COVID-19 and Well-being: Life in the Pandemic





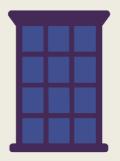
















The pandemic has touched on every aspect of people's well-being

The COVID-19 pandemic is having far-reaching consequences for how we **live**, **work** and **connect** with one another, as well as for the economic, human, social and environmental systems that support well-being over time. The OECD Well-being Framework offers a way to systematically capture the **human impacts** of COVID-19, and provide a more holistic picture across the policy spectrum.



In the months since March 2020, when the World Health Organization first declared COVID-19 a global pandemic, the situation rapidly cascaded from a public health crisis to a global economic and social crisis, with both short- and potentially long-term consequences.

In the first year of the pandemic across the OECD on average ...

	Income and wealth	Average household disposable income increased by 2.9% between 2019 and 2020, but 31% of people in 25 OECD countries faced financial difficulties at the end of 2020.
	Work and job quality	Unemployment rose 1.7 percentage points from 2019-20, while labour underutilisation doubled from Q1-Q2 2020, and 14% of workers felt "likely" to lose their jobs within 3 months.
0	Physical and mental health	Excess mortality averaged 16%; life expectancy fell by 0.6 years; and more than a quarter of people in 15 OECD countries were at risk for anxiety or depression by late 2020.
	Work-life balance	1 in 3 people were too exhausted to do necessary household chores. Those teleworking were less tired and spent more time with family, but work was more likely to seep into personal life.
(1)	Social connections	1 in 5 people in 22 European OECD countries felt lonely most or all of the time in early 2021, up from 1 in 7 in the first months of the pandemic.
	Social capital	Trust in both others and institutions were important resilience factors, but by Feb-May 2021, a majority of adults in 12 OECD countries found society "more divided now" than pre-COVID.

The OECD Well-being Framework guides the OECD's work on monitoring trends in current well-being outcomes, inclusion and the sustainability of well-being across member and partner countries. It underpins the *How's Life?* report series, published regularly since 2011.

The OECD Well-being Framework



The framework includes 11 dimensions of **current well-being**, covering outcomes at the individual, household or community level, focusing on *material conditions*, *quality of life factors* and *community relations*. Because well-being averages mask **inequalities** within countries, the framework measures the full distribution of well-being outcomes by taking into account gaps between population groups, gaps between those at the top and bottom, and deprivations. The framework also includes the resources that underpin future well-being, measured through four types of capital: *Economic Capital*, *Natural Capital*, *Human Capital* and *Social Capital*. The capitals emphasise the **sustainability of well-being** into the future, and each of the capital stocks can be affected by decisions made, or not made, today.

The virus has had devastating impacts on physical health and mortality. Excess deaths in 33 OECD countries averaged 16% between March 2020 and early May 2021, compared to the average number of deaths during the same time period from 2015 to 2019. This resulted in a 7-month fall in OECD 29-average life expectancy in 2020.



Government support helped to sustain OECD average household income levels in 2020, and stemmed the tide of unemployment, even as average hours worked fell sharply and **labour underutilisation rates nearly doubled** between the first and the second quarter of 2020. Although job retention schemes were offering workers some protections, 14% of workers in 19 European OECD countries felt it was "likely" they would lose their job within three months, and nearly 1 in 3 people reported at least one **financial difficulty**.





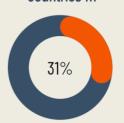
... felt it was likely they would lose their jobs within 3

In the second quarter of 2020 in 34 OECD countries ...



... were unemployed, discouraged or marginally employed, compared to only 12% in the fourth quarter of 2019

In Sep-Oct of 2020 in 25 OECD countries ...



... had faced financial difficulties since the start of the pandemic

On average, **house prices grew** by 4.7% from 2019 to 2020 across the OECD area, and rental prices increased by 1.8%. This, combined with reduced earnings, falling working hours and rising energy prices has raised living costs and **threatened housing affordability** – especially for the poorest households.

Mental health deteriorated, with data from 15 OECD countries suggesting that over onequarter of people were at risk of **depression or anxiety** in 2020. These rates rose slightly in the early months of 2021, though new evidence from some countries suggests that mental health may have begun to recover, in some instances.



Yet as the pandemic has worn on, in general more people are feeling worn out. In early 2021, one-third of people in 22 European OECD countries reported feeling too tired after work to do necessary household chores, up from 22% in the first months of the pandemic a year earlier. Feelings of loneliness, division and disconnection from society also grew between mid-2020 and the first half of 2021.

