stochastic dynamic programming model which, given a ten-year projection of peak power and energy demand, minimises the expected cost of generation and outage by optimally using water in all reservoirs. This model takes existing plants as given, but optimises entry of future plants over the ten-year horizon. It estimates the probability of future hydrologies using a sample of 40 past hydrologies. The regulated price effectively paid by users must fall within a band centred in average monomic “free” prices (see below). If the price estimated by CNE falls below the lower bound of the band, the regulated price is set equal to the lower bound. Similarly, if it falls above the upper bound, the price is set equal to the upper bound. Until 2004 the width of the band was 10% of the average monomic free price. The law approved in March 2004 (*Ley Corta I*) narrowed it to 5% of the average monomic free price. Finally, in May 2005 (*Ley Corta II*) the width of the band was widened again (see Box 4.3).

The node price remains fixed for 6 months, independently of demand and supply conditions. Nevertheless, there is a mechanism to ration excess energy demand. When a shortage occurs, the regulator issues a rationing decree and regulated consumers are paid the difference between the outage cost and the node price (i.e., around USD 230/MWh for a restriction of 10% or less) for each undeliverable kWh; that is, the energy that would have been consumed at the regulated price had it been available.

#### Box 4.4. The electricity generation industry: An overview (cont.)

##### The “free” market

The “free” customers, those with installed power of more than 500 kW (formerly, 2 MW), have a much simpler pricing regime. These users negotiate energy contracts directly with the generators. While a significant fraction of these contracts are set at prices that reflect supply conditions only in the long run, contracts can be freely renegotiated during a supply restriction. If the spot price of energy exceeds the user’s valuation of energy, the generator and the user are expected to undertake a mutually advantageous renegotiation. Notwithstanding this flexibility, prices have remained fairly stable over time.

1. Surveyed users are asked to estimate the cost of reducing “normal” energy use by 10, 20, and more than 20%. Users are told that these restrictions would be announced months in advance, given that energy (as opposed to power) outages can be predicted.
2. Until 2004, customers were considered small if their connected power was below 2 MW (for example, a small shopping centre). In 2004, the law was amended and the limit was reduced to 500 kW.
3. CNE chooses the exact length of the period. In the SIC system, the expected marginal cost is averaged over the following 48 months (24 months in the SING system).

consumption (Table 4.3). More than one-half of total industrial consumption (one-quarter of total consumption) is accounted for by *Methanex*.

The cuts in gas shipments from Argentina have raised concern about the security of supply. Because most natural gas consumption is backed up (Table 4.4), most users (except residential customers) can switch rapidly to alternative fuels at some additional cost.<sup>27</sup> In electricity generation, which accounts for nearly one-half of consumption of natural gas, it was argued above that the adequate policy response to input volatility would be to introduce flexible tariffs and contract conditions. If distortions in the price system can be corrected, then there is no need for mandatory back-up provisions, except for residential customers, for which back-up is already in place.

Table 4.3. **Daily average natural gas consumption, 2004**  
In millions of m<sup>3</sup> (per cent share in parentheses)

Regions	Electricity generation	Industry	Residential use	Total
Total	11.2 (49.3)	10.8 (47.6)	0.7 (3.1)	22.7 (100.0)
North	4.0 (17.6)	0.8 (3.4)	..	4.8 (21.0)
Centre	7.2 (31.7)	3.0 (13.4)	0.6 (2.9)	10.9 (48.0)
South	..	1.3 (5.8)	0.1 (0.2)	1.4 (6.0)
Magellan	..	5.7 (25.0)	..	5.7 (25.0)

Source: Asociación de Distribuidores de Gas Natural.

##### Policy options

The introduction of import ceilings and origin restrictions should be resisted. Because all imports of natural gas come from Argentina, proposals have been made to cap imports from any given country at 85% of total imports. The requirement was included in *Ley*

**Table 4.4. Natural gas consumption with back-up, 2003 and 2005**

Industrial use, in %

Region	2003	2005
North	100	..
V Region (Centre)	72	87
Santiago Metropolitan Region (Centre)	66	81
South	86	96
Average	75	86

Source: Asociación de Distribuidores de Gas Natural.

*Corta II* but subsequently turned down by Congress. This restriction would fail to enhance the security of supply because gas cannot currently be imported at comparable cost from countries other than Argentina. Similarly, it can be argued that prohibiting further imports from Argentina would do little to minimise the costs of supply restrictions and prevent users from taking advantage of Argentine natural gas reserves and amortising sunk capacity when this crisis is over.

It would be advisable to reform the mechanism used by the Competition Tribunal to regulate the price paid by small consumers. There is a monopoly in natural gas and current regulations allow gas prices to be set freely, but the unit price charged to customers that consume similar amounts must be the same.<sup>28</sup> It has been argued that the price of natural gas paid by residential and industrial customers should be regulated, on the grounds that distributors limit-price alternative fuels, particularly diesel and fuel oil. Switching costs are higher for residential users, and residential prices have so far not been regulated, with the exception of the Magellan region. The Competition Tribunal can instruct the Ministry of the Economy to regulate the price paid by small customers, but only if the concessionaire obtains returns which are at least 5 percentage points above the cost of capital (Law No. 18 856 of 1989). Delegating such a prerogative to the Competition Tribunal is prudent, but the current mechanism has the disadvantage of encouraging over-investment. It would therefore be advisable to reform it.

## **Telecoms**

### **Overview and main issues**

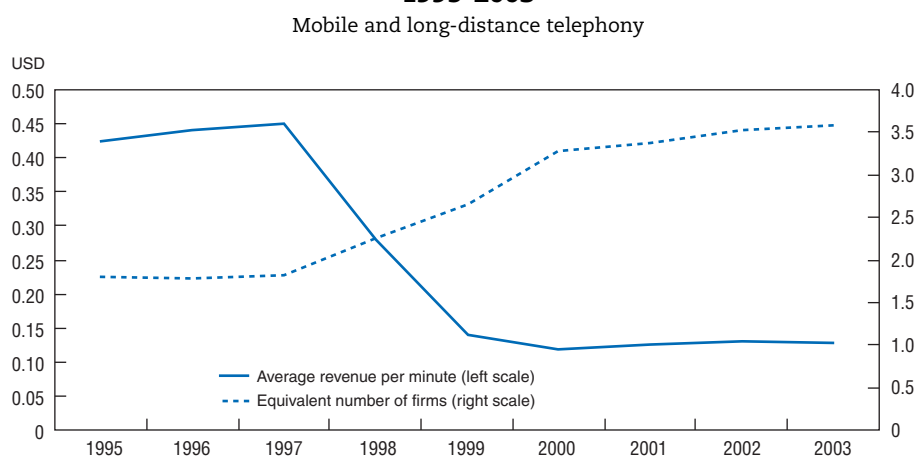
The telecom sector has developed fast in Chile. This is due in part to robust GDP growth during most of the 1990s and the regulatory reforms implemented since the early 1980s, and particularly in the mid-1990s. In October 1994, a long-distance multi-carrier replaced a regulated monopoly.<sup>29</sup> Several firms entered the market upon liberalisation, tariffs plummeted almost instantly and traffic almost doubled in less than one year (Table 4.5). Price competition has been intense; tariffs fell during 1995-99 and have stabilised since then.<sup>30</sup> Tariffs have also fallen significantly in mobile and long-distance telephony since liberalisation, largely facilitated by regulation that has kept switching costs low (Figure 4.3).<sup>31</sup> Tariffs have fallen much less, if at all, in residential and small commercial fixed telephony, despite the fact that entry has been substantial. This is because services are still available from only one operator in many cases, given that entry has been concentrated in high-traffic areas. But even in those areas where two or more

Table 4.5. **Telecoms: Selected indicators, 1980-2004**

	Fixed lines (in millions)	Density (lines per 100 inhabitants)	Mobile phones (in millions)	International long-distance outgoing traffic (in millions of minutes)	Internet connections (in thousands)
1980	0.4	..	..	8.0	..
1985	0.5	..	..	13.4	..
1986	0.6	..	..	16.2	..
1987	0.6	4.7	..	21.2	..
1988	0.6	4.9	..	27.5	..
1989	0.7	5.4	0.0	29.9	..
1990	0.9	6.5	0.0	38.8	..
1991	1.0	7.8	0.0	47.0	..
1992	1.3	9.4	0.1	53.1	..
1993	1.5	11.0	0.1	59.5	..
1994	1.6	11.6	0.1	63.5	..
1995	1.9	13.2	0.2	113.6	..
1996	2.3	15.6	0.3	144.2	..
1997	2.7	18.3	0.4	198.8	62.8
1998	3.0	20.4	1.0	215.0	75.0
1999	3.1	20.3	2.3	210.2	150.0
2000	3.3	21.6	3.4	224.0	586.2
2001	3.5	22.4	5.3	254.9	698.2
2002	3.5	22.1	6.4	273.8	757.8
2003	3.3	20.5	7.5	235.6	836.0
2004	3.3	20.7	9.6	247.5	805.3

Source: SUBTEL.

Figure 4.3. **Average revenue per minute and number of mobile phone operators, 1995-2003**



Source: Based on Galetovic and Sanhueza (2002).

operators are present, entrants have taken as given, or at most limit-priced, the residential tariffs charged by the dominant firm.<sup>32</sup>

As noted in the 2003 Survey, the central regulatory issue in the telecom sector is how to foster competition while simultaneously setting efficient prices for dominant firms.<sup>33</sup> Regulation and industrial organisation have changed considerably in the sector over the last two decades, in part due to continuous technological innovation, which has characterised the industry worldwide, and as a result of pro-competition regulatory

reform. The basic tenets of the law that regulates telecoms in Chile are that no legal monopolies are granted to any operator, technical interconnection is mandatory at regulated access charges, and operators are free to set end-user tariffs unless they are considered “dominant” by the Competition Tribunal. In this case, tariffs are regulated by the Ministry of Public Works, Transport and Telecommunications in conjunction with the Ministry of Economy in periodic reviews according to the efficient-firm standard (discussed above) and based on procedures set out by SUBTEL (*Subsecretaría de Telecomunicaciones*). The most recent tariff review was in 2004. In several rulings the Competition Tribunal has stated that the tariff structure must aim at efficiency and has consistently pressed for unbundling the networks of incumbent operators.<sup>34</sup> The law also regulates service quality.