1 in 4 were at risk for depression or anxiety ...



... in 15 OECD countries by late 2020

1 in 5 reported feeling lonely ...



... in 22 European OECD countries in Feb-Mar 2021, up from 1 in 7 in Apr-Jun 2020

1 in 3 people felt left out of society ...



... in 22 European OECD countries in Feb-Mar 2021, compared to only 1 in 13 in 2016

Confinement measures brought new challenges in terms of school closures, unpaid care work, and domestic violence. While some pressures on well-being improved in the earliest stages of the pandemic (e.g. carbon emissions fell, road deaths reduced, trust in government rallied, and gender-gaps in unpaid home and care work narrowed), all now show strong signs of reverting back to business as usual.

Experiences of the pandemic have varied widely depending on age, gender, race and ethnicity, as well as jobs, pay and skills

The crisis has hit people who were already struggling the hardest. Typically, **disadvantage accumulates** and intersects in ways not easy to see in the data we have, and this can understate how well-being challenges pile up for certain groups of people. For example, the relationship between well-being, race and ethnicity is complex – and a broader range of socio-economic factors, including living and working conditions as well as deep-seated forms of racism and discrimination, can help explain why **different racial and ethnic communities have experienced divergent outcomes** during COVID-19.

In Canadian
neighbourhoods where
less than 1% of the
population belongs to a
racial or ethnic minority
group, COVID-19
mortality rates were ...

From Jul-Sep 2020 the unemployment rate of Britons belonging to an ethnic minority group was ...

From April 2020 to May 2021, the share of Americans belonging to a racial or ethnic minority group reporting symptoms of anxiety or depression was ...



... compared to only



... compared to 36% for white Americans in the United States

... lower than mortality rates in neighbourhoods with more than a 25% share of racial or ethnic minorities

In those OECD countries with data, COVID-19 **mortality rates** for some ethnic minority communities have been more than twice those of other groups, while ethnic minority workers have been **more likely to lose their jobs** during the pandemic. **Mental health** deteriorated for almost all population groups on average in 2020, but gaps in mental health by race and ethnicity are also visible.

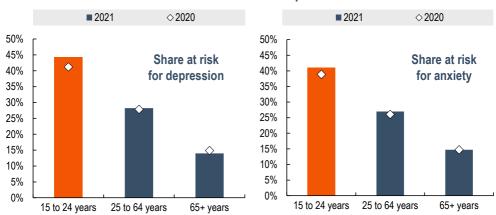
In the case of age, older people have been much more likely to suffer severe outcomes or death due to COVID-19 infection, making reduced social contact an especially important precaution for them. Younger adults have meanwhile experienced some of the largest declines in mental health, social connectedness and life satisfaction in 2020 and 2021, as well as facing job disruption and insecurity.





In Q2 2020 the **youth unemployment rate** was double that of other working-age adults, and in 22 European OECD countries 19% of workers aged 18 to 24 felt they were **likely to lose their job** in the near future, compared to 11% of people 25 and over. Survey data from 12 OECD countries indicate that anxiety and depression rates for 15-24 year-olds have been higher than older age cohorts, both early in the pandemic (April through December 2020), as well as later on (January through June 2021) (**Figure 1**).

Figure 1. Young people experienced the highest rates of anxiety and depression, both earlier and later in the pandemic

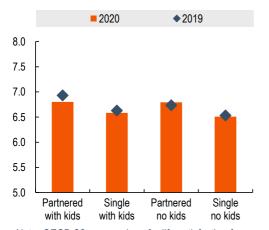


Note: Risk for depression and anxiety are measured using the PHQ-4 questionnaire; results are from 12 OECD countries. 2020 data refer to Apr-Dec; 2021 data were collected from Jan-Jun. OECD calculations based on Imperial College London YouGov (2020) *Covid 19 Behaviour Tracker Data Hub* (database).

Average well-being outcomes also differed by **gender**, as well as across **different household types**, during the pandemic. Excess deaths have been higher for men than for women, yet women are more likely to experience long COVID. Throughout the first year of the pandemic, women also saw larger falls in mental health, and felt lonelier.

At the same time, women have often been on the frontline of pandemic care, whether in their jobs or doing unpaid care work at home. Evidence from a number of OECD countries shows that even when men stepped up their share of unpaid work (including household, homeschooling and care work), this was only temporary and insufficient to match women's contributions.

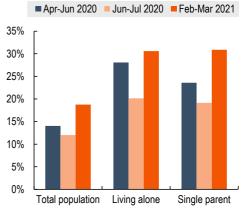
Figure 2. Parents with young children experienced larger drops in life satisfaction



Note: OECD 36 mean values for life satisfaction from "worst" (0) to "best" (10) possible life. OECD calculations based on the *Gallup World Poll* (2020) (database).



Figure 3. Those living without a partner felt loneliest in the first year of the pandemic



Note: OECD 22 share of people feeling lonely most or all of the time in the past two weeks. OECD calculations based on Eurofound (2021) *Living, working and COVID-19 e-survey* (database).

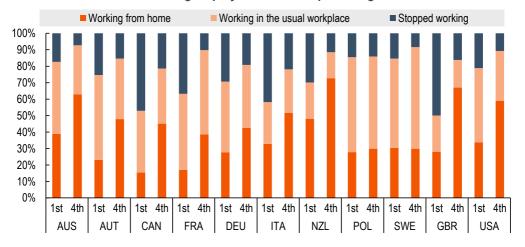
Housing conditions and how we live together took on a new significance for well-being in the pandemic. Life satisfaction fell particularly for couples living with children during 2020 (Figure 2), while single parents and those living alone in 22 European OECD countries were almost twice as likely to feel lonely, compared to the population as a whole (Figure 3).





Whether and where people work has affected their exposure to both COVID-19 and the wider impacts of the crisis. Teleworking helped to protect people and their jobs, particularly for the well-paid and highly-skilled, but was not an option for the majority of workers. Data from 11 OECD countries showed workers in the bottom earnings quartile were twice as likely to stop working, and nearly half as likely to telework, compared to those in the top quartile (Figure 4).

Figure 4. While higher-earning employees often worked from home, lowerearning employees had to stop working



Note: Share of employees working from home, working in the workplace, or who stopped working, by income quartile, from April to May 2020. 1st quartile refers to the bottom income quartile; 4th quartile refers to the top. Data are from the REPEAT (REpresentations, PErceptions and ATtitudes on the COVID-19) survey.

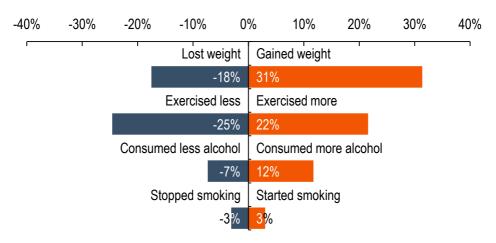
Losing work means losing more than your salary: **unemployed people** were more than twice as likely to feel **lonely** and to feel **left out of society** compared to the employed.

Stocks of natural, human and social capital will need re-building after the crisis

In addition to the impacts of the pandemic on children and young people, damage to stocks of natural, economic, human and social capital have long-run consequences for societal well-being. Building back better must mean addressing the climate and biodiversity crises that threaten future well-being, as well as building up human and social infrastructure.

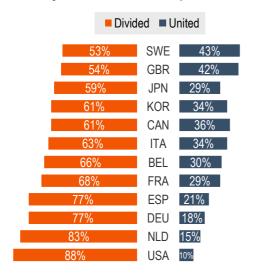
Labour market underutilisation — which measures the share of the total labour force who are either unemployed, marginally employed (those not in the labour force who did not recently seek work but who wish, and are able, to work) or underemployed (full-time workers working less than usual for economic reasons) — in 32 OECD countries reached 17% in 2020. Furthermore in 27 OECD countries, 13% of people aged 15-29 were not in employment, education or training (NEET) in 2020, erasing gains made since the 2007-08 crisis. Pandemic strains meant more people accumulated future health risks such as weight gain and increased alcohol consumption (Figure 5): data from 19 OECD countries collected from October to November 2020 found that 31% of people, on average, had gained weight since the start of the pandemic, compared to only 18% who had lost weight. Similarly, 22% reported having increased their physical activity, while 25% reported exercising less frequently.

Figure 5. More people adopted unhealthy, rather than healthy, behaviours since the start of the pandemic



Note: OECD 19 average health behaviour changes since the start of the pandemic, as of Oct-Nov 2020. OECD calculations based on Bailey et al. (2021) *Diet and health under COVID-19*, Ipsos.