Regulation has focused on fostering entry. It is believed that, as entrants become strong enough, tariff regulation will no longer be necessary. For example, access charges for mobile-to-mobile and fixed-to-mobile calls are much higher than for mobile-to-fixed calls. This tariff structure has promoted the expansion of mobile telephony. Similarly, the authorities did not escalate access charges to Telefónica CTC’s network in 1999, arguing that, in doing so, it would give the operator an undue advantage in other vertically-related markets, long-distance and mobile telephony. Also, until recently, Telefónica CTC was not allowed to lower tariffs selectively in areas where it faces competition, but had to do so in all areas. This facilitated entry, but softened price competition in service areas with more than one operator to avoid predatory behaviour. It is nevertheless important to note that entry does not necessarily imply more intense price competition. In fact, concentration tends to be higher in equilibrium in markets where price competition is more intense.<sup>35</sup> This is because, if higher margins can be sustained in equilibrium, then more firms can cover their sunk costs. Moreover, the objective of liberalising tariffs after enough firms have entered the market is not necessarily sustainable, as there are density and scale economies in the provision of local telephony (Box 4.5).

The stated aim of tariff regulation has been to set efficient prices. Because telephone networks exhibit density and scale economies with limited traffic-sensitive costs, efficient tariffs will most probably involve cross-subsidies (*i.e.*, the additional revenue generated by a given set of customers is less than the added costs of serving them). For example, in fixed telephony, the authorities have kept fixed connection charges low, combined with higher variable charges. It has been argued that high fixed charges discourage connections (*i.e.*, the demand for connections is more elastic than the demand for traffic). In doing so, in all likelihood users from high-income-and-traffic areas cross-subsidise those in low income-and-traffic areas. While cross-subsidies are not inefficient *per se*, they tend to be vulnerable to cream-skimming by competitors. It is likely that this problem has been present in Chile.

### **Options for reform**

Further empirical analysis is needed on the current price structure to determine the extent and incidence of existing cross-subsidies. This is important for further network unbundling, which, if pursued, should be consistent with the regulation of dominant firms. Because entry continues to be decided on the basis of average costs, unbundled parts of a network should also continue to be priced at average cost, and most cross-subsidies would need to be eliminated. In any case, the aim of tariff and access charge regulation should be allocative efficiency, rather than the pursuit of industrial policy objectives.

### Box 4.5. Telecoms: The technology of a telephone network, and entry and competition

#### The basic technology of a telephone network

The telephone network is made up of three parts: the “local loop”, which connects each subscriber with its local exchange; a “switchboard”, which identifies the called number and establishes the physical channel that carries the conversation; and the “inter-office transport”, which connects each local exchange with all others.

The local loop is made of copper wires which connect each phone with its local exchange (there are also local networks that use coaxial cables normally used to provide cable TV). Each copper wire is dedicated to one user and its average cost does not depend on traffic, but on the “density of users”. Broadly speaking, the higher the density in a given area, the lower the average cost of reaching each user, because fixed investments, such as transmission posts, are spread over more users. Also, the number of copper wires installed equals the number of potential, not actual, users. Therefore, average costs fall with penetration (i.e., the fraction of potential users actually connected).

Switching and inter-office transport are shared by many users and designed to accommodate peak traffic. While investments in switchboard capacity and transmission equipment are, by and large, proportional to traffic, other investments, such as housing, energy back-up and air-conditioning equipment, are subject to indivisibilities. Hence, there are economies of scale in traffic; as a result, average costs fall as traffic increases.

#### Entry and competition

In principle, three types of entry could be considered to foster competition.

*First*, entrants could be forced to use their own network to serve all areas already served by the incumbent. In that case, an entrant whose costs are as high as the incumbent’s cannot exploit cross-subsidies in the tariff structure.<sup>1</sup> But in any case entry would be unlikely because, even if the entrant is more efficient than the incumbent, the existing network is already sunk and, because of network externalities, one user will switch in equilibrium only if most other users also do so. Thus, Chilean policy-makers opted to allow entry by firms who had to build their own network (i.e., facility-based competition), but could choose which areas to serve (i.e., selective entry), subject to mandatory interconnection by the incumbent at regulated access charges.

*Second*, mandatory interconnection at regulated access charges solves the problem caused by network externalities because users who switch to an entrant can still access all subscribers. Selective entry makes small-scale entry feasible because entrants can target those zones where traffic and densities are large enough, leaving to the incumbent those areas where traffic and densities are low. This reduces the diseconomies of scale arising when the same firm builds two local loops that serve disjoint areas. But selective entry creates two problems.

- *First*, it is duplicative, as each local loop is subject to density economies. Because the local loop comprises a significant part of the cost of a network, it is unlikely that facility-based competition can ever converge to a competitive market with tariffs equal to marginal cost; density economies imply that all firms would lose money.<sup>2</sup> Hence, price competition must be weakened if more than one firm is sustainable.

**Box 4.5. Telecoms: The technology of a telephone network, and entry and competition (cont.)**

- *Second*, long-run average cost (Ramsey) pricing may be inconsistent with self-financing if the dominant firm faces the threat of selective entry. The problem is that entry decisions depend on the average costs of serving target areas. Thus, a selective entrant will choose markets where prices are higher than the average costs of service. But then the dominant firm will not cover its costs in areas where Ramsey prices are fixed below average costs. The practical implication is that the finer selective entry is allowed to be, the closer must be the tariff structure to average cost of each part of the network.<sup>3</sup>

*Third*, the incumbent's network can be unbundled (i.e., entrants can pay to separately use the local loop, inter-office transport, and so on). Compared with facility-based competition, unbundling avoids the duplication of local loops and facilitates entry. To mitigate the problem of cream-skimming, which may be exacerbated by unbundling, prices must be set at provision cost and the unbundled firm must be granted enough price flexibility to operate in a more competitive environment.

1. See Baumol et al. (1977), for more information.
2. Whether some competition is better than only one regulated firm is an empirical question. It depends on the trade off between lost density economies and smaller information rents of the regulated firm. See Gasmi et al. (2002), for more information.
3. Braeutigam (1979) shows that Ramsey prices are still optimal if the dominant firm is subject to competition, in the sense that optimal prices satisfy the same first-order conditions. The point made by Faulhaber (1975), however, is that these Ramsey prices may be vulnerable to selective entry and thus unsustainable.

Price competition should probably be enhanced in areas when there is more than one service provider. In this regard, the decision made by the Competition Tribunal in 2003 to allow dominant operators to offer alternative tariffs is a step in the right direction, while being mindful of the risk of predatory price competition. The access charges for dominant firms were raised in the 2004 tariff review, resulting in a more symmetrical regulation of access charges.

## Infrastructure concessions

### Overview and main issues

Congress passed a law in 1991 allowing the government to carry out concessions for most public works, including roads, ports and airports. Concessions are carried out predominantly through build-operate-and-transfer (BOT) arrangements, where a concessionaire finances, builds, operates and maintains the infrastructure facility. In exchange, tolls are collected for a fixed length of time, and the infrastructure facility reverts to the government when the concession contract expires. Concessions are granted in competitive auctions open to any participant, national or foreign, and the duration of contracts is usually between 15 and 30 years. Moreover, most contracts include minimum revenue guarantees by the government in the event that toll proceeds fall short of an agreed amount. By the end of 2002, the most important highways, ports and airports had been franchised, with total investment worth around USD 5 billion.

The overall assessment of the concession programme is by and large positive.<sup>36</sup> In the early 1990s, Chile had a large infrastructure deficit in highways, airports, ports and roads and, as a result, rates of return, both social and private, were high.<sup>37</sup> There is widespread



agreement that a substantial part of the infrastructure deficit would not have been reduced over the past decade, concomitantly with the strengthening of public finances (Chapter 2), without these public-private partnerships.<sup>38</sup> Cost-benefit analysis must be the overriding criterion for selecting the projects to be eligible for government guarantees. Governance could be improved to deal with the following issues:

- The concession programme lacks an external regulatory framework. Concessions are designed (including the setting of tolls) and carried out, projects are implemented and monitored, and contracts are renegotiated under the authority of the Ministry of Transport, Telecommunications and Public Works (MOP). Each project is designed independently and conditions are contract-specific. This creates some tension between the pressure for performance, measured in terms of value of concessions tendered, and the enforcement of contracts.<sup>39</sup> The Ministry of Finance evaluates the future budget impact of guarantees, as well as their contingent liabilities. It is unclear, however, whether this has been enough to enforce good practices.
- Chile has had a social evaluation programme for government-financed projects for more than three decades. This evaluation, which is carried out by the Ministry of Planning, ranks projects according to their estimated social returns. But “complementary

#### Box 4.6. Chapter 4: Summary of the main recommendations

##### Cross-sectoral issues

- Settle methodological issues prior to tariff reviews, making regulation a continuous process between tariff reviews.
- Strengthen the regulatory agencies by building a professional career stream for them within the civil service.
- Set up expert panels for conflict resolution in the areas of telecoms and water, following the example of the electricity sector.

##### Network industries: energy (electricity and gas) and telecoms

- In electricity, consider the option of unbundling retailing from distribution and continue to improve the functioning of CDEC by introducing explicit operating rules and procedures, and possibly granting it greater operational autonomy.
- In natural gas, avoid the introduction of import ceilings and origin restrictions to ensure security of supply.
- In telecoms, continue to boost price competition in areas with multiple providers. Conduct further analysis on the current price structure to determine the extent and incidence of existing cross-subsidies.

##### Infrastructure

- Strengthen the cost-benefit analysis for selecting infrastructure projects eligible for government guarantees.
- Separate the planning, execution and regulatory stages of infrastructure concessions and assign these functions to different agencies. Set up an oversight body, preferably independent from government, in charge of evaluating projects and monitoring compliance with contractual covenants.
- Make information about the terms of contracts public, preferably in a regular report to be submitted to the legislature.

contracts” can be negotiated outside the regular screening process. This makes it difficult for policymakers to assess the overall social returns of projects and, therefore, their relative merits when awarding government guarantees. Also, contract renegotiation and ensuing compensations are not published. MOP may face disincentives for renegotiating contracts for fear of exposing weaknesses in project evaluation.<sup>40</sup> But many highway projects have been renegotiated during construction, and the conditions under which these contracts have been renegotiated are not public.<sup>41</sup>

### Options for reform

Public-private partnerships should be restricted to projects with high social returns. When private returns are high, the infrastructure project should be carried out privately, with no need for government guarantees. As Chile’s infrastructure deficit is closing, social rates of return on new investments are likely to decline, calling for increasingly more judicious project evaluation and enhanced governance to introduce independent checks and balances and safeguard the Treasury from undue exposure to contingent liabilities. In particular:

- The planning, execution and regulatory stages of infrastructure concessions should be unbundled and assigned to different agencies. These agencies should in turn report to an oversight body, preferably independent from government, which should also be in charge of evaluating projects and monitoring compliance with contractual covenants. Chile’s experience with independent expert panels in support of fiscal policymaking, discussed in Chapter 2, could be extended to the assessment of contingent liabilities associated with government guarantees awarded to infrastructure projects. This would be particularly welcome when assessing social rates of return, which are notoriously difficult to estimate, and consequently selecting projects eligible for government guarantees. In general, government guarantees should only be granted if there is a discrepancy between social and private returns associated with projects that are not privately profitable. If a project is privately profitable, even if risky, it should not be eligible for a subsidy or guarantee. International experience suggests that the public interest tends to be better served, and transparency is enhanced, when social welfare computations are carried out by an independent agency.
- Existing guarantees should be incorporated into the normal budgetary process and oversight procedures. This should be done in three steps: *First*, standard accounting principles should be used to evaluate the cost of guarantees to the budget. The estimation of contingencies is already reported in the budget law and the regular public debt management reports issued by the Ministry of Finance, which is a step in the right direction, but could be strengthened by requiring in each budget law publication of information on the value of concessions awarded and the guarantees exercised in the reference period. *Second*, information about the terms of contracts should be made public, preferably in a regular report to be submitted to the legislature. *Third*, guarantees exercised in a given reference period should be paid out of the current budget.

### Notes

1. Tariffs are reviewed according to the following sequential procedure: *first*, the methodology that will be used to model the efficient firm and calculate tariffs is elaborated, coupled with a cost study, which includes a preliminary methodology, an exchange of views between the regulator and the regulated firm, and the resolution of disputes, should they arise; and, *second*, tariffs are set.

- Tariff reviews take between six months and one year. See Butelmann and Drexler (2003), and Galetovic and Sanhueza (2002), for more information.
2. See, for example, Gómez-Lobo and Vargas (2001), Butelmann and Drexler (2003) and Gómez-Lobo (2005), for more information. This is particularly demanding in the case of water because the extraction technologies vary considerably across the regions. Out of 49 water companies, 18 are controlled by the private sector and supply about 95% of consumers. Only four of these 18 companies (about 4% of the clients) are totally private, without any state participation.
  3. This is also the case of methodologies to calculate key variables. In the case of telecoms, the cost-of-capital methodology presented by the regulated firms and the regulator differ markedly, and so do the point estimates.
  4. Legislation requires that administrative acts be made public. Nevertheless, access to technical studies is reported to be difficult because they are not kept in a public repository, but is improving.
  5. See Jadresic *et al.* (2001), for a description of the internal organisation of different regulatory agencies.
  6. For example, the telecom regulator is an undersecretary at the Minister of Transport, Telecommunications and Public Works (MOP) and is overseen by the Minister of Economy. But in practice, regulation is delegated to MOP's Undersecretary of Telecommunications. The electricity regulator is also an undersecretary, but reports to a council of ministers. The water regulator is a superintendency reporting directly to the President. For more information on the water sector, see Bitran and Arellano (2005).
  7. This problem has been mitigated in the case of the competition authorities with the reforms leading to the creation of the Competition Tribunal (*Tribunal de Defensa de la Libre Competencia*) in November 2003, with a specific career and remuneration schedules for its staff and fixed-term, renewable appointments for its members. See OECD (2004, 2005a), for more information.
  8. For example, it is generally agreed that the draft electricity laws submitted to Congress over the last couple of years (*Ley Corta I* and *Ley Corta II*) were improved significantly during the legislative discussion.
  9. In the case of water, an expert committee made up of three members (two appointed by the regulator, of which one is chosen from a list of names agreed with the utility company, and a third expert appointed by the utility company) is in charge of conflict resolution.
  10. The Competition Tribunal appoints the members of the panel and, in principle, care must be exercised when deciding on the composition of the panel between members appointed by the regulator, the government (if any) and the industry, so as to avoid capture by one of the interested parties.
  11. The Minister of Economy has the right to veto a resolution of the panel within ten days after it is issued. So far this prerogative has not been exercised.
  12. The Argentine government considered the 1995 protocol for gas exports to Chile void when cutting supply in 2004 because it had not been ratified by Congress. Supply restrictions were lifted in part during July-November 2004. The data underestimates the economic magnitude of the supply cuts in March-April 2005, because Chilean generators serving central Chile have been able to secure supply after agreeing with the Argentine authorities to generate electricity in Argentina with coal and fuel oil.
  13. Chile's electricity system is divided into four non-connected regional systems: Central Interconnected System (SIC), Interconnected System of the *Norte Grande* (SING), Aysén system and Magallanes.
  14. Total consumption of energy in 2004 was about 34 000 GWh. On average, about 24 000 GWh (70% of energy consumed) can be generated by hydro-power. But the share of hydro-power can climb to almost 100% if the hydrology is very wet (as in 1972) or fall to about 35% (11 000 GWh) in a very dry year, such as 1968 or 1998. In other words, in a very dry year, 13 000 GWh (more than one-half of hydro-energy normally available) is lost. In comparison, if gas imports were to be cut entirely for one year, it would result in a shortfall of about 9 000 GWh. In practice, gas cuts were much lower during 2004, at around 2 000 GWh.
  15. See also Pollitt (2004), for more discussion and background information.
  16. See Fischer and Galetovic (2003), for more discussion.
  17. For example, Benavente *et al.* (2005) estimate that, if the compensation mechanism is maintained for nine months (the usual duration of a drought in central Chile), residential consumption would

- fall by about 12%. By contrast, during the 1998-99 drought, the overall deficit was only 3%. Because generators have to compensate each kWh at the outage cost, such a large reduction will probably mean bankruptcy for those in deficit. Not surprisingly, generators have fought vigorously in court against paying compensation. The result is that in all likelihood a deficit will lead to outages, as in 1998-99. See also Fierro and Serra (1997), for more information.
18. For example, the node price fell even before imports of Argentine gas began in 1997. If the supply of Argentine gas resumes without interruption, then the node price would fall, discouraging investment. New coal or LNG-run plants would come on stream in 2009 at the earliest, and until 2008 the probability of a deficit is increasing and without precedent in the history of the private electricity sector.
  19. This is because the distribution company could adjust the access tariff to render a generator's offer uncompetitive. In fact, so far only once did a generator win a contract to serve a free customer located within the service area of a distribution company, the state-owned Santiago Metro, owing predominantly to a political decision by the government. In the SIC system, generators have contracts with about 60 free customers.
  20. There is also a per kWh surcharge during the winter months, which is paid by customers consuming more than 200 kWh. The surcharge affects no more than 10% of residential consumers.
  21. Galetovic *et al.* (2004) estimate that, at the current level of residential consumption, the welfare loss is in the order of USD 50 million per year.
  22. Galetovic *et al.* (2004) show that the cost of supplying residential customers could be cut by about USD 2/MWh by increasing their load factor (*i.e.*, the ratio of peak power consumption to average power consumption; a ratio of one implies that the customer's load is constant all the time) from the current 70% to the system average, 74%.
  23. Montero and Rudnick (2001) estimate that, if energy rates reflected their current opportunity cost, generation capacity could be cut by at least 20%, based on the elasticity of residential energy demand estimated by Benavente *et al.* (2005).
  24. CDEC was created in 1985 as an association of generators with more than 2% of installed capacity. In 1997 transmission companies with at least 100 km of lines were included. *Ley Corta II* extended membership to firms that own sub-transmission installations (mainly distributors) and a representative of free customers. Until 1998 CDEC had been ruled by a Board of Representatives of each company and the operation of the system was rotated among them. In 1998 generators created a separate Operations Direction, although its operational autonomy is limited. See Rudnick (2005), for more information.
  25. See Arellano (2004a, 2004b), for estimates of consumer surplus and average welfare in the event of liberalisation of the spot market. Because the supply curve of generators, other than ENDESA, is inelastic when the system operates at close to capacity, the residual demand curve confronted by ENDESA at those hours is inelastic, creating an incentive to withhold water.
  26. See Balmaceda and Serra (2005), for more information.
  27. Back-up is provided by (in order of importance): diesel, fuel oil, LNG, coal, coke gas and kerosene.
  28. Decree No. 263 of 1995. See Balmaceda and Serra (2005), for more information.
  29. See OECD (2005b), for more descriptive information.
  30. For example, calls to the United States during business hours are significantly cheaper than those estimated by Fischer and Serra (2002) had tariffs remained regulated.
  31. For example, each long-distance carrier has been accessible through a two-digit code system since the early stages of liberalisation and the competition authorities made it illegal for firms to block direct access to competitors in exchange for more favourable rates. This kept switching costs low, favouring price competition. In mobile telephony, prices plummeted when the "calling party pays" system and pre-paid phones were introduced in 1999. Pre-paid phones can be discarded and are sold through regular retailers. Switching costs are therefore lower and price competition, more intense. More recently, the Competition Tribunal has made it illegal for mobile phone operators to code-block handsets to prevent use in competitor networks (Resolution No. 2 of 2005).
  32. Telefónica CTC, the former government-controlled telecom monopoly, is still the dominant firm in Chile. Nevertheless, its share in total fixed lines fell from 94% in 1990 to 73.2% in 2003. Cable companies (VTR and Metropolis) have taken advantage of economies of scope to serve residential customers, and Entel Phone has targeted the commercial market. See Fischer and Serra (2002), for more information.

33. See Jadresic (2002), for further discussion.
34. For example, in Resolution No. 515 of 1998 the Competition Tribunal stated that when setting tariffs, SUBTEL should also unbundle the services offered by dominant firms as much as technically possible. More recently, in Resolution No. 2 of 2005, the Tribunal recommended that SUBTEL force all mobile phone operators to sell capacity to virtual mobile operators.
35. See Sutton (1991), for further discussion.
36. See Engel et al. (2000, 2003) and Gómez-Lobo and Hinojosa (2000), for comprehensive overviews.
37. For example, Echenique (2005) estimates the rate of return of the urban highway concessions in Santiago to be of the order of 70%.
38. Because under BOT a private concessionaire finances and operates the infrastructure in exchange for tolls, it is often claimed that BOT contracts deliver the same efficiency gains as privatisation. It is argued that: *first*, a firm that is responsible for construction and maintenance should have the right incentives to invest in quality; *second*, private firms are supposedly better managers than governments; *third*, BOT contracts might be desirable on distributional grounds, since cost-based tolls might be easier to justify politically when infrastructure providers are private; and, *finally*, in contrast to the traditional approach, under BOT only privately profitable projects are built because the market mechanism screens projects. Nevertheless, BOTs may not encourage allocative efficiency when the franchise-holder's budget constraint is soft.
39. For example, a report issued by the National Controller in October of 2002 concludes that MOP relies solely on traffic measurements made by the concessionaire, instead of independent measurements. This is worrisome, since government guarantees are triggered by low traffic flows, and franchise-holders have incentives to underreport traffic.
40. Evidence is essentially anecdotal. For example, after signing the concession contract for Route 78, which connects Santiago to the port city of San Antonio, MOP required additional works that were not included in the original contract. The concessionaire asked for compensation for the additional works and MOP raised the toll by 18.1% during five years. No further explanation was given, the agreement was made public after it was signed, and the calculations that defined the compensation were not made public. See Paredes and Sanchez (2004), for more information.
41. Twelve out of the 16 highway projects awarded by 1998 had been renegotiated by May 2002. There were 31 modifications to the original contracts, with total value of USD 0.5 billion. These projects were valued at USD 3.4 billion, that is, there was an average cost increase of about 15%. Additional construction work or early completion of sections of the highways were repaid with extensions of the concession length, direct payments from MOP, higher tolls, early operation of toll booths and reductions in other construction work. There was no external supervision to ensure that the renegotiation process was fair.