Figure 6. By early 2021, a majority of adults felt their countries were more divided than they had been before the pandemic

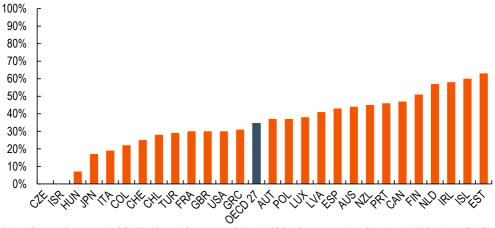


Note: Data are from Feb-Mar 2021, and come from the Pew Research Center (2021), People in Advanced Economics Say Their Society Is More Divided Than Before Pandemic.

Trust (in people and in institutions) has been an important resilience factor, with higher trust contributing to COVID-19 containment. Nevertheless, some of the early gains in trust enjoyed by several governments have since been eroded. At the same time, feelings of disconnection have grown. By early 2021, 1 in 3 people in 22 European OECD countries felt left out of their societies (up from 1 in 5 in mid-2020), and between 53% and 88% of adults in 12 OECD countries felt that their country was "more divided now than before the coronavirus outbreak" (Figure 6).

Youth and women continue to be under-represented in pandemic decision-making: by March 2021, women made up only 35% of COVID-19 task force members on average in 27 OECD countries (Figure 7).

Figure 7. Women are under-represented in COVID-19 task forces



Note: Share of women in COVID-19 task forces as of March 2021. Data are taken from the UNDP, UN WOMEN and University of Pittsburgh (2021), COVID-19 Global Gender Response Tracker (database).

Well-being outcomes are a moving target: frequent, timely data are essential

Throughout the first 15 months of the pandemic covered by this report, well-being outcomes have been a **moving target**, as both disease risk and restrictions shifted. The rush to meet new information needs, and the difficulty of data collection in a pandemic, posed new challenges for data quality. This has placed a premium on the **high-quality**, **high-frequency**, **large-sample data collections** that are typical of some economic indicators, but rare in the case of social, relational and environmental outcomes.



Some national statistical offices in the OECD area responded with significant innovation, showcased throughout this report, ranging from high-frequency household 'pulse' surveys, to new internet-based surveys, and experimental time-use surveys. These innovations delivered important insights that could be further enhanced through improved international coordination and standardisation on methods.

Well-being evidence can help refocus, redesign, realign and reconnect policy

A return to business as usual would miss an important opportunity for governments to tackle several interconnected environmental, economic, social, and relational challenges which pre-date COVID-19. The COVID-19 crisis has highlighted the unique and fundamental role of government in safeguarding people's well-being. Determining policy priorities for a strong recovery is a challenging task for any government given the multiplicity of objectives to be simultaneously achieved. A well-being approach can give structure to this priority-setting process, by providing a framework for systematically scanning evidence on current well-being, distributional outcomes and resources for future well-being, to identify the areas of greatest need.

Indeed over the past decade, a number of OECD member states have introduced their own national measurement and monitoring frameworks to capture citizen well-being (Figure 8). Although any well-being framework needs to be anchored within a local context, most share a common core of concepts, dimensions and indicators surrounding current and future well-being, as well as equality of opportunity. In developing these local well-being frameworks, many governments have engaged in wide public consultation processes to develop a shared vision of what matters most to societal well-being. These frameworks can now be leveraged to respond effectively to common concerns faced by many OECD countries in the aftermath of the pandemic.

Figure 8. Development of well-being frameworks, 2000 – 2021

The last two decades have seen a growing number of well-being frameworks being developed and applied to public policy

Legend

Regular = Measurement frameworks Italics = Policy frameworks

> 2010 to 2014

2014

- Quality of Life Indicators in Korea
- Mexico Indicadores de Bienestar

2013

- Italy Measures of Equitable and Sustainable Wellbeing (full set)
- Statistics Portugal Well-being Index

2012

· How's Austria?

2011

- New Zealand Living Standards Framework
- United Kingdom Measures of National Well-being

2010

Latvia 2030

2021

2015 to

- Canada's Quality of Life Framework
- First Report on a Well-being Framework for Ireland

2019

2021

- Belgium Sustainable Development Indicators
- Indicators Aotearoa New Zealand
- Spain Quality of Life Indicators
- Poland Responsible Development Index
- · Iceland Indicators of Well-being

2018

- Switzerland MONET 2030 Indicators
 New Zooland Living Standard
- New Zealand Living Standards Framework Dashboard

2017

- · Luxembourg Index of Well-Being
- Norway How We Are Doing
- Netherlands Monitor of Well-being
- Slovenia National Development Strategy 2030
- Sweden New Measures of Well-being

2016

- Belgium Complementary Indicators to GDP
- · Well-being in Germany
- Italy Measures of Equitable and Sustainable Well-being (short set)