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## Chapter 5

# Making better use of labour resources

*To sustain a high rate of GDP growth over the medium term, Chile needs to improve the functioning of its labour market. This chapter discusses options for reform in this area. The 2003 Survey found that Chile had greater potential for increasing labour supply than most OECD economies, having a relatively young population and low employment/population ratios for women and youths. An increase in labour supply could be achieved by relaxing restrictions on the duration of temporary contracts and the allocation of working time for full-time workers, as well as by improving options for childcare and pre-school education. Lower productivity accounts for most of Chile's income gap relative to the OECD area. To bridge this gap, human capital accumulation could be encouraged for those already in the labour market by improving the efficiency of labour training at the enterprise level, in addition to continuing to raise the quality of formal education.*



## The potential for raising labour utilisation

### Trends in labour force participation

The job market is improving gradually following the 1998-2003 slowdown. The closing of the output gap has led to somewhat stronger job growth since the second half of 2004, notably in the service sector. This has encouraged a rise in female labour force participation that has mitigated the impact of the recovery on unemployment, which only recently began to fall. Nevertheless, female participation rates remain moderate, even by regional standards, and are particularly low for low-income groups; for prime-age females (aged 25-54 years), it has only now reached 50% (Table 5.1).<sup>1</sup> This probably reflects a combination of demand and supply constraints: some women may have given up searching for a job because they find it difficult to find work, while others may consider available jobs unattractive. There are few part-time jobs, which can be attributed at least in part to obstacles to flexible working-time arrangements but also because government subsidies for childcare and pre-school education remain limited, as discussed in the 2003 Survey, despite an increase in recent years.

Table 5.1. **Labour force participation and employment/unemployment rates by age and gender, 1997-2004**

Annual averages, in %

Age groups	Labour force participation rate				Employment rate				Unemployment rate			
	1997	2001	2003	2004	1997	2001	2003	2004	1997	2001	2003	2004
<b>Total</b>												
15-24	37.2	32.4	31.6	31.8	31.7	25.7	24.9	25.2	14.8	21.0	21.1	20.8
25-54	69.8	70.1	70.9	71.8	66.4	64.6	65.8	66.3	4.8	7.8	7.2	7.6
55-64	48.1	50.0	51.4	52.3	46.5	47.6	49.1	50.0	3.1	4.9	4.5	4.3
65+	15.9	13.8	14.1	14.3	15.6	13.6	13.8	14.0	1.1	1.6	1.7	1.6
15-64	59.0	58.2	58.6	59.0	55.3	52.8	53.5	53.6	6.3	9.4	8.7	9.1
15+	54.2	52.9	52.9	53.2	50.9	48.1	48.4	48.5	6.1	9.1	8.5	8.8
<b>Males</b>												
15-24	47.1	41.5	39.7	39.2	41.1	33.3	32.1	31.9	12.9	19.8	19.1	18.7
25-54	94.9	94.2	93.9	93.7	90.9	87.0	87.6	87.3	4.3	7.7	6.7	6.9
55-64	74.3	76.1	75.9	76.7	71.7	71.8	72.3	73.1	3.6	5.7	4.8	4.7
65+	27.4	23.9	23.9	23.6	27.0	23.4	23.4	23.2	1.3	2.0	2.1	1.7
15-64	80.0	78.4	77.6	77.0	75.6	71.2	71.3	70.7	5.5	9.1	8.1	8.2
15+	74.7	72.5	71.5	70.7	70.7	66.1	65.8	65.1	5.4	8.9	7.9	7.9
<b>Females</b>												
15-24	27.1	22.8	23.0	24.0	22.1	17.5	17.3	18.1	18.4	23.2	24.9	24.6
25-54	45.5	46.7	48.5	50.6	42.8	42.9	44.7	46.0	5.9	8.2	7.9	9.0
55-64	23.7	25.8	28.0	29.4	23.3	25.2	27.0	28.5	1.9	2.5	3.7	3.3
65+	6.3	5.9	6.4	6.8	6.3	5.9	6.3	6.7	0.3	0.6	0.5	1.5
15-64	38.4	38.3	39.7	41.1	35.4	34.5	35.8	36.7	7.8	9.9	9.9	10.7
15+	34.6	34.1	35.1	36.3	31.9	30.8	31.7	32.5	7.7	9.7	9.7	10.5

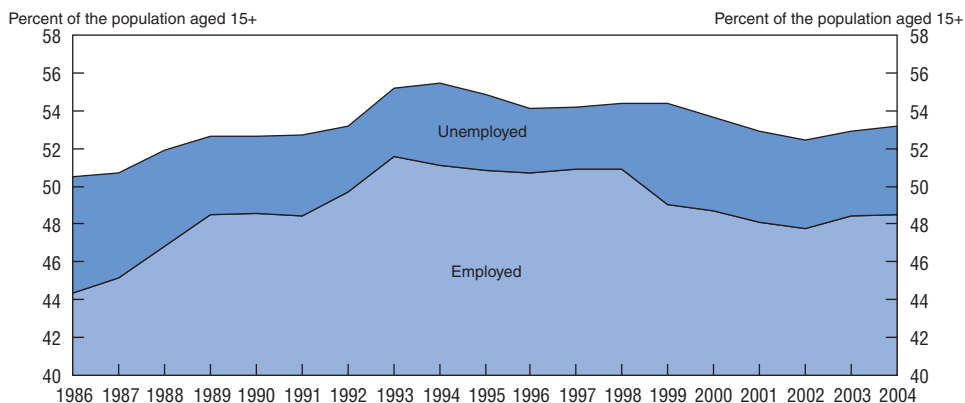
Source: INE, Labour Force Surveys (ENE).

Chile's favourable demography facilitates a rapid increase in labour supply. This is important because, as discussed in Chapter 1, lower labour utilisation rates account for a considerable share of Chile's income gap with respect to the OECD area. The 2003 *Survey* found that Chile had greater potential for increasing labour supply than most OECD economies, having a relatively young population and low employment/population ratios for females and youths.<sup>2</sup> Population ageing is under way, but its negative effect on potential labour supply will be moderate over the near future. Life expectancy at birth was estimated at 76.5 years in 2004, or marginally below the OECD average, while the total fertility rate declined from 2.4 children per woman in 2000 to 2.1 in 2004 – the replacement level. As a result, the working-age population will continue to rise, albeit at a declining rate from the next decade. These trends are in line with those of regional comparators, including the Southern Cone countries and Mexico.

Labour supply can still grow on the back of considerable labour market slack. This includes not only the unemployed, as defined in labour force surveys, but also many “latent” job seekers. When employment increased in the late 1980s and early 1990s, many new job seekers were attracted to the labour market and unemployment declined by much less than expected (Figure 5.1). Similarly, after the mid-1990s, both the employment and the labour force participation rates fell. Had many of those counted as inactive been more eager to seek jobs, the unemployment rate might have been substantially higher at end-2004 than the actual 9% of the labour force (5% of the adult population). A closer scrutiny of the period 1997-2004 shows a declining employment rate especially for young males (aged 15-24 years).<sup>3</sup> The corresponding rates for young females and prime-age males (aged 25-54 years) declined less, and stabilised from 1999, while positive trends were recorded for females in the prime age and for both genders in the older working-age cohort (55-64 years of age).

Robust job growth is a powerful means of reducing poverty and improving the income distribution, which the authorities place among their main policy challenges. It is also essential for the financing of social protection, as discussed in Chapter 2. It is to a large extent for these reasons that OECD governments have increasingly turned their attention to the employment rate as a key policy target, over and above the narrower goal of reducing

Figure 5.1. **Trends in employment and unemployment rates, 1986-2004**  
Annual averages<sup>1</sup>

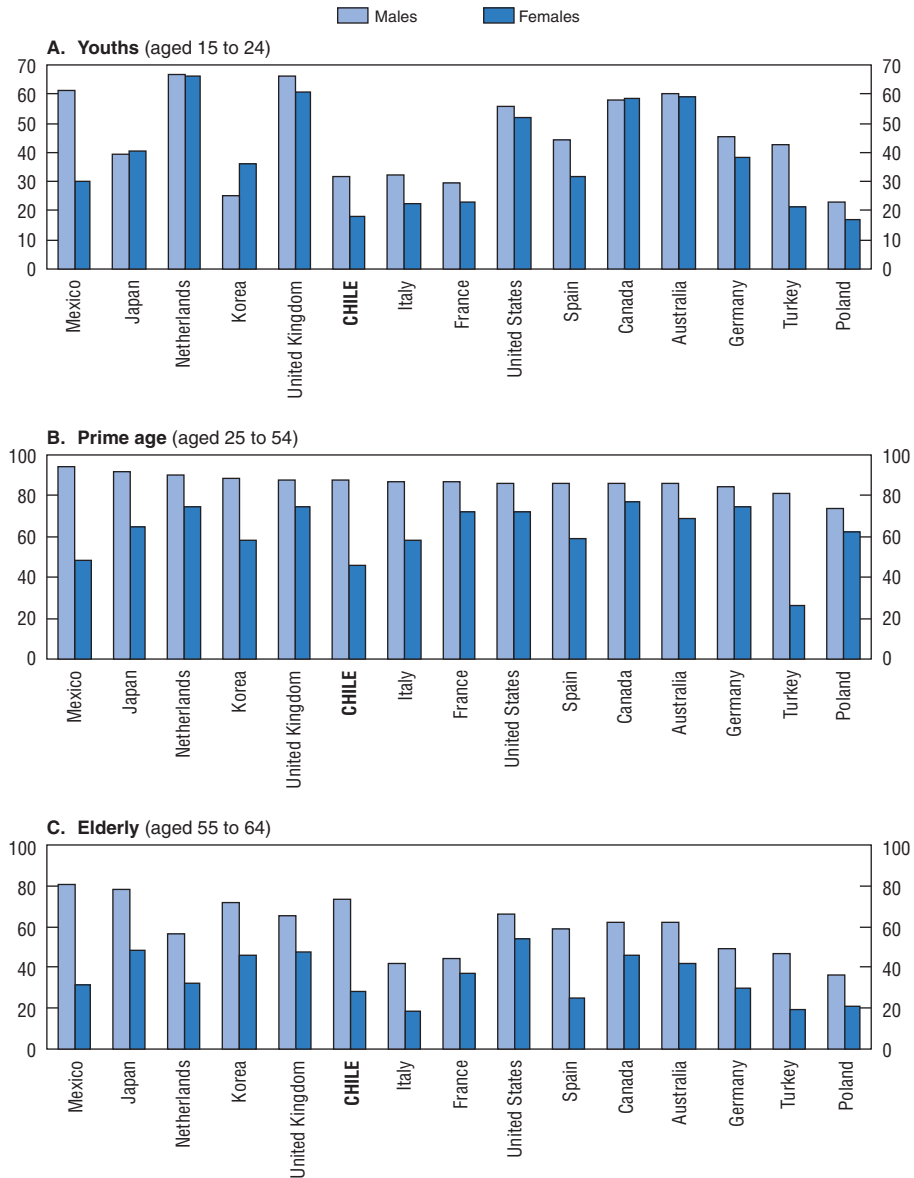


1. The employment and unemployment rates are defined in percentage of the adult population, so that the labour force participation rate is the sum of the employment and unemployment rates.

Source: INE, Labour Force Surveys (ENE).

Figure 5.2. **Employment/population ratios by age and gender: Chile and OECD countries, 2004**

Countries ranked by the employment/population ratios for prime-age males



Source: OECD Labour Force database and INE.

unemployment (Figure 5.2). The European Union's "Lisbon Strategy" of 2000, for example, sets as a target that 70% of the population aged 15-64 years should be employed by 2010. While some EU countries now seem unlikely to meet this target, others already exceed it. If Chile – with its employment/population rate currently at 54% – were to adopt the same target, it would need to create over 1.5 million additional jobs by 2010. In addition, the entry of large young cohorts into the labour market over the next decades will severely test the economy's capacity to create jobs: the age distribution of Chile's population suggests that youths born around 1990 are more numerous than any other age group, and over twice as numerous as the older cohorts now approaching retirement.

### **Labour market segmentation**

Labour market segmentation reduces the scope for raising utilisation in the formal sector. Like many other low and medium-income economies, Chile appears to have a “dual” labour market. This suggests that job openings in the regulated formal economy are in short supply and that there is a large informal sector. As discussed in the 2003 Survey, labour market segmentation also tends to blunt and distort competition and to undermine the incentives to improve skills, making it difficult to reduce Chile’s comparatively skewed income distribution (Box 5.1).<sup>4</sup>

International experience shows that rigid employment protection legislation (EPL) can discourage formal employment, contributing to labour market segmentation. Overall, EPL is not very restrictive in Chile; there are no special safeguards against large-scale (collective) dismissals, for example, in contrast to most OECD countries. But a few EPL provisions are unusually stringent, including a limitation on the duration of *fixed-term contracts* to one year and the level of *severance pay* on termination of indefinite contracts.<sup>5</sup> The Ministry of Labour’s 2002 Labour Survey (ENCLA), covering formal enterprises with at least 5 workers, found that only 13% of all formal employees had jobs defined as temporary.<sup>6</sup> The proportion of workers with *non-standard* (i.e., fixed-term or specific-task) contracts was somewhat higher, at 23% in 2004 (according to ENCLA), up from 17% in 1999. While fixed-term contracts are found in most sectors, specific-task contracts are

#### **Box 5.1. Informality and the structure of the labour market**

There is considerable labour market informality in Chile. Employees without labour contracts accounted for nearly one-quarter of dependent employment in 2003 (17% of total employment), while over one-third of the employed of all categories did not contribute to social insurance. The situation has not improved in recent years. Most own-account workers should also probably be regarded as informal.

Available statistics cannot fully capture the diversity of the job market. Possible indicators of the “quality” of employment, such as pay, contract type and social insurance status, often seem to vary as much within as between common statistical categories of employment. A few aggregate indicators about Chile’s employment structure are noteworthy:

- The share of agriculture in employment, at 13%, is on a par with other middle-income developing countries, but higher than in almost all OECD economies. Within the primary sector, self-employed farmers and family helpers account for the bulk of employment in parts of southern Chile (VIII-XI Regions), while elsewhere, especially in central Chile, the share of dependent employment in farming tends to be higher.
- Most of the net increase in employment over the past decades has occurred in the service sector, which accounted for nearly two-thirds of total employment in 2004. Industrial employment declined substantially as a result of economic restructuring in the late 1990s but recovered after 2000, stabilising at about 16% of total employment.
- Self-employment is widespread in agriculture and services. Non-agricultural self-employment accounts for about one-quarter of total employment – a high figure by OECD standards – though lower than, for example, in Mexico and Turkey. Most self-employed are own-account workers, who are likely to employ only relatives or domestic workers, while only about one in ten has been classified as an “employer”.

concentrated, as in many countries, in sectors where job conditions are intrinsically unstable, especially agriculture and construction.

Employers who find EPL too rigid can often, without breaking the law, engage workers who are “dispatched” by other employers (*Trabajadores suministrados*) or resort to subcontracting. Dispatching accounted for around 5% of employment in enterprises covered by the Labour Survey (ENCLA) in 1999 and 7.3% in 2002, and is a relatively recent phenomenon. This is in addition to the practice of subcontracting, common in Chile as in OECD countries.<sup>7</sup> Much of subcontracting relates to legal services, security, cleaning, marketing and catering, which tend to be provided by specialised firms. But ENCLA shows that some 20% of subcontracting actually concerns client-enterprises’ own core activities, suggesting that firms avoid recruiting even for those functions.<sup>8</sup> Taken together, the rules for temporary contracts, subcontracting and dispatching allow for more flexible hiring than the standard indefinite-duration contracts. Nevertheless, the total number of employees with such temporary arrangements in the formal sector is still seemingly not higher than the number of *informal* employees, which has been estimated at 25% of all employees.

Labour turnover at enterprise level in the formal sector – measured by hirings and separations – is not out of line with the situation in many OECD countries.<sup>9</sup> Judging from information available from the Labour Survey (ENCLA), 11% of the indefinite contracts in force in 2002 had been signed in the previous year, down from 17% in 1999.<sup>10</sup> Taking into account all types of contract, labour turnover may have declined even more, although it must be recognised that turnover is affected by the business cycle. While there are no comprehensive data, the total turnover rate was under 30% in almost four-fifths of the enterprises surveyed by ENCLA in 2002. Just over one-half of the reported separations concerned indefinite contracts, and these were terminated about as often by employers (dismissals) as by workers (quits). The use of temporary contracts has tended to increase at the same time as turnover has declined for both temporary and indefinite contracts.

### **Restrictions on working time**

Statutory maximum working time, which corresponds to practice in many enterprises, was reduced from 48 to 45 hours per week at the beginning of 2005. The 2002 Labour Survey (ENCLA) of formal employees reported an actual average working week of 46.1 hours, with relatively small variations across the main sectors.<sup>11</sup> According to the 2004 Labour Force Survey (ENE), the average effective working time for all formal and informal employees was 46 hours for males and 42 hours for females (Table 5.2). Only 11% of the female employees and 5% of males worked under 30 hours per week. Own-account workers have much more variable working time, especially in non-agricultural sectors, and somewhat shorter average working time than employees. Both part-time work and very long working times are common among the self-employed and some salaried workers. Part-time own-account workers appear to include a significant group with very low incomes, suggesting a casual or marginal participation in the economy.

Existing rules provide limited room for allocating regular working time, which cannot exceed 10 hours per day, posing an obstacle to better labour utilisation. Overtime is capped at 2 hours per working day, and allowed only on a temporary basis and when deemed necessary for the enterprise, with a mandatory additional compensation of 50% of the hourly wage. Sunday work is excluded in principle, but there are exceptions and some recent increase has been noted.<sup>12</sup> Enterprises can introduce shorter “ordinary” working weeks than the legal maximum, but this practice is not common. The legislation does not discourage

Table 5.2. **Effective working time by gender and job status, 2004**Distribution of employed persons, in %<sup>1</sup>

	Weekly working hours				Hours per week, average
	1-29	30-43	44-59	60+	
Males					
Employees	5.3	9.8	80.0	5.0	45.7
Own account: non-agricultural	25.0	29.1	29.9	16.0	38.8
Females					
Employees	10.7	15.2	71.7	2.4	42.0
Own account: non-agricultural	39.0	28.0	19.7	13.4	33.7

1. Excludes employers and unpaid household workers.

Source: INE, Labour Force Survey (ENE).

part-time arrangements in individual employment contracts, except that these are capped at two-thirds of the enterprise's ordinary working time (thus, usually up to 30 hours per week).<sup>13</sup> Otherwise, the legislation grants practically identical rights as to full-time workers.

### Options for reform

Greater flexibility is needed for the allocation of working time. Chile's labour market for salaried jobs, formal and informal, displays remarkable conformity in this regard. Part-time work is important for a significant group of female employees, but less so than in most OECD countries. It is unclear to what extent this can be attributed to the regulatory framework; in practice, there is very little negotiation between employers and employees on matters other than remuneration. But several changes in EPL would appear justified in order to give more room for enterprises and workers to negotiate practical solutions. Some modification of regulations on full-time work might also be useful to clarify that working time can be reduced by any number of hours, and not necessarily by as much as one-third, a limit that currently triggers some special provisions. Concerning own-account workers, by contrast, many of those working part-time may do so involuntarily, being in fact under-employed and in need of better jobs.

Reform of legislation on labour dispatching and subcontracting would be welcome. In the case of labour dispatching, based on current practice, client enterprises are responsible for work supervision, while the dispatching firm retains a legal role as employer. Proposed legislation to clarify these responsibilities, which has yet to be introduced, would be important to foster an orderly use of this flexible form of employment. At the same time, strengthening the legal framework for subcontracting could encourage a more widespread use of flexible labour contracts.