2015

- · Australia's Welfare
- Israel Well-being, Sustainability and National Resilience Indicators
- Indicators of Well-being in Slovenia
- Finland Strategic Government Programme Indicators
- · France New Indicators of Wealth
- Mexico Regional Well-being Indicators

2000 to 2004

2005 to 2009

2004

 Australian Treasury's Wellbeing Framework

2002

 Measures of Australia's Progress

2009

• Finland Findicators

2008

Canadian Federal
 Sustainable
 Development Strategy

Well-being evidence can support policy makers in shaping a comprehensive and balanced approach to building forward, by:



Refocusing: using well-being frameworks and evidence to guide government action towards what matters most to the well-being of people and society. Directly targeting well-being outcomes can allow governments to set in place the foundations for more resilient, equitable and sustainable societies and economies. While OECD countries had markedly different patterns of performance before the pandemic, this report has highlighted several common priorities for recovery strategies, including: increasing job and financial security; lifting the burden of poor physical and mental health; taking strong action on climate change; improving outcomes for vulnerable youth; and reinforcing trust in others and institutions.

Redesigning: designing policies and programmes in a coherent and integrated way that systematically considers potential impacts across multiple well-being objectives, rather than focusing on a narrow range of outcomes. The post-pandemic pressures on public finances further raise the importance for recovery measures to consider key societal goals simultaneously, rather than sequentially, and to design coherent policies upstream rather than correct for negative externalities after-the-fact.





Realigning: the COVID-19 crisis has highlighted the strong interdependencies between the social, economic, relational and environmental outcomes that underpin people's well-being. Well-being frameworks can support aligning the system of government to work collaboratively work towards priorities, by shifting the focus from narrower outputs of individual departments towards shared outcome-based objectives. Key institutional building blocks to do so successfully include multidimensional well-being monitoring, creating evidence-based priorities, having a long-term focus, strengthening integration and collaboration.

Reconnecting: strengthening the connections between government, the private sector and civil society based on a joint understanding of what well-being means and how to improve it. Reaching out to those who face higher barriers to involvement is essential in making recovery strategies more responsive to people who are underserved and less heard.



The wide-ranging effects of the crisis on well-being call for a joined-up policy approach to recovery, integrating the lessons of *refocusing*, *redesigning*, *realigning* and *reconnecting*. Below are five policy channels that offer "triple wins", through coordinated cross-government action that will raise both current and future well-being while also reducing inequalities and promoting opportunities for all.



Supporting the creation of sustainable, inclusive and high-quality jobs, especially in the green, education, health and wider care sectors. A well-being lens implies a focus on job quality, in addition to quantity, and broadening access to new economic opportunities to ensure that people and places don't get left behind. Supporting wide access to high-quality green and sustainable jobs can benefit firms' productivity, improve the mental health and well-being of workers and their families, and provide society with the skills and services needed for sustainable economic growth.



Using lifelong learning to reduce inequalities of opportunity will increase societal human capital, and support a just transition to a greener economy. Well-targeted lifelong learning, especially for disadvantaged adults who currently receive little job training, will facilitate re-employment strategies post-pandemic by developing training programmes that address skills gaps and emphasise digital abilities.



Strengthening mental and physical health promotion and prevention will allow people to lead productive and fulfilled lives. A multi-dimensional approach to health promotion and prevention acknowledges the wide range of economic, social, relational and environmental factors that influence mental and physical health outcomes, and calls for integrated policy responses that go well beyond the health care system.



Using a whole-of-government approach to raise the well-being of disadvantaged children and young people. The societal well-being returns to investing in young people are high and wide-ranging: overcoming siloed approaches requires realigning across policy departments and all levels of government to create comprehensive child and youth well-being strategies.



Reinforcing trust by strengthening public sector competencies and values, and by encouraging meaningful citizen participation. The pandemic highlighted the importance of social capital in providing resilience in the face of complex challenges. Restoring trust is key to reconnecting people and the institutions — both public and private — that are meant to support them.

For more insights and analysis, along with detailed information on data sources, country coverage and methodology, be sure to read the full-length report:

COVID-19 and Well-being: Life in the Pandemic

Available online, with accompanying country profiles for snapshots of the well-being impacts of the first year of the pandemic in each OECD member country, at:

http://oe.cd/covid-19-and-well-being



OECD, WISE Centre
Paris, November 2021

OECD

BETTER POLICIES FOR BETTER LIVES

Drawings by goodstudio © 123RF.com