## The potential for boosting labour productivity

### Education attainment and labour income

Educational attainment – a key determinant of labour productivity – has improved over time. According to the 2002 census, Chile's population aged 25-64 years had on average less than 10 years of schooling, compared with an OECD average of nearly 12 years.<sup>14</sup> Almost 70% of those employed in Chile in 2004 had at least 9 years of schooling; the proportion was higher than average for employees (except domestic workers) but

**Table 5.3. Distribution of employment by job status and education attainment, 2004**

In %

	Years of education		
	0-8	9-12	13+
All workers	30.1	44.6	25.2
<i>By job status</i>			
Employers	14.0	34.7	51.3
Employees (non-domestic)	22.9	47.1	30.1
Unpaid family workers	40.4	46.8	12.8
Own-account workers	45.3	40.0	14.7
Domestic service workers	54.4	42.9	2.7
<i>By occupation</i>			
Professional and technical	1.7	12.0	86.3
Office work	4.2	50.6	45.2
Management	9.0	28.2	62.9
Transport work	24.9	65.7	9.4
Sales	27.8	52.6	19.6
Skilled and semiskilled manual	35.9	53.5	10.6
Personal service work	39.4	52.7	8.0
Unskilled labourers	44.2	52.1	3.7
Farmers	70.9	26.1	3.0

Source: INE, Labour Force Survey (ENE).

relatively low for own-account workers (Table 5.3). As in many countries, farmers stand out with much lower average attainment than other groups. Chile's education system has recently improved in many respects, but the same holds for many of the countries with which it competes in the world market. The importance of education as a trigger of economic growth was pointed out in Chapter 1. International studies, quoted there, found that growth performance was strongly correlated with enrolment in education and with its quality.

Educational attainment is a powerful determinant of labour income. This suggests considerable scope for improvement as a means of not only increasing the economy's growth potential but also reducing income disparities, which remain high. Farmers, construction workers, employees without a formal employment contract and those with temporary jobs, unskilled manual and, to a lesser extent, skilled manual workers tend to be over-represented among the very poor, defined as those individuals in the bottom income quintile (i.e., well below the poverty line) (Table 5.4). Social insurance coverage, a sign of formal employment, is more prevalent in high-income quintiles, as expected, but there are significant groups of contributors and non-contributors in every quintile, as discussed in Chapter 2. Most bottom-quintile workers have not completed secondary education, while a majority in the top quintile have post-secondary education.

The increase in schooling has been accompanied by a reduction in youth employment, which is currently very low in Chile in comparison with OECD countries. This suggests that the labour market awards high returns to investment in formal education, but not necessarily in work experience and job-related skill acquisition. By contrast, among OECD countries, youth employment is twice as high in the Netherlands and in English-speaking

Table 5.4. **Distribution of employment by income, 2003**In % of employment in each income quintile<sup>1</sup>

	Quintiles					Average
	I	II	III	IV	V	
<i>Economic sector</i>						
Primary	29.5	19.4	13.2	7.8	5.3	13.5
Construction	11.2	10.3	9.0	7.7	6.2	8.6
Industry	14.0	16.7	17.1	15.6	14.2	15.6
Services	45.3	53.6	60.7	69.0	74.2	62.1
<i>Job status</i>						
Temporary employees	35.9	25.6	19.0	12.2	6.8	18.1
Permanent employees	41.3	54.6	58.2	60.9	57.9	55.9
Own account, unpaid family work	22.4	19.2	21.3	24.3	22.8	22.1
Employers	0.4	0.6	1.5	2.7	12.5	3.9
<i>Memo:</i> employees without contracts	31.1	23.0	16.5	11.9	7.3	16.6
<i>Occupation</i>						
Farming	14.4	8.7	7.0	4.7	2.7	6.8
Unskilled manual	38.4	31.6	22.7	13.8	3.9	20.2
Skilled or semi-skilled manual	28.3	31.0	29.0	26.1	13.9	25.2
Sales	11.2	15.2	17.4	15.8	8.9	13.9
Technical, office work	5.7	10.3	16.7	23.7	24.7	17.4
Executive, professional	2.0	3.2	7.3	15.9	45.8	16.3
<i>Education</i>						
Incomplete secondary or less	74.9	59.5	46.5	34.6	16.2	43.1
Secondary (complete)	22.1	33.2	39.5	37.2	23.2	31.7
Higher	2.9	7.3	14.0	28.2	60.7	25.2
<i>Social insurance status</i>						
Contributing	47.1	58.7	62.3	66.7	70.5	62.5
Not contributing	52.9	41.3	37.7	33.3	29.5	36.0
<i>Memorandum items:</i>						
Average private household income (thousand CLP per month) <sup>2</sup>						
Per capita	24.0	53.5	86.5	145.0	497.0	150.0
Per employee	100.0	313.0	487.0	847.0	2 376.0	818.0

1. The bottom quintile includes many non-employed persons; therefore the statistics refer to only 13% of all employed household members (instead of the expected 20%). "Private" income (*ingreso autónomo*) includes labour and property income and occupational pensions, but not social transfers. All job categories, except employers, executives and professionals, are represented in significant numbers in every income quintile.

2. In 2003, the poverty line was CLP 43 700 and the minimum wage was CLP 115 648.

Source: Ministry of Planning, CASEN.

and Scandinavian countries, notwithstanding higher education enrolment than in Chile. Students in these countries are likely to take up jobs, often temporary and part-time, which can be important both for the financing of education and to gain labour market experience. This difference in youth employment probably has several reasons, including relative pay in unskilled jobs and institutional conditions, perhaps both in the labour market and in education, that may either facilitate or discourage temporary and part-time working.



### **Job-related training**

Improvements in education attainment have made successive young cohorts gradually better prepared not only for entering the labour market, but also for further learning on and off the job. International experience suggests that life-long learning has immense potential effects on productivity and labour force participation in the long term, but it requires a complex interaction between work and learning that is difficult to achieve unless employers and workers share a mutual interest in skill enhancement. In practice, persons in low-skill jobs are almost everywhere among the least likely to attend adult training. With longer initial education, young people tend to postpone their occupational choices. Demands for vocational training are addressed increasingly to higher-education institutions, for which a growing proportion of school leavers are eligible. Tertiary education institutions should also be prepared to meet much of the future demand for further education of employed adults. In addition, however, education and training policy must take account of the needs of a large group of employed persons not eligible for higher education.<sup>15</sup> This group, which will remain substantial in the near future, includes many of those at risk of unemployment.

Labour training is financed predominantly through tax relief. The main public institution to support enterprise-level training is SENCE (*Servicio Nacional de Capacitación y Empleo*), which also supervises labour offices (Box 5.2). Labour training provided by enterprises has benefited almost 20% of all dependent employees in recent years (15% of the employed). But SENCE has very limited control over the training it subsidises.<sup>16</sup> It must generally approve applications for tax deductibility if an enterprise purchases training from an authorised provider, and also, with few exceptions, if training is provided in-house. Enterprises are typically free to choose training content and to select trainees, notwithstanding a possibility – foreseen in the law but rarely used – to obtain a somewhat higher tax rebate if the training is agreed upon by a bipartite training committee at the enterprise level. For the future, however, OECD experience suggests that a greater involvement of workers and their associations could be a useful means of increasing awareness of the potential benefits of better training.

Efforts are continuing to improve the quality of labour training. Responding to growing concern about quality, the government and SENCE have gradually tightened the requirements for accreditation of training centres (OTECs).<sup>17</sup> A certification system has been introduced for particular skills, now in place for installation work and tourism, for example, but not yet for the most common occupations in industry and construction, or in the most dynamic sectors in the economy. New legislation about skill certification is under way but has not been approved. It has been argued that further regulation is needed, because the market for training services is largely supply-driven. For this reason, SENCE also seeks to play an advisory role: studies have suggested that employers are often ill-informed about training possibilities.<sup>18</sup>

Emphasis has been placed increasingly on direct government support, rather than tax incentives, for labour training in small enterprises. The authorities abolished the tax rebate from March 2005 for the smallest group of firms (*i.e.*, those with no more than about one employee receiving the minimum wage), while making training grants available for the self-employed and their family members. This change was motivated in large part by concern about the risk of abuse, especially in small firms. A recent evaluation focusing on small and micro-enterprises found that at least 15% of the supported firms engaged in

### Box 5.2. **SENCE: The national agency for training and employment**

SENCE (*Servicio Nacional de Capacitación y Empleo*) is a public agency under the authority of the Ministry of Labour and Social Insurance. It was established in 1976 and its responsibilities include the provision of labour training, employment services and hiring subsidies. The main programme in budgetary terms (86% of SENCE's budget in 2003) supports labour training at the enterprise level.

#### **Labour training**

SENCE provides a rebate on enterprises' corporate income tax liabilities for the costs of providing approved training. It corresponds to up to 1% of the wage bill or CLP 276 300 (9 *unidades tributarias mensuales*, UTM) per year per employee in firms with a wage bill of at least CLP 1 381 500 (45 UTMs), or CLP 214 900 (7 UTMs) per year per employee in firms with a wage bill between CLP 1 074 600 and CLP 1 381 500 (35 to 45 UTMs), whichever ceiling is higher. But employers must themselves cover one-half of the cost for trainees with wage in excess of 25 UTMs and 85% of the cost for those earning over 50 UTMs. If the rebate exceeds a company's corporate income tax liability, SENCE can provide a grant to cover the difference.

Micro-enterprises with wage bills of up to 45 UTMs are now (since March 2005) entitled to a grant; those with wage bills between 35 and 45 UTMs can choose between a tax rebate and a grant. Grants are paid from a fund administered by SENCE, FONCAP (*Fondo Nacional de Capacitación*), and cover the full cost of approved training up to 9 UTMs per worker and 26 UTMs per enterprise. Outlays in 2005 are expected at CLP 8 billion, permitting training of some 80 000 participants. To select courses to approve, regional training councils issued public calls for tender at the beginning of the year, with OTECs, universities and vocational and technical schools as the main recipients.

Employers are not obliged to consult trade unions before deciding about training, but the tax rebate may be increased by 20% if it has been agreed upon by a bipartite training committee (Law on training and employment, Art. 11-13 and 36-39). This option is nevertheless rarely used.

In 2003, some 33 000 enterprises received support for training of 856 000 workers, who attended on average 24 hours of instruction. Nearly one-half of this training concerned office work and ICT use. The estimated cost to the government was CLP 84 billion, or about CLP 100 000 per trained worker. Both participant numbers and expenditures (in real terms) have increased significantly over the past decade to a level approximately twice as high in 2003 as in the mid-1990s.

SENCE does not provide training itself but sets standards and carries out the accreditation of training providers (*Organismos Técnicos de Capacitación*, OTECs). Enterprises purchase most of the training they provide from the about 6 000 OTECs, which must be used if the training is provided externally. However, enterprises can also supply training in-house, in which case an OTIC (*Organismo Técnico Intermediario de Capacitación*) serves as intermediary between the enterprises and SENCE. OTICs, representing groups of employers, are themselves not authorised to provide training.

#### **Measures for the unemployed and special groups**

FONCAP also finances training for registered unemployed persons and first-job seekers (youths), among other groups (*e.g.*, female heads of household, disabled persons). Training programmes for youths have been scaled down since the 1990s reflecting the importance attached by the government to formal education for youths. SENCE-sponsored courses are therefore now reserved for job-seekers with at least eight years of formal education.

**Box 5.2. SENCE: The national agency for training and employment (cont.)**

The main SENCE programme for the unemployed, PROEMPLEO, consists of a hiring subsidy to enterprises covering 40% of the minimum wage for 4 months plus a lump sum of CLP 50 000 for initial training. To be eligible, workers must be registered in local labour offices. Household heads have priority. In 2003, subsidy expenditures of CLP 12 billion permitted the placement of 55 000 persons in enterprises.\* Since its introduction in 2001, PROEMPLEO has acted as a complement to regional and local programmes for direct job creation, which employ a comparable number of unemployed persons with the support of FOSIS (*Fondo de Solidaridad e Inversión Social*) under the Ministry of Planning. FOSIS also supports self employment and a variety of measures to activate poor people.

A quasi-experimental evaluation found that PROEMPLEO had significant net impact on participants' employment and incomes, although – as expected, given the international experience of hiring subsidies – it suffers from a substantial “deadweight” cost (Bravo, 2004). Compared with non-participants with similar characteristics, participants had 5% higher probability of being employed one year later, and 35% of them received some training they would not have received otherwise. Concerning FOSIS-sponsored programmes, studies have found a positive impact mainly on self-employment, while measures to create dependent employment had little long-term effect for participants (FOSIS, 2004, p. 46).

**The public employment service**

SENCE supervises about 240 municipal labour offices (*Oficinas Municipales de Intermediación Laboral, OMIL*), whose main function is to provide job information and placement services for job seekers and employers. OMILs register dismissed workers who are beneficiaries of the mandatory “severance insurance” (*seguro de cesantía*). SENCE has recently introduced an electronic job register (*Bolsa Nacional de Empleo*) to facilitate the matching of vacancies to job seekers. As discussed in the 2003 *Survey*, the severance insurance resembles the unemployment insurance programmes in most OECD countries, but it differs from them in some respects, including, for example, a peculiar sharing of financial responsibilities between employers and the insurance scheme when jobs are terminated. First-job seekers can also be registered, although they do not receive insurance benefits. According to SENCE, OMILs registered 315 000 job seekers and 153 000 vacant jobs in 2004, while the number of job placements was 92 000.

\* SENCE (2002) found that about 50% of the hirings supported by PROEMPLEO in 2002 took place in micro-enterprises (under 5 workers), often in construction and agriculture. Almost 50% of the workers continued to work in the respective firms after the end of the subsidy period, though often with temporary contracts. Only 30% of the subsidised jobs were paid more than the minimum wage, but this proportion increased to 49% for those who subsequently stayed on at the enterprises.

various forms of abuse or fraud.<sup>19</sup> Much of this appears to be related to a prevalence of informal employees and unpaid family members in these firms, making it difficult to verify employment, wages or profits. In other respects, however, the programme is perceived as successful, having positive effects on productivity and individual incomes.

**Options for reform**

The scope for subsidising on-the-job training needs to be assessed with caution. Arrangements vary among OECD countries (Box 5.3). Given Chile's heterogeneous labour markets, efforts to promote human capital accumulation should be designed to target a broader cross-section of the labour market, not only formal employees. Above all, general education should aim to reach the educational standards of international top performers

### Box 5.3. Encouraging labour training: The OECD experience

OECD countries have a variety of fiscal and institutional mechanisms for encouraging labour training. There has been a gradual shift away from direct subsidies to private or public training providers towards service delivery co-financed by employers, employees and the government. Public spending and take-up rates vary considerably across countries.

#### Tax rebates

Many OECD countries provide tax rebates for the costs incurred by enterprises when providing labour training. Some countries allow more than the full cost of training to be deducted from corporate income tax liabilities, varying from an additional 10% in Luxembourg to 20% in Austria and the Netherlands and 50% in Italy. Countries also differ in the type of expenses that are deductible: in-house training, external training and trainees' compensation. Austria, Italy and Luxembourg allow deductions of training expenditures to be deferred for several years to avoid the business cycle-related disincentive to invest in training when employers expect low or negative profits. Belgium and Spain have corporate levy/grant schemes: a training levy is imposed on all firms independently of their training expenditure, after which they can recover (part of) their training costs through grants. In some OECD countries (*e.g.*, Denmark, Netherlands), sectoral training levies are introduced through branch-level collective agreements. Canada (Quebec) and France have "train or pay" schemes, requiring firms that do not invest in training to pay a training levy.

#### Subsidies

Most OECD countries subsidise enterprise-level training to some extent. Grant schemes tend to have high administrative costs, posing a disproportionate burden on small enterprises. The European Social Fund, for example, supplements subsidies by central and local governments.

#### Co-financing

Tax rebates and subsidy programmes may have substantial deadweight costs. "Train or pay" and levy/grant schemes may also encourage enterprises to overspend on labour training. Co-financing schemes therefore go some way in addressing these shortcomings. They allow the government to share the financial burden associated with labour training while creating incentives for enterprises to carefully monitor the quality of training and to tailor it to the needs of their workforces.

Co-financing schemes include pay-back clauses, requiring workers to reimburse at least part of the training costs to the employer in the case of separation within a specific period of time. These provisions are required by law in Luxembourg and included in individual employment contracts in many OECD countries. Apprenticeship contracts (when paying salaries below productivity), time accounts (*i.e.*, conversion of overtime compensation into training), and company-based individual learning accounts (*i.e.*, savings accounts for the purpose of stimulating future training) are in place in Canada, the Netherlands, Spain (Basque region), Sweden, the United Kingdom and the United States.

Policies can also encourage the establishment of training consortia pooling resources of multiple enterprises. Examples are Germany, Korea and the United States. In Germany, business associations co-manage the apprenticeship system, which has contributed to raising skills and reducing youth unemployment. There are also countries (*e.g.*, United Kingdom and United States) that provide loan schemes for training (guarantees, subsidisation of interest, and/or loans), tax incentives and subsidies, and possibilities of part-time study.

Source: OECD (2003, 2004a).

as a means of accelerating Chile's catching up with the more prosperous countries in the OECD area. Increasing schooling also affects the labour market, for example by delaying youths' entry into the labour market and by fostering higher expectations about further learning. The need to provide a tax relief, or grants in the case of small enterprises, will probably decline as employers and workers become more aware of the need for training. In the present situation, however, these subsidies appear to permit SENCE to play a limited but useful role in promoting the development of better training standards.

More can be done to improve the quality of labour training. The government's emphasis on quality standards is undoubtedly justified. But SENCE's legal power to enforce quality requirements should be more stringent, especially with respect to in-service training in enterprises. Current efforts to improve governance and control, aimed at preventing misuse of public funds, should be pursued. But in a long-term perspective, the development of job-related human capital will depend more crucially on institutional conditions in the labour market than on public subsidies.

## Regional diversity and labour mobility

### **Trends in labour mobility**

Regional labour mobility has the potential for increasing the speed of convergence in income and living standards among the Chilean regions that is expected in the presence of sustainable economic growth. As discussed in Chapter 1, the rate at which per capita income in the poorer regions catches up with their more prosperous counterparts is relatively low in Chile by international standards. This is against the background that Chile is a highly urbanised country, as the other Southern Cone countries, and that the population is concentrated in the main metropolitan area, Santiago, where job market conditions are better. In particular:

- About one-half of Chile's population live in metropolitan Santiago (*Región Metropolitana*, RM) and Valparaíso (V Region) (Table 5.5). This densely populated area offers a large potential for job mobility and labour market competition that should encourage a rise in labour force participation. But this potential is not fully exploited, as evidenced by the fact that Valparaíso has the lowest employment-population ratio in the country and below-average household income. The possibilities to commute to jobs are improving gradually through the on-going upgrading of transport infrastructures, and by increasing car ownership.<sup>20</sup> In the rest of the country, too, most people live in cities, but their local job markets are smaller, less diverse, and separated by relatively long distances.<sup>21</sup>
- Average household incomes are comparatively high in the more urbanised areas, except for Valparaíso. Several of the better-off regions experienced strong population growth in the past decade, and their labour markets are dominated by services, although they also include Antofagasta (II Region), Chile's principal mining area. Comparatively low incomes and high poverty rates are found in areas with higher agricultural shares in employment (around 30% in five regions), but also in Atacama (III Region), the second most important mining region, and in Biobío (VIII Region), which has a large and partly environmentally problematic manufacturing sector.<sup>22</sup> The highest poverty rate in 2003 was reported in the least industrialised region, Araucanía (IX Region), which is also characterised by a significant representation of Chile's largest indigenous ethnic group, the *Mapuche*.

Table 5.5. **Regional diversity, 2003-04**

Regions (from North to South)	Population				Household income		Employment by sector, in %					Rates (age 15-64)	
	Total (in thousands)	% increase since 1992	Indigenous ethnic groups (%)	Living in urban areas (%)	Average (Chile = 100)	Under poverty line (% of households)	Agriculture, fishing	Mining	Industry	Construction	Services	Employment/population ratio	Unemployment rate
Chile	15 116.4	11.6	4.6	86.6	100.0	15.4	13.0	1.3	14.7	7.8	63.3	53.6	9.1
I. Tarapacá	432.5	25.3	11.3	94.1	97.8	15.0	8.4	1.7	11.4	6.7	71.8	54.1	8.9
II. Antofagasta	481.9	15.8	4.7	97.7	107.9	9.8	2.9	11.9	9.6	16.5	59.1	51.6	9.1
III. Atacama	253.2	7.9	2.8	91.5	75.4	19.5	18.0	11.4	6.8	11.4	52.5	53.8	10.2
IV. Coquimbo	603.1	18.2	0.9	78.1	81.1	18.0	28.1	4.2	7.5	9.1	51.0	51.0	9.3
V. Valparaíso	1 530.8	8.8	1.2	91.6	77.6	15.6	12.4	1.3	10.4	9.3	66.5	49.4	11.6
RM Santiago	6 045.2	13.3	3.2	96.9	132.5	10.8	3.2	0.3	17.2	7.7	71.5	56.5	9.5
VI. O'Higgins	775.9	10.2	1.3	70.3	70.0	15.2	30.2	2.5	11.6	8.5	47.3	50.8	7.5
VII. Maule	905.4	7.3	0.9	66.4	70.2	19.7	30.8	0.4	12.6	7.4	48.7	52.9	9.1
VIII. Biobío	1 859.5	5.7	2.9	82.1	74.1	23.1	15.6	0.6	17.3	6.1	60.5	50.1	9.1
IX. Araucanía	867.4	9.2	23.5	67.7	70.6	24.1	29.3	0.1	11.2	4.8	54.5	52.5	5.9
X. Los Lagos	1 066.3	10.4	9.5	68.4	76.9	18.2	27.5	0.1	16.6	5.8	50.1	53.5	6.3
XI. Aisén	90.0	9.2	9.0	80.5	96.2	12.2	16.8	2.5	12.9	7.5	60.3	60.7	6.2
XII. Magallanes	147.5	1.0	6.5	92.6	112.4	8.1	9.7	3.2	13.0	9.4	64.7	56.9	7.1

Source: INE, Labour Force Surveys (ENE).

Table 5.6. **Regional migration, 2002**

Regions (from North to South)	Domestic migration					Immigration to Chile
	Persons leaving the region		Persons arriving in the region		Net migration	
	In % of population	Frequent destinations	In % of population	Frequent origins		
I. Tarapacá	11.2	RM, Antofagasta, Valparaíso, Coquimbo	11.8	RM, Antofagasta, Valparaíso	0.6	1.6
II. Antofagasta	9.2	RM, Coquimbo, Tarapacá	11.8	RM, Coquimbo, Atacama, Valparaíso, Biobío	2.6	0.8
III. Atacama	12.4	Coquimbo, Antofagasta, RM, Valparaíso, Tarapacá	9.9	Coquimbo, RM, Antofagasta	-2.5	0.4
IV. Coquimbo	7.4	RM, Antofagasta, Valparaíso, Atacama	9.2	RM, Antofagasta, Atacama, Valparaíso	1.9	0.4
V. Valparaíso	5.9	RM	7.4	RM	1.5	0.9
RM Santiago	4.6	Valparaíso	4.2	Biobío	-0.4	1.3
VI. O'Higgins	6.4	RM	7.4	RM	1.0	0.3
VII. Maule	6.2	RM	6.0	RM	-0.2	0.2
VIII. Biobío	6.3	RM	5.0	RM	-1.3	0.3
IX. Araucanía	7.6	RM, Los Lagos, Biobío	7.2	RM, Biobío, Los Lagos	-0.5	0.7
X. Los Lagos	6.2	RM, Araucanía	6.8	RM, Araucanía	0.6	0.7
XI. Aisén	11.3	Los Lagos, RM, Araucanía, Biobío	12.4	Los Lagos, RM, Biobío, Araucanía	1.1	1.5
XII. Magallanes	15.3	Valparaíso, RM, Los Lagos, Biobío	13.7	RM, Valparaíso, Los Lagos, Biobío	-1.6	1.1
Chile	6.2		6.2		-	0.9

Source: INE, Labour Force Surveys (ENE).

Mobility across regional borders is low in central Chile, but higher elsewhere (Table 5.6). Thus, with many remote localities prone to suffer from a shortage of jobs and skilled labour – reflecting a relatively undiversified economic structure (Chapter 1) – it is not surprising that mobility tends to increase with distance from Santiago. Based on the population census, about 6% of Chile's population lived in a different region in 2002 compared with 1997, corresponding to an annual mobility rate of 1.2%. Over the five years, interregional mobility accounted for only 4-5% of the population in Santiago but

#### Box 5.4. Chapter 5: Summary of the main recommendations

##### Employment protection legislation

- Remove restrictions on the duration of temporary contracts. Allow working time of full-time workers to be reduced by any number of hours, and not necessarily up to one-third, a limit that currently triggers some special provisions.
- Enhance the regulation of labour dispatching, by formally clarifying the legal responsibilities of client enterprises and dispatching firms, and subcontracting.

##### Labour training

- Continue to tighten the requirements for accreditation of training centres (OTECs) to improve the quality of enterprise-level training.
- Enhance SENCE's advisory role, given that the market for training services is largely supply-driven and employers are often ill-informed about training possibilities.
- Extend the skill certification system to the most common occupations in industry and construction.
- Make labour training more responsive to market demand.



10-15% in the three northernmost and the two southernmost regions. In addition, about 1% of the 2002 population had immigrated to Chile from other countries since 1997, with the greatest concentrations in Santiago, the far North and the far South. Emigration from Chile is possibly higher than immigration, but comparable data are not available.<sup>23</sup> On average, geographic mobility appears lower in Chile than in the United States, but on a par with mobility between regions in the countries of the European Union.<sup>24</sup>

### Options for reform

Economic growth, and the structural changes it entails, will likely be the ultimate driving force behind a gradual integration of regional economies. Some further integration of the labour market will also be necessary in order to reduce the disadvantages faced by business and job seekers in most regions outside Santiago. International experience points to the special importance of education, which can stimulate local job creation while at the same time promoting mobility. Structural change combined with gradually better schooling means that a growing proportion of job seekers will be looking at specialised segments of the job market that do not exist in every locality. This will undoubtedly require much mobility in both directions between Santiago and the rest of the country – including not only the most distant regions, where mobility is already quite high, but all regions including those situated near Santiago. The government also has a role to play in promoting the infrastructure investments that will be necessary in order to expand local labour markets where workers can commute, notably in and around the biggest cities, as well as to facilitate mobility over longer distances.

### Notes

1. As discussed in Chapter 1, it is argued that Chile's female labour force participation is inconsistent with the level predicted by a cross-sectional regression including as control variables other determinants of participation, such as fertility rates and income distribution (Central Bank of Chile, 2005, Chapter IV; Tokman, 2005).
2. According to the population census, Chile had 15.1 million inhabitants in 2002, or almost 2 million more than in 1992. The population is still relatively young, with 26% aged under 15 years and only 8% aged 65 years or more. The working-age population (15 to 64 years of age) was about 10 million and is set to reach nearly 12 million by 2015.
3. These results must be interpreted with some caution because the underlying sample surveys (*Encuesta Nacional de Empleo*, ENE) refer to a set of population data that does not take account of the 2002 census. Judging from the latter, ENE overstates the total population, but it is not clear how this may affect its estimates of other variables.
4. The income distribution is unusually skewed in Chile, Brazil and a few other Latin American countries, with Gini coefficients of 0.55 or more. Outside Latin America, economies at comparable development levels generally report lower coefficients.
5. Moreover, employers who cannot demonstrate economic reasons for dismissals may find it difficult and expensive to dismiss just a few workers on individual grounds. When employers terminate indefinite contracts, they must pay relatively high severance benefits (up to 11 monthly wages). The labour legislation does not recognise "lack of skills" as a valid reason for dismissal, and unjustified dismissals can lead to additional penalties.
6. See Dirección del Trabajo (2003), for more information.
7. See Ministry of Labour (2003), for more information. No figure is provided for the number of subcontracted workers, but around one-half of surveyed enterprises subcontracted one or more tasks, with limited variations between sectors and regions.



8. Concerning dispatched workers, ILO (2001, p. 78) suggested that the dispatcher-client relationship can vary depending on the kind of work concerned. Some client firms used dispatching firms with which they had economic links for unspecified jobs, while independent dispatching firms were engaged for more specialised work.
9. There is considerable cross-country variation in labour turnover, measured by hirings or separations. Aggregate estimates from around 2000 range from 6 % per year in Japan to 40-50% in Brazil; in the United States, the separation rate was 37% in early 2004, while in European countries it varies mostly between 10 and 25%. For more information, see the Brazilian Ministry of Labour's *Relação Anual de Informações Sociais* (RAIS); US Bureau of Labor Statistics, [www.bls.gov](http://www.bls.gov); Japan Institute of Labour, [www.jil.go.jp](http://www.jil.go.jp); OECD (1994), Chapter 5; and Gimpelson and Lippoldt (2000).
10. In contrast to labour turnover, the rates of job creation and job destruction at the enterprise level appear to have been fairly stable during 1997-2003. In enterprises that were members of the *Asociación Chilena de Seguridad* (ACHS), representing 41% of all employees, the reported rates of net job creation and net job destruction were each about 13% of employment per year in the period (Ferrada and Reinecke, 2004).
11. The reported average weekly working time was 48 hours in industry and commerce, about 46.5 hours in agriculture, construction and various services and about 44.5 hours in public utilities and financial services. See Dirección de Trabajo (2003), for more information.
12. The proportion of enterprises operating on Sundays has increased from about 21 to 27% during 2002-04.
13. Labour Law, Art. 40bis. If a part-time employee exceeds his/her reduced work schedule, overtime pay must not be lower than the general minimum wage per hour.
14. See OECD (2004b), for more information. The average education attainment was over 13 years in six OECD countries (Australia, Denmark, Germany, Iceland, the Netherlands, and Norway), while it was lower than in Chile in only four OECD countries (Italy, Mexico, Portugal, and Turkey).
15. According to the 2003 CASEN Survey, 43% of the employed had less than a complete secondary education.
16. See the Inter-American Development Bank (2003), for more information.
17. SENCE has adopted the International Standardisation Organisation's "ISO 9000" standards concerning the management of training centres, requiring, among other things, a "commitment to quality, customer focus, adequacy of its resources, and employee competence". The possible application of ISO standards for training content has also been discussed, but no decision has yet been made.
18. See CGP Consultores (2001), SENCE (2001) and University of Chile (2003), for more information.
19. Numerous applicants were found to simulate employment, by means of last-minute payments of certain taxes, for example, for unpaid family members or persons unconnected with the enterprise (University of Chile, 2003).
20. According to the 2002 census, 22% of the households had cars, up from 16% in 1992.
21. The largest urban agglomeration outside the Santiago-Valparaíso area is Concepción and neighbouring towns in coastal Biobío (VIII Region), with altogether nearly 900 000 inhabitants, while no other city has more than about 300 000 inhabitants.
22. See OECD (2005), for more information.
23. As mentioned above, the 2002 census gave a total population figure about 3% lower than expected according to Chile's official population register. While the reasons for this have not been fully analysed, unrecorded migration is one of several possible explanations.
24. Labour mobility is estimated at 1.2-1.4% per year in the European Union countries (Commission of the European communities, 2002, 2004), whereas in the United States, according to the 1995 census, 44% of the population had changed place of residence since 1990. About 25% moved within counties, 9% between counties within states, 8% between states and 2% from abroad (US Census Bureau, 2000).

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